

Felipe Brito

5058 Joyce Street, Vancouver, BC, V5R 0J9 | +1(236) 234-2559 | felipefbrito@gmail.com

Summary

Fluent in Portuguese and English, friendly, organized, and dedicated worker with 1+ years of experience in software development, and customer service environment. Strong relationship building skills, eager to learn and solve problems.

Skills

- IT Troubleshooting & Problem-solving
- Cisco Packet Tracer for networking simulator
- Programming in Python and Java
- Repair and maintenance of computers
- LAN & WAN Connectivity & Maintenance
- Able to work with Database
- Being patient with others
- Solving problems in a cooperative way
- Able to work at fast-paced environments
- Advanced Microsoft Office
- Excellent relationship building skills
- Fluent in Portuguese and English

Work Experience

Smart4, Salvador, BA

Software Developer Intern, Jun. 2021 – Sep. 2022

- Developed and maintained systems in Java for public agencies: Using Java in the IDE Eclipse to develop the back-end, and ZK framework to develop the front-end in HTML. I used to have daily tasks to implement new features or to fix bugs in those systems. Smart4 is outsourced by city halls, and the systems I worked on was largely social assistance, and registration of people in vulnerable situations.
- Managed Database with insertion and exclusion of information and creation of new tables through SQL queries: I used to manage the database of the systems that I was responsible using SQLyog. Creating new tables or updating data, when we had the introduction of a new window in the system.
- The use of Git to do the version update and keep the branch updated whenever a new modification was completed.
- Provided customers with a variety of technical solutions.
- Lead meetings with clients, understanding their problems, and suggesting improvements to their software.
- Clarified customer doubts and advised more adequate solutions for each one's needs.
- Maintained, troubleshoot, and managed the use of local area networks (LANs), computer workstations, connections to the Internet and peripheral equipment.
- Configured and maintained the host server and the email accounts.

Education

UNIVERSITY CANADA WEST, Vancouver, BC

Bachelor of Commerce, Oct. 2022 – Now

FACULDADE AREA 1 WYDEN, Salvador, BA

Bachelor of Computer Engineering, Jan. 2015 – Oct. 2022

REAL E DADOS, Salvador, BA

Course of Computer Network, Apr. 2018 – May. 2018

References available upon request
