

Junk Box Management - User Guide

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Junk Box Management

1. Junk Box

How does it works?

The **Junk Box** allows you to review and process e-mail messages that have been quarantined in the Junk Box.

Through analysis, these e-mails have been flagged as spam, virus-infected, policy violations, or phishing attempts. Once reviewed, you can unjunk a falsely identified message.

When you unjunk an incoming message, **SonicWall Email Security** adds the sender of the message to your Allowed list and delivers the e-mail to you.

2. Logging into your Junk Box

When **SonicWall Email Security** determines a message is junk, the message is stored in a **Junk Box** on the **SonicWall Email Security** server. You will receive an e-mail with your *Junk Box Summary*. You can login to your **Junk Box** to view messages junked by **SonicWall Email Security**.

To login to your **Junk Box** go to <https://es.iit.it> (you will find the link at the bottom of the summary e-mail) and insert your IIT credentials.

SONICWALL™ | Junk Box Summary
for john.doe@iit.it

Messages received by your organization in the past 24 hours

27206 Junk

15504 Good

Junk Emails Blocked: 1
The email listed below has been placed in your personal Junk Box since your last Junk Box Summary and will be deleted after 45 days.
To receive any of these messages, click Unjunk. The message will be delivered to your inbox.

Email sent to: john.doe@iit.it
[Visit Junk Box](#)

Action	From	Subject	Threat
Unjunk View	winner@youwin.com	YOU ARE THE WINNER!!	Likely Spam

Anti-Spam Settings
[Manage Allowed/Blocked lists](#)
[Set Anti-Spam aggressiveness](#)

Spam Management Settings
[Change action to take with spam email](#)
[Change frequency/timing of your Junk Box Summaries](#)
[Delegate control to other people](#)
[See junk email reports](#)

To manage your personal junk email blocking settings, use your standard username and password to login here:
<https://es.iit.it>

Junk blocking by SonicWall Inc.

SONICWALL™ Email Security Login

Control Center Server es400cct1

User Name:

Password:

Log in to:

[Login Help](#) [Log In](#)

9.0.6.2475 © Copyright 2002-2017 SonicWall Inc. [Language](#)



Since many of **SonicWall Email Security** windows are pop-up windows, configure your Web browser to allow pop-ups from the **SonicWall Email Security** server.

3. Junk Box Interface

After the login you are automatically directed to the **Junk Box Management > Junk Box** page. Messages can be quickly searched, sorted and filtered.

Under the **Simple search** field, the system shows how long junked e-mail is retained before it is deleted.

Junk Box Management / **Junk Box**

Simple search: in **Subject**

Surround sentence fragments with quote marks " " for example; "look for me" Boolean operators (AND OR NOT) are supported.

Items in the Junk Box will be deleted after **90 days**

For **Advanced** search filters, click on ▼ icon in respective column.
Displaying 115 records (0.170 secs)

From	Threat	Subject	Received
boletins@more....	Spam	Techpubs, não é sorteio: é presente!	06/02/2016 06:38 AM
boletins@se.apr...	Likely Spam	Techpubs, sua Internet tem que acompanhar o seu ritmo.	06/01/2016 06:10 AM
boletins@as.dic...	Likely Spam	Techpubs,Crie seu site por 9,90.	05/31/2016 07:38 AM
envios@contato...	Spam	Tratamento natural para diabetes obesidade hipertensão etc	05/30/2016 09:10 AM
contato@golden...	Spam	FW: REPIGMENTAÇÃO DO VITILIGO	05/30/2016 08:42 AM
boletins@as.dic...	Likely Spam	Techpubs, vírus estão atacando o Facebook. Proteja-se agora.	05/30/2016 07:27 AM
boletins@ou.ve...	Spam	Techpubs, metade do valor é presente nosso!	05/29/2016 05:38 AM
boletins@ou.ve...	Spam	Techpubs, Recomendamos para você!	05/28/2016 07:41 AM
boletins@tell.ap...	Likely Spam	Techpubs, você ainda pede a senha do Wi-Fi em todos os lugares?	05/27/2016 08:03 AM
boletins@altas....	Likely Spam	Techpubs, uma oferta excepcional para você.	05/26/2016 06:46 AM
techpress.ltda@...	Likely Spam	CORREIOS - Informa??es de sua encomenda	05/25/2016 06:20 PM
boletins@suas.d...	Likely Spam	Techpubs, produtos Natura com até 40% de desconto!	05/25/2016 10:42 AM
contato@orient...	Spam	----->> Orientação Monográfica Personalizada... { TCCs: Projetos, artigos, Monografias, Pl...	05/23/2016 04:06 PM
boletins@quer.d...	Likely Spam	Techpubs, Site + Domínio E-mail personalizado por R\$59,90	05/20/2016 11:07 AM
techpubs@sonic...	Spam	Bradesco Prime, Seja bem-vindo(a) (34083)	05/20/2016 08:04 AM
alex@hipersales...	Likely Spam	{Spam?} Hi Dear	05/20/2016 06:33 AM

4. Simple search queries

To perform a simple search:

1. Enter the text you want to search for in the **Simple search** field.
Insert sentence fragments between quotes (for example: "look for me").
Keep in mind that boolean operators AND, OR, and NOT are supported.
2. Select the field you want to search from the drop-down menu.
Choose from Subject, To, From, or Unique Message ID.
3. Click on Search.
The results are displayed in the data table.

Junk Box Management / **Junk Box**

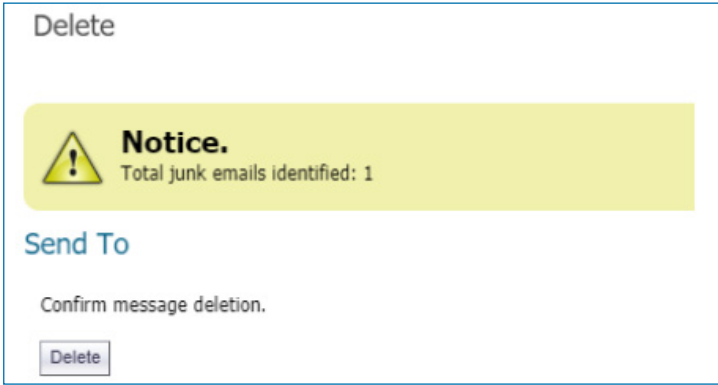
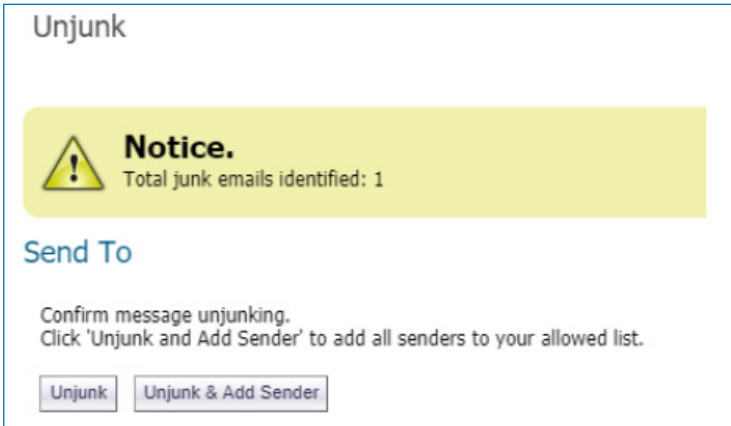
Simple search: in **Subject**

Surround sentence fragments with quote marks " " for example; "look for me" Boolean operators (AND OR NOT) are supported.

5. Managing Junk Box messages

You can manage your own Junk Box.

See the table below for a description of the buttons at the top left of the data table.

Button	Definition
Delete	<p>This deletes the selected messages.</p> <ul style="list-style-type: none"> • Select one message by clicking on it; • Select a series of messages by clicking on the first message and then shift-clicking on the last one; • Select disconnected messages by control-clicking on each one you want, then click on Delete. 
Unjunk	<p>This allows you to remove a safe e-mail message from the Junk Box.</p> <ul style="list-style-type: none"> • Select one message by clicking on it; • Select a series of messages by clicking on the first message and then shift-clicking on the last one; <p>Select disconnected messages by control-clicking on each one you want, then click on the Unjunk button.</p> 
Refresh	Refreshes the data in the table.