

# **Bug Report Template**

ID number	#123
Name	CART - Unable to add new item to my cart
Reporter	Mike A
Submit Date	03/04/2016
Summary	When my cart contains one item, I am unable to add a second item via the add to cart button on a product page
URL	www.example.com/product/abc
Screenshot	www.example.com/screenshot123
Platform	Macintosh
Operating System	OS X 10.12.0
Browser	Chrome 53
Severity	Major
Assigned to	/
Priority	High

## **Description**

When my cart contains one item, I am unable to add a second item via the add to cart button on a product page

## **Steps to reproduce**

- > add one item to cart
- > go to product abc via the search bar
- > add new item to cart via "add to cart" button (see screenshot)
- > go to cart

## **Expected result**

The cart should contain 2 items

## **Actual result**

The cart contains only 1 item

**Notes :** [14 Bug Report Templates to Copy for QA Testing \[2024\]](#)