

Parking Lot Questionnaire

About you

- Age - 20
- Gender - Mand
- Do you have a license/a car? - Yes
- How often do you drive – Every day for the last month or two
- How big is your car? – Pretty big
- Do you drive EVs? – Yes

Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
 - Doesn't experience any issues
 - No fines
 - No issues finding spots at cass
- What parking lot companies are you most familiar with?
 - Knows about EasyPark, but no others
- What parking lot software solutions are you the most familiar with?
 - EasyPark mobile application systems
- Do you think that the university provides good parking opportunities?
 - Yes, at cass at least
- Do you think parking in Aalborg is too expensive?
 - Yes, 100% - there's a reason you don't want to park in paid places
- Do you experience more issues with Aalborg than other places?
 - Way more issues. More opportunities for parking

Parking lots as a solution

- What changes would you like to parking lot managers?
 - More free parking
 - Universal app (for every provider) – needs to be intuitive and quick
 - Add car and click a map

- Are you satisfied with the current pricing of parking lots?
 - Nope.
- How often do you experience issues?
 - None, never on the software side at least
- Do you think the size of your car creates issues for you?
 - Wants space to park, thereby affecting it
- (If has EV) Can you charge while parking generally?
 - Can find charging pretty easily for parking

Parking Lot Questionnaire

About you

- Age - 22
- Gender - Male
- Do you have a license/a car? - Yes
- How often do you drive? – Sometimes – once a week twice a week
- How big is your car? Small-medium car – Peugeot 2008
- Do you drive EVs? - No

Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
 - Not enough free parking
 - Occasionally it's a hard time finding the right place
- What parking lot companies are you most familiar with?
 - APCOA
 - EasyPark
 - Q-Park
- What parking lot software solutions are you the most familiar with?
 - Mobile apps for EasyPark and Q-Park
- Do you think that the university provides good parking opportunities?
 - Yes
- Do you think parking in Aalborg is too expensive?
 - Not really, it's not too often he pays
- Do you experience more issues with Aalborg than other places?
 - Not really – not often that he parks around places

Parking lots as a solution

- What changes would you like to parking lot managers?
 - Write the amount of parking lots
 - Show available parking spots

- Are you satisfied with the current pricing of parking lots?
 - Yes
- How often do you experience issues?
 - Rarely
- Do you think the size of your car creates issues for you?
 - Not at all
- (If has EV) Can you charge while parking generally?
 - Doesn't have EV

Parking Lot Questionnaire

About you

- Age - 21
- Gender - Female
- Do you have a license/a car? - Yes
- How often do you drive? – Every day
- How big is your car? - Medium
- Do you drive EVs? - Yes

Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
 - Really expensive
 - Fines
- What parking lot companies are you most familiar with?
 - EasyPark
 - APCOA
 - E-Park
 - Q-Park
- What parking lot software solutions are you the most familiar with?
 - Uses the websites for the airport depending on the flight company
- Do you think that the university provides good parking opportunities?
 - Is fine here, but is worse at more centralized places like create
- Do you think parking in Aalborg is too expensive?
 - Yes – depending on where
- Do you experience more issues with Aalborg than other places?
 - Yes
 - Viborg introduced a paid parking plan but revoked it

Parking lots as a solution

- What changes would you like to parking lot managers?

- The roads into parking are often confusing
- Are you satisfied with the current pricing of parking lots?
 - No
- How often do you experience issues?
 - Not that often
- Do you think the size of your car creates issues for you?
 - Yes – annoying to park – because parking spots are so close
- (If has EV) Can you charge while parking generally?
 - Yes

Parking Lot Questionnaire

About you

- Age – 27, 25
- Gender – Male/Female
- Do you have a license/a car? – Yes – own car
- How often do you drive? – Every day (x2)
- How big is your car? – Medium / Small
- Do you drive EVs? – Yes/No

Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
 - Expensive
 - Not enough spacing (if cheap)
- What parking lot companies are you most familiar with?
 - Q-Park
 - APCOA
- What parking lot software solutions are you the most familiar with?
 - Mobile applications
- Do you think that the university provides good parking opportunities?
 - Yes, but not happy about the fines
 - Not a more automatic system to handle the parking (subscription, only paying for the time you are there)
 - Having to register every day is annoying
- Do you think parking in Aalborg is too expensive?
 - Yes
- Do you experience more issues with Aalborg than other places?
 - No, in relation to the size of the city

Parking lots as a solution

- What changes would you like to parking lot managers?
 - Automation

- Fewer apps
- Are you satisfied with the current pricing of parking lots?
 - Nope
- How often do you experience issues?
 - Not that often – because avoiding parking annoying places
- Do you think the size of your car creates issues for you?
 - Not really
- (If has EV) Can you charge while parking generally?
 - No need to, but the option feels available

Parking Lot Questionnaire

About you

- Age - 22
- Gender - Male
- Do you have a license/a car? – Yes, but no car
- How often do you drive? Whenever available – maybe once a week
- How big is your car? – Medium -> large
- Do you drive EVs? No

Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
 - Hard to get parking lots
 - Is too expensive
- What parking lot companies are you most familiar with?
 - Not really
 - Q-Park when mentioned
 - EasyPark (once)
 - Doesn't know APCOA
- What parking lot software solutions are you the most familiar with?
 - Terminals mostly
- Do you think that the university provides good parking opportunities?
 - Has fine parking spots, but paying is too annoying
 - Chances for fines are too high
- Do you think parking in Aalborg is too expensive?
 - Depends, but generally a lot of places are – should be free
- Do you experience more issues with Aalborg than other places?
 - Yes

Parking lots as a solution

- What changes would you like to parking lot managers?
 - Easier is better

- Atomization would be nice – less things to write
 - Doesn't want too many apps
- Are you satisfied with the current pricing of parking lots?
 - No – should be free
- How often do you experience issues?
 - When trying to search they're often full/having to search for a while or having to be far away from where you need to be
- Do you think the size of your car creates issues for you?
 - No
 - Viborg has larger lots (generally, probably, from experience)
- (If has EV) Can you charge while parking generally?
 - Doesn't have EV

Parking Lot Questionnaire

About you

- Age - 20
- Gender - Male
- Do you have a license/a car? – Yes, has own car
- How often do you drive? – Approx 5 times a week
- How big is your car? – Small
- Do you drive EVs? - No

Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
 - Finding a parking spot – often has to travel like further away to find free spots
 - Has to spend time looking – Sundays are the worst
 - Sunday is worst because it's free
 - Has car registered
- What parking lot companies are you most familiar with?
 - APCOA
 - EasyPark
 - Q-Park
- What parking lot software solutions are you the most familiar with?
 - Used EasyPark app a lot
 - APCOA website (QR code)
- Do you think that the university provides good parking opportunities?
 - There's a lot of free spaces
 - Generally fine
- Do you think parking in Aalborg is too expensive?
 - In centrum, but not generally
- Do you experience more issues with Aalborg than other places?
 - Not as expensive in Kolding
 - Parking in Kolding isn't much better generally though, a lot of small spaces

Parking lots as a solution

- What changes would you like to parking lot managers?
 - Doesn't have to register every day, because forgetting it is annoying and expensive (ANPR)
 - Secured a space
 - Not having to waste time looking through maxised out parking lots
- Are you satisfied with the current pricing of parking lots?
 - Fines are too expensive, but the parking itself is fairly priced – could be cheaper naturally, but not dissatisfied
- How often do you experience issues?
 - Forgetting to use the applications
 - Multiple cars on same account can create issues if not considerate enough
 - Forgetting to extend can be annoying
- Do you think the size of your car creates issues for you?
 - Not
- (If has EV) Can you charge while parking generally?
 - Doesn't have EV

Parking Lot Questionnaire

About you

- Age - 22
- Gender - Male
- Do you have a license/a car? – Yes, doesn't have own car
- How often do you drive? – 4-5 times a week-ish
- How big is your car? – Medium to small
- Do you drive EVs? - No

Parking lots in Aalborg

- What kinds of issues do you most often experience while parking
 - Lack of spaces
 - Lack of unloading places (temp parking)
- What parking lot companies are you most familiar with?
 - EasyPark
 - Q-Park
 - Barely knows APCOA
- What parking lot software solutions are you the most familiar with?
 - Uses all of the solutions equally
 - Has a preference for websites – doesn't bloat
- Do you think that the university provides good parking opportunities?
 - Yes, but only from POV of cass
- Do you think parking in Aalborg is too expensive?
 - In comparison to other large cities it isn't too bad – like medium pricing
- Do you experience more issues with Aalborg than other places?
 - Aalborg is pretty nice to park compared to other larger cities

Parking lots as a solution

- What changes would you like to parking lot managers?
 - A website to quickly write it on

- As many options as possible makes it accessible – generalized apps for not retyping info could be useful
- Are you satisfied with the current pricing of parking lots?
 - Gotten worse, but understands why – gotta be worthwhile money-wise
- How often do you experience issues?
 - Not that often
- Do you think the size of your car creates issues for you?
 - Smaller parking lots can cause issues with parking – but could we WAY WORSE
- (If has EV) Can you charge while parking generally?
 - Doesn't have EV