**Phrases for Star Answer**

**1. Situation**   
*I was working in a team of…*   
*We were running into technical issues with…*   
*Way back in 2008…*   
*Early in my career I worked on…*   
*At the beginning of last year…*  
*Early in my career I worked on a project…*   
*On my previous project…*   
*When I was involved in…*

**2. Task**   
*We had to…*   
*I was challenged to...*  
*I was required to…*   
*I was asked to…*   
*My team/I was expected to…*   
*My role was to …*   
*It was my responsibility to …*   
*Our customer wanted us to …*   
*We needed to make sure that …*

**3. Action**  
*Specially, I coordinated [the development of]*   
*Next, I identified…*   
*spent [three months] evaluating the issue…*   
*improved the process …*   
*consolidated several steps…*   
*designed graphics for…*   
*delegated …*   
*organized…*   
*assigned…*   
*coordinated…*   
*supervised…*   
*encouraged…*   
*prioritized…*   
*investigated…*   
*examined…*   
*surveyed…*   
*looked into…*   
*maintained…*   
*repaired…*   
*built…*   
*coded…*   
*installed…*   
*implemented…*

**4. Result**   
*I’ve been promoted to ...*   
*I grew a lot working on …*   
*It taught me …*   
*What I learnt is …*   
*Through this experience I …*   
*And so as a result …*   
*This really showed me how to…*   
*As I look back on this experience, I realize …*   
*… improved functionality by [100%]*   
*…facilitated data handling [three times]*

**Linking words**

**Sequencing**   
*First*   
*Initially*  
*Then*   
*Next*  
*After that*   
*In the end*   
*We ended up [doing]*

**Adding**  
*What is more*   
*Also*   
*And*   
*Besides*   
*On top of that*

**Giving an example**   
*For example*   
*For instance*   
*Namely*   
*Such as*   
*To illustrate*

**Comparing**  
*Similarly*   
*Compared with*   
*In comparison*   
*On the one hand…on the other hand*   
*One downside is… but on the plus side [it’s]*

**Emphasizing**  
*So what I decided to do was*  
*So what I did was*   
*In particular*   
*Especially*   
*Mainly*   
*Specifically*

**Silence fillers**  
*Well*  
*So*   
*Right*   
*That’s a good question*   
*Let’s see*   
*Let me think*  
*You know*

**Clarifying**  
*What I am trying to say is*  
*What I mean is*   
*In other words*   
*Let me put it another way*

**Checking understanding**   
*Does it make sense?*   
*Does this answer your question?*   
*Did I make myself clear?*   
*I hope this explains the situation for you.*

*On my previous project we ran into an issue that Google API after certain update was essentially crashing the page on IE11. It was an issue in production and we had to find a solution asap. We tried to identify the root cause as, apparently, there were only a few posts with related problem and it was the problem of google api itself. After trying to reproduce this issue locally I surprisingly realized that I couldn’t, so most likely the issue was in our ci/cd pipeline. We had to quickly deploy local versions to other environments and postpone investigation. Further investigation showed that the npm version on build agents was seriously outdated which was the route cause of the issue, I found that by comparing the bundles from local env with bundles from the QA. As a result we managed to fix the environment in time and provide a permanent working fix later.*