

WCCT Sign In Desk Aid

If the customer is here for:	Select this:	Enter Comment:
Adult Ed Lab	GED Services	Lab
BRC	Colocated Services	
Career Center computer, copier or phone use	Resource Room	
Career Center fax use	Employment Services	
Child Care Services (CCS)	Child Care Assistance	
Choices	Choices	
Choices Lab	Mobile Workforce Services	
DPS	Other	DPS
EPS	Orientation	CHOICES or SNAP
ESL Class	Adult Education Literacy (AEL)	
Experience Works	Experience Works	
GED Class	GED Services	GED
GEMS	Job Club	CHOICES or SNAP
Heroes Make America Class or Graduation	Other	HMA
Heroes Make America Info or Appt	WIOA	HMA
Hiring Our Heroes Info or Appt	WIOA	HOH
Hiring Our Heroes Class	Workshop	HOH
Job Corps	Job Corps	
Job Fair	Job Fair	Employer Name
Job Search Assistance to include resume help	Employment Services	
Military Spouse Grant Info or Appt	WIOA Information	MSG
NCP Info or Appt	Non Custodial Parent OAG (NCP OAG)	
NDW Info or Appt	WIOA Information	NDW
RESEA	REA	
RESEA Follow-Up	REA	FU
Skills for Transition Info or Appt	WIOA Information	SFT
SNAP Info or Appt	Supplemental Nutrition Assistance Program (SNAP)	
TAA Info or Appt	TAA	
TVC	Veteran Services	
TVLP	Veteran Services	TVLP
Typing, 10-Key or other Assessment Testing	Assessment/Testing	Typing or TABE, etc
Unemployment Insurance Filing Information *For information about one's UI case or assistance with correspondence received from the UI, contact TWC at 800-939-6631.	Unemployment Insurance Assistance	
VA Move	Other	VA
Voc Rehab (formerly DARS)	Vocational Rehabilitation (VR)	
Wage / Employment Complaint	Wage/Employment Complaint	
WIOA (Adult or Dislocated Worker) Info or Appt	WIOA Information	WIOA
WIOA Youth Info or Appt	Youth Services	
WOA (classroom)	Orientation	WOA
WOA (online)	Resource Room	
WorkInTexas.com Password Reset	Employment Services	
Workshop	Workshop	