#### CONTACT

+61 450 646 692

felipe.grigolli@hotmail.com

#### **EDUCATION**

COLEGIO PORTO UNIAO – SAO PAULO, BRAZIL 12/2017

High school graduated.

UNIVERSIDADE PRESBITERIANA MACKENZIE – SAO PAULO, BRAZIL

01/2018 - 12/2018

Mechanical Engineer (graduation interrupted).

Holmes institute – SYDNEY, AUSTRALIA 01/2019 – 06/2019 General English.

ACBI - technology – SYDNEY, AUSTRALIA 01/2024 – 10/2026 Certificate IV in information

#### **SKILLS**

Fast worker and highly organized, responsible and punctual, interested in learning, communicative and team worker.

#### **EXPERIENCE**

MR Informatica – SAO PAULO, BRAZIL 04/2016 – 05/2018

- Diagnose and resolve the problem regarding the customer's hardware.
- Cleaning and changing computer and printers' hardware.
- Assistance in basic IT issues.
- Customer services.

POGGIO Corretora de Seguros – SAO PAULO, BRAZIL

- 01/2020 01/2023
  - Insurance consultant.
  - Billing, verification, updating and conference of payment documents.
  - Insurance quote.
  - Reporting to the customer all his insurances expiry dates.

# eeking for new BRAZA CHURRASCARIA – SYDNEY, AUSTRALIA 03/2023 – CURRENTLY

- Served as an enthusiastic and efficient waitress in this busy restaurant.
- Working as a collaborative team member to achieve the highest level of customer service.
- Remained professional and polite under all circumstances.
- Helped to train new employees when needed.

### **OBJECTIVE**

Seeking for new challenges getting in practice my knowledge in favor of the institution in which I intend to integrate, aiming the growth of the company and my professional life.

## FELIPE GRIGOLLI CLEMENTE