

ICT SERVICE REGISTER

Entity: EuroFinance Bank AG **LEI:** 529900ABCDEFGH1234 **Register Reference:** ICT-SVC-2025-001 **Last Updated:** January 15, 2025

1. ICT SERVICES INVENTORY

Service SVC-001: Cloud Infrastructure (IaaS)

ESA Field	Value
Service Identification Code	SVC-001
Service Type	Cloud Computing - IaaS
Service Description	Virtual server infrastructure hosting including compute, storage, and networking
Provider Name	NordCloud Systems AG
Provider LEI	529900NORDCLD1234512
Contract Reference	MSA-2025-CLOUD-001
Service Start Date	2025-02-01
Service End Date	2028-01-31
Supports Critical Function	Yes
Critical Functions Supported	CF-001, CF-006, CF-008
Annual Cost (EUR)	850,000
Cost Currency	EUR

Service Locations:

Location Type	Country	City	Data Center
Primary	Germany (DE)	Frankfurt	NordCloud DC-FRA
Secondary	Netherlands (NL)	Amsterdam	DC Europe AMS
DR	Ireland (IE)	Dublin	AWS EU-WEST

Service SVC-002: Core Banking Platform (SaaS)

ESA Field	Value
Service Identification Code	SVC-002
Service Type	Software as a Service (SaaS)
Service Description	Core banking platform providing account management, transactions, and customer services
Provider Name	NordCloud Systems AG
Provider LEI	529900NORDCLD1234512
Contract Reference	MSA-2025-CLOUD-001
Service Start Date	2025-02-01
Service End Date	2028-01-31
Supports Critical Function	Yes
Critical Functions Supported	CF-001, CF-002, CF-003, CF-004, CF-005, CF-008
Annual Cost (EUR)	1,200,000
Cost Currency	EUR

Service Locations:

Location Type	Country	City	Data Center
Primary	Germany (DE)	Frankfurt	NordCloud DC-FRA
Secondary	Netherlands (NL)	Amsterdam	DC Europe AMS

Service SVC-003: Database Services

ESA Field	Value
Service Identification Code	SVC-003
Service Type	Data Management Services
Service Description	Managed PostgreSQL database hosting with high availability and automated backups

ESA Field	Value
Provider Name	NordCloud Systems AG
Provider LEI	529900NORDCLD1234512
Contract Reference	MSA-2025-CLOUD-001
Service Start Date	2025-02-01
Service End Date	2028-01-31
Supports Critical Function	Yes
Critical Functions Supported	CF-002, CF-003, CF-004, CF-008
Annual Cost (EUR)	320,000
Cost Currency	EUR

Service Locations:

Location Type	Country	City	Data Center
Primary	Germany (DE)	Frankfurt	NordCloud DC-FRA
Secondary	Germany (DE)	Berlin	NordCloud DC-BER
Backup	Netherlands (NL)	Amsterdam	DC Europe AMS

Service SVC-004: Managed Security Operations

ESA Field	Value
Service Identification Code	SVC-004
Service Type	Security Services - Managed SOC
Service Description	24/7 Security Operations Center with threat detection, incident response, and vulnerability management
Provider Name	NordCloud Systems AG
Provider LEI	529900NORDCLD1234512
Contract Reference	MSA-2025-CLOUD-001
Service Start Date	2025-02-01

ESA Field	Value
Service End Date	2028-01-31
Supports Critical Function	Yes
Critical Functions Supported	CF-007
Annual Cost (EUR)	180,000
Cost Currency	EUR

Service Locations:

Location Type	Country	City	Data Center
Primary SOC	Germany (DE)	Berlin	NordCloud HQ
Backup SOC	Germany (DE)	Frankfurt	NordCloud DC-FRA

Service SVC-005: Disaster Recovery Services

ESA Field	Value
Service Identification Code	SVC-005
Service Type	Business Continuity Services
Service Description	Disaster recovery infrastructure with automated failover and 4-hour RTO
Provider Name	NordCloud Systems AG
Provider LEI	529900NORDCLD1234512
Contract Reference	MSA-2025-CLOUD-001
Service Start Date	2025-02-01
Service End Date	2028-01-31
Supports Critical Function	Yes
Critical Functions Supported	All Critical Functions
Annual Cost (EUR)	150,000
Cost Currency	EUR

Service Locations:

Location Type	Country	City	Data Center
DR Primary	Netherlands (NL)	Amsterdam	DC Europe AMS
DR Secondary	Ireland (IE)	Dublin	AWS EU-WEST

2. THIRD-PARTY SUB-SERVICES

Sub-Service SUB-001: Data Center Colocation

ESA Field	Value
Service Identification Code	SUB-001
Service Type	Data Center Services
Service Description	Physical data center space, power, and cooling for NordCloud infrastructure
Provider Name	DataCenter Europe BV
Provider LEI	549300DCENTER12345
Contract Reference	COLO-2024-AMS-001
Service Start Date	2024-01-01
Service End Date	2026-12-31
Primary Provider	NordCloud Systems AG
Subcontracting Rank	1
Annual Cost (EUR)	450,000

Service Locations:

Location Type	Country	City
Primary	Netherlands (NL)	Amsterdam

Sub-Service SUB-002: Network Security Monitoring

ESA Field	Value
Service Identification Code	SUB-002
Service Type	Network Security Services
Service Description	Network traffic analysis, intrusion detection, and firewall management
Provider Name	SecureNet AG
Provider LEI	549300SECNET67890
Contract Reference	SEC-2024-NET-001
Service Start Date	2024-03-01
Service End Date	2026-02-28
Primary Provider	NordCloud Systems AG
Subcontracting Rank	2
Annual Cost (EUR)	120,000

Service Locations:

Location Type	Country	City
Primary	Germany (DE)	Berlin
Secondary	Germany (DE)	Frankfurt

Sub-Service SUB-003: Backup Services

ESA Field	Value
Service Identification Code	SUB-003
Service Type	Backup and Recovery Services
Service Description	Encrypted offsite backup storage and recovery services
Provider Name	BackupSafe GmbH
Provider LEI	549300BACKUP11111
Contract Reference	BKP-2024-001

ESA Field	Value
Service Start Date	2024-06-01
Service End Date	2027-05-31
Primary Provider	NordCloud Systems AG
Subcontracting Rank	3
Annual Cost (EUR)	85,000

Service Locations:

Location Type	Country	City
Primary	Germany (DE)	Munich
Secondary	Germany (DE)	Hamburg

3. EXTERNAL ICT SERVICES (NON-CLOUDTECH)

Service EXT-001: Credit Scoring API

ESA Field	Value
Service Identification Code	EXT-001
Service Type	Data Services - API
Service Description	Real-time credit scoring and risk assessment API
Provider Name	CreditScore AG
Provider LEI	549300CREDIT00001
Contract Reference	API-2024-CS-001
Service Start Date	2024-01-01
Service End Date	2025-12-31
Supports Critical Function	Yes
Critical Functions Supported	CF-003
Annual Cost (EUR)	95,000
Cost Currency	EUR

Service EXT-002: Sanctions Screening

ESA Field	Value
Service Identification Code	EXT-002
Service Type	Compliance Services
Service Description	Global sanctions and PEP screening service
Provider Name	WorldCheck Ltd
Provider LEI	549300WCHECK00002
Contract Reference	AML-2024-WC-001
Service Start Date	2024-01-01
Service End Date	2026-12-31
Supports Critical Function	Yes
Critical Functions Supported	CF-005
Annual Cost (EUR)	180,000
Cost Currency	EUR

Service EXT-003: Identity Verification

ESA Field	Value
Service Identification Code	EXT-003
Service Type	Identity Services
Service Description	Digital identity verification and document authentication
Provider Name	VerifyID GmbH
Provider LEI	549300VERIFY00003
Contract Reference	KYC-2024-VID-001
Service Start Date	2024-04-01
Service End Date	2026-03-31
Supports Critical Function	Yes

ESA Field	Value
Critical Functions Supported	CF-005
Annual Cost (EUR)	65,000
Cost Currency	EUR

Service EXT-004: Market Data Feed

ESA Field	Value
Service Identification Code	EXT-004
Service Type	Data Services - Market Data
Service Description	Real-time market data, pricing, and financial news
Provider Name	Bloomberg LP
Provider LEI	549300BLOOM00004
Contract Reference	MKT-2024-BBG-001
Service Start Date	2024-01-01
Service End Date	2025-12-31
Supports Critical Function	Yes
Critical Functions Supported	CF-006
Annual Cost (EUR)	420,000
Cost Currency	EUR

4. SERVICE LEVEL SUMMARY

Service ID	Availability SLA	RTO	RPO	Last Review
SVC-001	99.95%	4 hours	1 hour	January 2025
SVC-002	99.99%	4 hours	1 hour	January 2025
SVC-003	99.95%	4 hours	15 min	January 2025
SVC-004	24/7/365	N/A	N/A	January 2025

Service ID	Availability SLA	RTO	RPO	Last Review
SVC-005	99.9%	4 hours	1 hour	January 2025
EXT-001	99.5%	8 hours	N/A	December 2024
EXT-002	99.9%	4 hours	N/A	December 2024
EXT-003	99.5%	24 hours	N/A	December 2024
EXT-004	99.99%	1 hour	Real-time	January 2025

5. COST SUMMARY

Category	Annual Cost (EUR)
NordCloud Services (SVC-001 to SVC-005)	2,700,000
External Services (EXT-001 to EXT-004)	760,000
Total ICT Third-Party Costs	3,460,000

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