

# IT Operations Management Market and Vendor Guide Cross-Reference Tool, 2011

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The IT operations management cross-reference tool is designed to accompany "Market Share: All Software Markets, Worldwide, 2011," which includes ITOM vendor market share. Use the reference tables for product mapping, mergers and acquisitions, ITOM definitions, glossary, and recommended reading.

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## Recommended Reading

*Some documents may not be available as part of your current Gartner subscription.*

"Market Definitions: Software"

"Market Methodology: Software"

"Market Share: All Software Markets, Worldwide, 2011"

"Agenda for Application Infrastructure, 2012"

"Market Share Analysis: IT Operations Management Software, Worldwide, 2011"

"Forecast: Enterprise Software Markets, Worldwide, 2009-2016, 1Q12 Update"

"BMC Software Acquires Numara Software to Increase Presence in Small or Midsize Business Market"

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