

Subject: AI Systems Architect, Strategy and Automation Lead – Kingsley Azuka Ojeogwu

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13/02/2026

Dear Dr. Okorafor and the Herbal Goodness Leadership Team,

Herbal Goodness is at the stage where AI should not be a tool — it should be infrastructure. I build that infrastructure.

Over the past seven years, I have **led automation and operational intelligence initiatives** across distributed operations in Nigeria and Egypt, designing systems that **reduced manual workload by up to 40% and improved operational visibility and uptime by over 20%**. My focus is not on connecting apps, but on transforming fragmented workflows into integrated, AI-driven systems that leadership can measure, govern, and scale.

What differentiates my approach is the intersection of **technical execution and economic strategy**. With a foundation in firm-level and macroeconomic analysis, I design AI systems through the lens of **resource allocation, supply-demand dynamics, and long-term operational leverage**. For a CPG company like Herbal Goodness, this means architecting **intelligent workflow orchestration, real-time executive dashboards, AI-assisted reporting, and forecasting systems** that anticipate shifts in inventory, procurement, and market behavior before they impact margins.

I design and deploy agentic workflows using tools such as **LangChain and orchestration platforms like n8n, build RAG-based knowledge systems**, and structure data environments that feed executive dashboards in **BigQuery and Looker Studio**. My experience spans **API orchestration, Python automation, containerized deployment, and scalable ERP-style internal systems**. However, I prioritize process redesign before automation — because AI layered onto inefficient workflows amplifies chaos, while AI built on optimized processes compounds efficiency.

During my **3MTT research**, I developed a **MING-stack digital twin-based predictive maintenance framework** capable of identifying degradation **2–4 weeks before failure**. That same anticipatory mindset applies directly to supply chain and operations: AI should **forecast, simulate, and guide** - not merely report.

My goal at Herbal Goodness would be to architect a **production-grade internal AI ecosystem: structured governance frameworks, secure and auditable automation layers, intelligent agents** that support complex workflows, and executive dashboards that increase decision velocity across departments. I am comfortable operating directly with executive leadership to define the roadmap, select the appropriate stack, implement scalable systems, and drive internal adoption.

Herbal Goodness is a premium brand. Its operational intelligence should match that standard. I would welcome the opportunity to discuss how we can build a resilient, AI-enabled infrastructure that compounds operational leverage year over year.

Sincerely,
Kingsley Azuka Ojeogwu