

# Parking Lot Questionnaire

## About you

- Age - 20
- Gender - Mand
- Do you have a license/a car? - Yes
- How often do you drive – Every day for the last month or two
- How big is your car? – Pretty big
- Do you drive EVs? – Yes

## Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
  - Doesn't experience any issues
  - No fines
  - No issues finding spots at cass
- What parking lot companies are you most familiar with?
  - Knows about EasyPark, but no others
- What parking lot software solutions are you the most familiar with?
  - EasyPark mobile application systems
- Do you think that the university provides good parking opportunities?
  - Yes, at cass at least
- Do you think parking in Aalborg is too expensive?
  - Yes, 100% - there's a reason you don't want to park in paid places
- Do you experience more issues with Aalborg than other places?
  - Way more issues. More opportunities for parking

## Parking lots as a solution

- What changes would you like to parking lot managers?
  - More free parking
  - Universal app (for every provider) – needs to be intuitive and quick
    - Add car and click a map

- Are you satisfied with the current pricing of parking lots?
  - Nope.
- How often do you experience issues?
  - None, never on the software side at least
- Do you think the size of your car creates issues for you?
  - Wants space to park, thereby affecting it
- (If has EV) Can you charge while parking generally?
  - Can find charging pretty easily for parking

# Parking Lot Questionnaire

## About you

- Age - 22
- Gender - Male
- Do you have a license/a car? - Yes
- How often do you drive? – Sometimes – once a week twice a week
- How big is your car? Small-medium car – Peugeot 2008
- Do you drive EVs? - No

## Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
  - Not enough free parking
  - Occasionally it's a hard time finding the right place
- What parking lot companies are you most familiar with?
  - APCOA
  - EasyPark
  - Q-Park
- What parking lot software solutions are you the most familiar with?
  - Mobile apps for EasyPark and Q-Park
- Do you think that the university provides good parking opportunities?
  - Yes
- Do you think parking in Aalborg is too expensive?
  - Not really, it's not too often he pays
- Do you experience more issues with Aalborg than other places?
  - Not really – not often that he parks around places

## Parking lots as a solution

- What changes would you like to parking lot managers?
  - Write the amount of parking lots
  - Show available parking spots

- Are you satisfied with the current pricing of parking lots?
  - Yes
- How often do you experience issues?
  - Rarely
- Do you think the size of your car creates issues for you?
  - Not at all
- (If has EV) Can you charge while parking generally?
  - Doesn't have EV

# Parking Lot Questionnaire

## About you

- Age - 21
- Gender - Female
- Do you have a license/a car? - Yes
- How often do you drive? – Every day
- How big is your car? - Medium
- Do you drive EVs? - Yes

## Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
  - Really expensive
  - Fines
- What parking lot companies are you most familiar with?
  - EasyPark
  - APCOA
  - E-Park
  - Q-Park
- What parking lot software solutions are you the most familiar with?
  - Uses the websites for the airport depending on the flight company
- Do you think that the university provides good parking opportunities?
  - Is fine here, but is worse at more centralized places like create
- Do you think parking in Aalborg is too expensive?
  - Yes – depending on where
- Do you experience more issues with Aalborg than other places?
  - Yes
    - Viborg introduced a paid parking plan but revoked it

## Parking lots as a solution

- What changes would you like to parking lot managers?

- The roads into parking are often confusing
- Are you satisfied with the current pricing of parking lots?
  - No
- How often do you experience issues?
  - Not that often
- Do you think the size of your car creates issues for you?
  - Yes – annoying to park – because parking spots are so close
- (If has EV) Can you charge while parking generally?
  - Yes

# Parking Lot Questionnaire

## About you

- Age – 27, 25
- Gender – Male/Female
- Do you have a license/a car? – Yes – own car
- How often do you drive? – Every day (x2)
- How big is your car? – Medium / Small
- Do you drive EVs? – Yes/No

## Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
  - Expensive
  - Not enough spacing (if cheap)
- What parking lot companies are you most familiar with?
  - Q-Park
  - APCOA
- What parking lot software solutions are you the most familiar with?
  - Mobile applications
- Do you think that the university provides good parking opportunities?
  - Yes, but not happy about the fines
  - Not a more automatic system to handle the parking (subscription, only paying for the time you are there)
  - Having to registering every day is annoying
- Do you think parking in Aalborg is too expensive?
  - Yes
- Do you experience more issues with Aalborg than other places?
  - No, in relation to the size of the city

## Parking lots as a solution

- What changes would you like to parking lot managers?
  - Automation

- Fewer apps
- Are you satisfied with the current pricing of parking lots?
  - Nope
- How often do you experience issues?
  - Not that often – because avoiding parking annoying places
- Do you think the size of your car creates issues for you?
  - Not really
- (If has EV) Can you charge while parking generally?
  - No need to, but the option feels available



# Parking Lot Questionnaire

## About you

- Age - 22
- Gender - Male
- Do you have a license/a car? – Yes, but no car
- How often do you drive? Whenever available – maybe once a week
- How big is your car? – Medium -> large
- Do you drive EVs? No

## Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
  - Hard to get parking lots
  - Is too expensive
- What parking lot companies are you most familiar with?
  - Not really
  - Q-Park when mentioned
  - EasyPark (once)
  - Doesn't know APCOA
- What parking lot software solutions are you the most familiar with?
  - Terminals mostly
- Do you think that the university provides good parking opportunities?
  - Has fine parking spots, but paying is too annoying
  - Chances for fines are too high
- Do you think parking in Aalborg is too expensive?
  - Depends, but generally a lot of places are – should be free
- Do you experience more issues with Aalborg than other places?
  - Yes

## Parking lots as a solution

- What changes would you like to parking lot managers?
  - Easier is better

- Atomization would be nice – less things to write
  - Doesn't want too many apps
- Are you satisfied with the current pricing of parking lots?
  - No – should be free
- How often do you experience issues?
  - When trying to search they're often full/having to search for a while or having to be far away from where you need to be
- Do you think the size of your car creates issues for you?
  - No
  - Viborg has larger lots (generally, probably, from experience)
- (If has EV) Can you charge while parking generally?
  - Doesn't have EV

# Parking Lot Questionnaire

## About you

- Age - 20
- Gender - Male
- Do you have a license/a car? – Yes, has own car
- How often do you drive? – Approx 5 times a week
- How big is your car? – Small
- Do you drive EVs? - No

## Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
  - Finding a parking spot – often has to travel like further away to find free spots
    - Has to spend time looking – Sundays are the worst
    - Sunday is worst because it's free
    - Has car registered
- What parking lot companies are you most familiar with?
  - APCOA
  - EasyPark
  - Q-Park
- What parking lot software solutions are you the most familiar with?
  - Used EasyPark app a lot
  - APCOA website (QR code)
- Do you think that the university provides good parking opportunities?
  - There's a lot of free spaces
  - Generally fine
- Do you think parking in Aalborg is too expensive?
  - In centrum, but not generally
- Do you experience more issues with Aalborg than other places?
  - Not as expensive in Kolding
  - Parking in Kolding isn't much better generally though, a lot of small spaces

## Parking lots as a solution

- What changes would you like to parking lot managers?
  - Doesn't have to register every day, because forgetting it is annoying and expensive (ANPR)
  - Secured a space
  - Not having to waste time looking through maxised out parking lots
- Are you satisfied with the current pricing of parking lots?
  - Fines are too expensive, but the parking itself is fairly priced – could be cheaper naturally, but not dissatisfied
- How often do you experience issues?
  - Forgetting to use the applications
  - Multiple cars on same account can create issues if not considerate enough
  - Forgetting to extend can be annoying
- Do you think the size of your car creates issues for you?
  - Not
- (If has EV) Can you charge while parking generally?
  - Doesn't have EV

# Parking Lot Questionnaire

## About you

- Age - 22
- Gender - Male
- Do you have a license/a car? – Yes, doesn't have own car
- How often do you drive? – 4-5 times a week-ish
- How big is your car? – Medium to small
- Do you drive EVs? - No

## Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
  - Lack of spaces
  - Lack of unloading places (temp parking)
- What parking lot companies are you most familiar with?
  - EasyPark
  - Q-Park
  - Barely knows APCOA
- What parking lot software solutions are you the most familiar with?
  - Uses all of the solutions equally
    - Has a preference for websites – doesn't bloat
- Do you think that the university provides good parking opportunities?
  - Yes, but only from POV of cass
- Do you think parking in Aalborg is too expensive?
  - In comparison to other large cities it isn't too bad – like medium pricing
- Do you experience more issues with Aalborg than other places?
  - Aalborg is pretty nice to park compared to other larger cities

## Parking lots as a solution

- What changes would you like to parking lot managers?
  - A website to quickly write it on

- As many options as possible makes it accessible – generalized apps for not retyping info could be useful
- Are you satisfied with the current pricing of parking lots?
  - Gotten worse, but understands why – gotta be worthwhile money-wise
- How often do you experience issues?
  - Not that often
- Do you think the size of your car creates issues for you?
  - Smaller parking lots can cause issues with parking – but could we WAY WORSE
- (If has EV) Can you charge while parking generally?
  - Doesn't have EV