

Customer feedback (Activity 2)

Feelin' Peachy Rings

- They don't want a landing page as IDA map data should be in house information
- They want only one login box as they don't want to make it appear as it's a two-tier structure (the system identifies if it's an admin or an instructor)
- They like the pie-chart showing the number of forms that have been submitted
- They like the visible menu to toggle between different programs on the IDA map (not just like but they also implied it was necessary to have this)

Note that the comments that follow are from different presentations. The reason I am adding these comments to our feedback form is because the **Help** button is in our prototypes in addition to the button to notify the instructors from within the site directly. These features are ones that they seemed to really like. Since we ran out of time during our presentation, we didn't have time to show them those features, however we do have them and they are the same as mentioned by other groups.

- They would like the pie chart to show the percentage of all years as well
- They like the HELP button
- They would find it very helpful to have the notifications be sent from within instead of having to send individual emails