

Warranty Policy

1. The warranty period for FEITIAN bR301 reader is **One years (12 months)**. The extend of warranty period need further discussion with certain agreed cost.
2. This limited warranty covers only those defects that arise as a result of normal use of the Hardware, and do not apply to any: improper or inadequate maintenance, improper installation, misapplication, or negligence, defects or damage suffered as a result of normal wear and tear.
3. FEITIAN, in its sole discretion, shall repair or replace the defective product, and shall return the repaired product or a replacement product within a commercially reasonable period of time. The replacement product may not be new, but will provide the requisite functionality equivalent to the product being replaced.

| HARDWARE DEFFECT TABLE | | |
|--|------------|----------|
| DEFFECTS | APPLICABLE | WARRANTY |
| VISAL CONFORMITY | | |
| Presence and quality of logo without sample confirmation | YES | Replace |
| Discrepancies in colour without sample confirmation | YES | Replace |
| FUNCTIONAL CONFORMITY | | |
| Button | YES | Replace |
| Light defective | YES | Replace |
| Battery problem | YES | Replace |
| Initialization failures | YES | Replace |
| Functional failures | YES | Replace |
| Others | YES | Replace |