

System Request

Team members:

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Project Name: Web-based auction system

Business Need:

- 1) Take advantage of new technology (internet).
- 2) Solve the problem of not being able to hold gatherings at auction venues during the epidemic.

Functionality:

- 1) The seller must be able to post the goods online.
- 2) The seller must be able to decide how long the goods appear on the website.
- 3) The seller must be able to withdraw the money in his account.
- 4) The buyer must be able to bid during the auction cycle.
- 5) The final buyer must be able to pay the money.
- 6) The venue must be able to take a 5% commission on each transaction.

Expected Value:

- Tangible:
 - 1) The internet auction saves on venue costs, and at two auctions a month, the rent for one auction is Dhs18,000, saving Dhs 432,000 a year.
 - 2) Save on auctioneer's commission, based on two people, each earning 15,000 dirhams a month, saving 360,000 dirhams a year.
 - 3) Keep the auction house open for business during the outbreak.
- Intangible:
 - 1) Increase buyer and seller satisfaction.
 - 2) The buyer will be free to bid at any time a day wherever he or she is.
 - 3) Increase employee satisfaction.

Special Issues or Constraints:

- Time constraints:
 - 1) System should be installed and running within the next 2 months.
- Technical constraints:
 - 1) System should be available 24 hours, 7 days a week. Any maintenance work must be done between 02:00 and 05:00.
 - 2) Some data in the system cannot be seen by unauthorized people. Some rules must be applied to ensure data confidentiality.