

Actors

- Admin
- Customer

Use Cases

1. Admin: Admin login proof admin only

1. Admin A1 logs tries to log in but wrong credentials lead to failed log in
2. Admin logs in for the first time and view that theres no customer accounts yet

2. Customer: Create customer profile:

1. Customer C1 logs in for the first time and creates a profile.

3. Customer: View and Add to favorites:

1. Customer C2 logs in for the first time and creates a new profile.
2. C2 views available boards.
3. C2 adds board 1 to favorites.

4. Customer: Write review

1. C2 views their favorites.
2. C2 writes a positive review of service 1. C2 exits.

5. Customer: Modify profile

1. C1 logs in and modifies their profile.
2. C1 views service 1 and the positive review.
3. C1 adds S1 to favorites. C1 exits.

6. Admin: Reply to Review, View Customer accounts, & Delete reviews

1. Admin A1 logs in and reads their review and replies with thanks.
2. A1 views customer accounts. A1 deletes his profile. A1 exits.