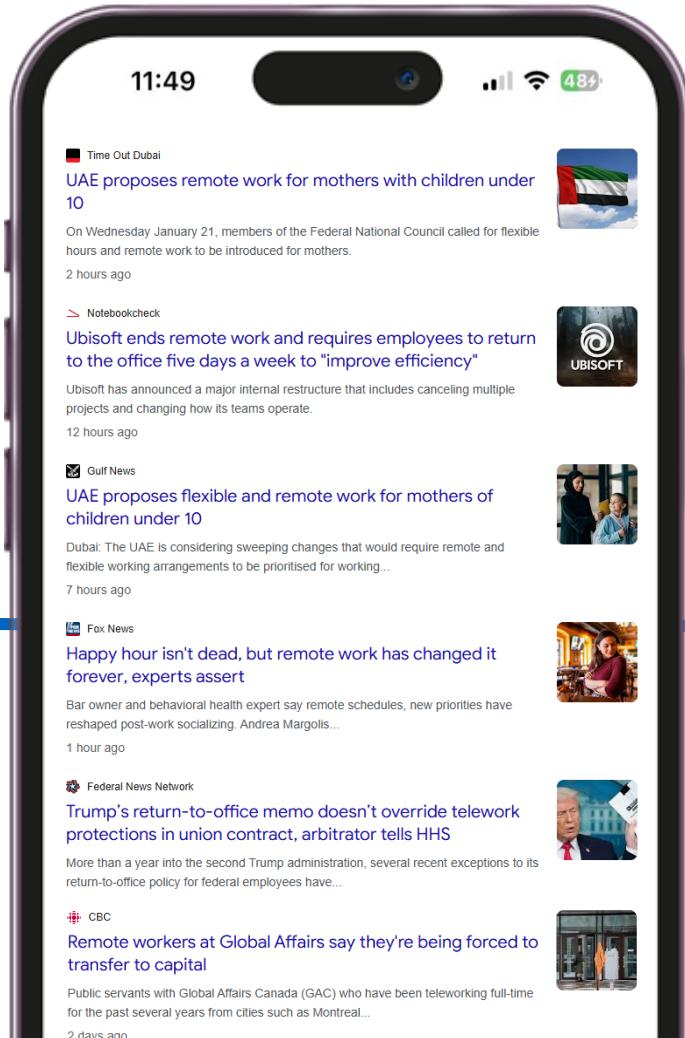


# Impact of Remote Work Frequency on Employee Well-Being

## Telling Stories in R

23.01.2026 Final Presentation





# Remote & Hybrid-Work is considered a hot topic...

*„The COVID-19  
pandemic triggered the  
largest experiment in  
remote work in history.“*

—  
OECD (2021)

# Why Does Remote Work Frequency Matter?

## Research Questions



How did **remote work change** before, during and after COVID-19?



How is **remote work frequency** associated with **employee well-being** outcomes?



Source: <https://news.stanford.edu/stories/2024/06/hybrid-work-is-a-win-win-win-for-companies-workers>

# Distribution of Remote Work Frequency in Europe

## 01 Data

TIME

GEO

	2015	2016	2017	2018
European Union - 27 countries (from 2020)	4.9	4.8	5.1	5.2
Euro area - 21 countries (from 2026)	5.1	5.8	5.5	5.6
Belgium	8.1	7.2	6.9 <sup>(b)</sup>	6.6
Bulgaria	0.3 <sup>(u)</sup>	0.2 <sup>(u)</sup>	0.3 <sup>(u)</sup>	0.3 <sup>(u)</sup>
Czechia	3.5	3.8	3.9	4.8
Denmark	9.8	8.4 <sup>(b)</sup>	8.8 <sup>(b)</sup>	7.8
Germany	3.3	3.2	4.8	5.8
Estonia	5.4	5.8	5.7	7.4
Ireland	3.7	3.3	5.8 <sup>(b)</sup>	6.5
Greece	2.6	2.6	2.3	2.8
Spain	3.6	3.5	4.3	4.3
France	7.8	6.9	6.7	6.6
Croatia	1.2	1.5	1.5	1.4
Italy	3.4	3.3	3.5	3.6 <sup>(b)</sup>
Cyprus	1.5	1.6	1.2	1.2
Latvia	2.1	2.6	2.1	2.9
Lithuania	3.8	2.7	2.6	2.5
Luxembourg	13.2 <sup>(b)</sup>	12.8	12.7	11.8
Hungary	3.4	3.8	2.5	2.3 <sup>(b)</sup>
Malta	2.6	3.6	4.4	5.9
Netherlands	13.6	13.4	13.7	14.8
Austria	10.2	9.9	9.5	10.6
Poland	5.6	5.3	4.5	4.6
Portugal	6.2	6.3	5.9	6.1
Romania	0.5	0.5	0.4	0.4
© Eurofound	≈ ≈	≈ ≈	≈ ≈	≈ ≈

## 02 Key Facts

36  
European countries

3  
Frequency categories

Annual data  
since 1992

## 03 Data Cleaning Process

### Data Collection

- data collection from the official Eurostat website

### Data Cleaning

- removed missing values
- reshaped data structure

### Data Processing

- created relevant variables

### Data Visualization

- selected appropriate visualization type

# Economic Development in Europe

## 01 Data

Country	2015-Q1	2015-Q2	2015-Q3
Belgium	0.6	-0.1	0.1
Bulgaria	0.1	-0.2	0.5
Czechia	-1.8	1.4	1.2
Denmark	0.4	0.4	0.3
Germany	0.3	0.5	-0.2
Estonia	-1.4	-0.2	2.8
Ireland	-0.9	1.6	0.4
Greece	-5.4	0.1	1.1
Spain	0.0	1.4	1.0
France	0.0	-0.1	0.2
Croatia	-0.7	-1.4	1.4
Italy	-0.4	0.4	0.2
Cyprus	0.3	0.9	1.0
Latvia	0.5	0.3	-0.7
Lithuania	1.9	1.0	-0.4
Luxembourg	0.5	0.9	0.4
Hungary	0.1	0.0	1.6
Malta	-0.8	4.2	-2.6
Netherlands	-0.4	0.3	0.9
Austria	-2.4	1.1	0.9
Poland	-0.2	1.3	0.6
Portugal	-1.0	2.1	0.1
Romania	-2.3	1.7	0.6

<https://www.oecd.org/en/data/indicators/gdp-per-hour-worked.html>

## 02 Key Facts

36  
European  
countries

1  
Variable

Quarterly data  
since 1995

## 03 Data Cleaning Process

Data Collection

- Data collected from the official OECD website

Data Cleaning

- removed missing values
- inverted data frame

Data Processing

- engineered relevant features

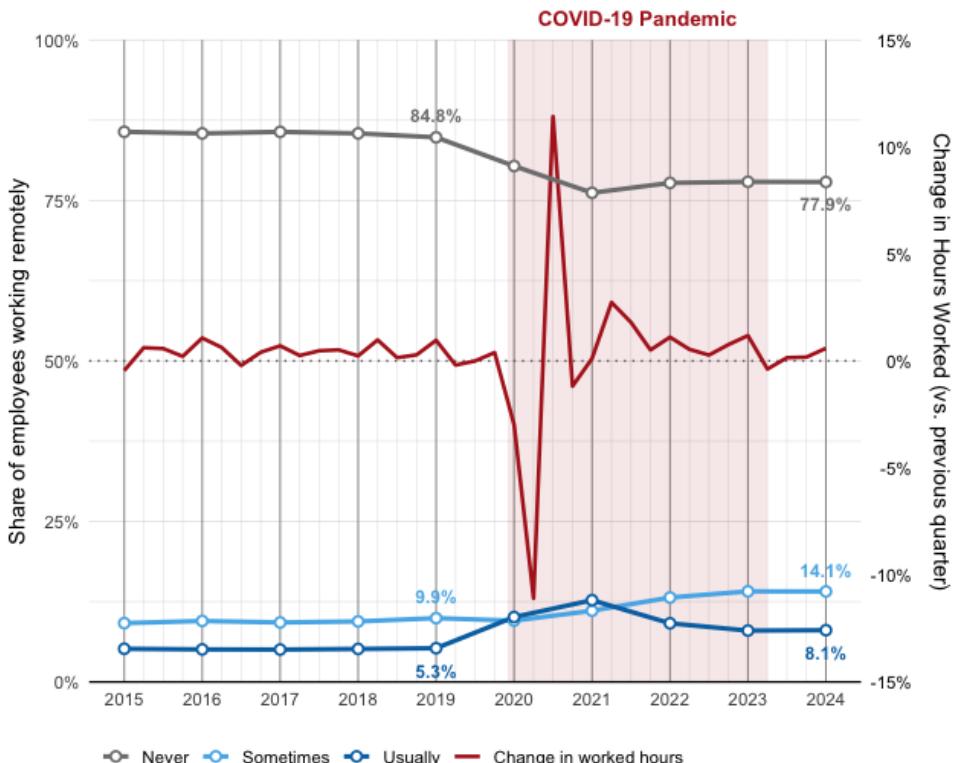
Data Visualization

- chose fitting graph type

# Remote Work Increased Significantly During COVID-19

## Remote Work Trend and Working Hours Volatility in Europe

Comparing european remote work trends with changes in average hours worked



## Key Messages

1 Remote work adoption increased sharply during the COVID-19 pandemic.

2 The share of employees usually working remotely more than doubled between 2019 and 2021.

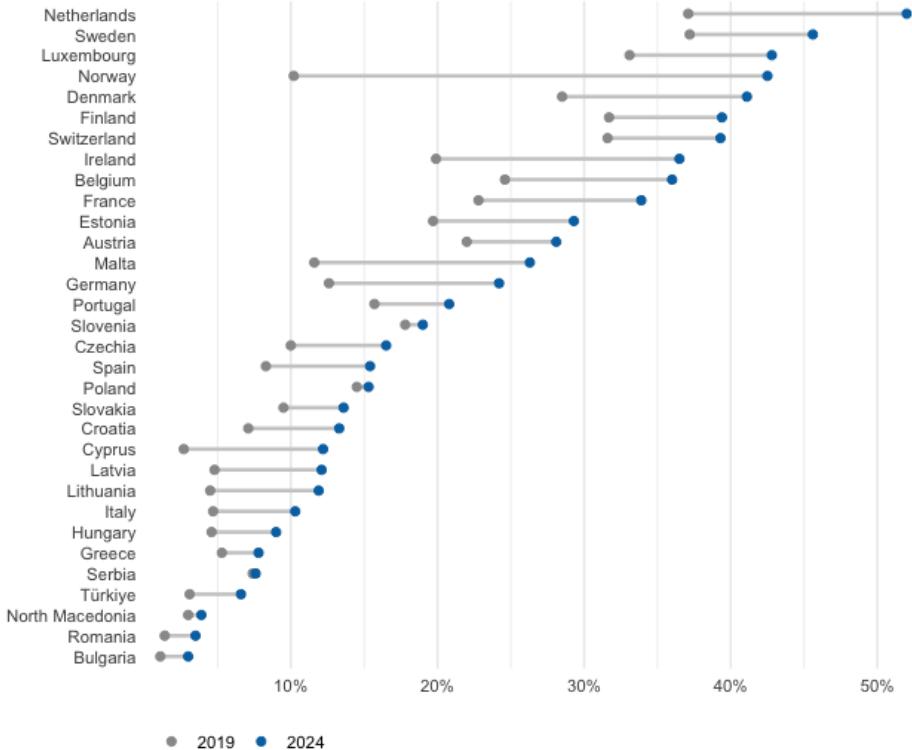
3 Despite economic volatility, remote work levels remained elevated after the pandemic.

# Remote Work Increased Significantly During COVID-19



**Remote Work Adoption by Country (2019 vs. 2024)**

Comparison of pre and post-pandemic share of employees working from home



## Key Messages

1

Almost all European countries saw a **substantial jump in remote work adoption** from 2019 to 2024.

2

Post-pandemic remote work shares **remain significantly higher** than pre-COVID levels.

3

Generally, countries with **higher pre-COVID levels** saw a **greater increase** than countries with a lower level before the pandemic.

# Combining Remote Work and How We Feel

## 01 Data

Post Pandemic Remote Work Health Impact 2025						
	Job_Role	Work_Arrangement	Hours_Per_Week	Mental_Health_Status	Burnout_Level	Work_Life_Balance_Score
1	Data Analyst	Onsite	64	Stress Disorder	High	3
2	Data Analyst	Onsite	57	Stress Disorder	High	4
3	Business Analyst	Onsite	36	ADHD	High	3
4	Data Analyst	Onsite	63	ADHD	Medium	1
5	DevOps Engineer	Hybrid	65	None	Medium	5
6	Business Analyst	Onsite	61	Burnout	Medium	4
7	IT Support	Onsite	62	None	Medium	4
8	Technical Writer	Onsite	55	Anxiety	High	3
9	Software Engineer	Remote	47	Anxiety	Medium	2
10	HR Manager	Onsite	55	Burnout	Medium	5
11	Project Manager	Onsite	38	None	High	3
12	Business Analyst	Remote	35	ADHD	Medium	3

## 02 Key Facts

**3157** survey respondents    **14** variables    **June 2025** date of survey    **5** regions

## 03 Data Dimensions



Demographics



Job Information



Well-Being Statistics

## 04 Data Cleaning Process

Data Collection

- collected & loaded data from Kaggle

Data Cleaning

- removed duplicates
- removed missing data

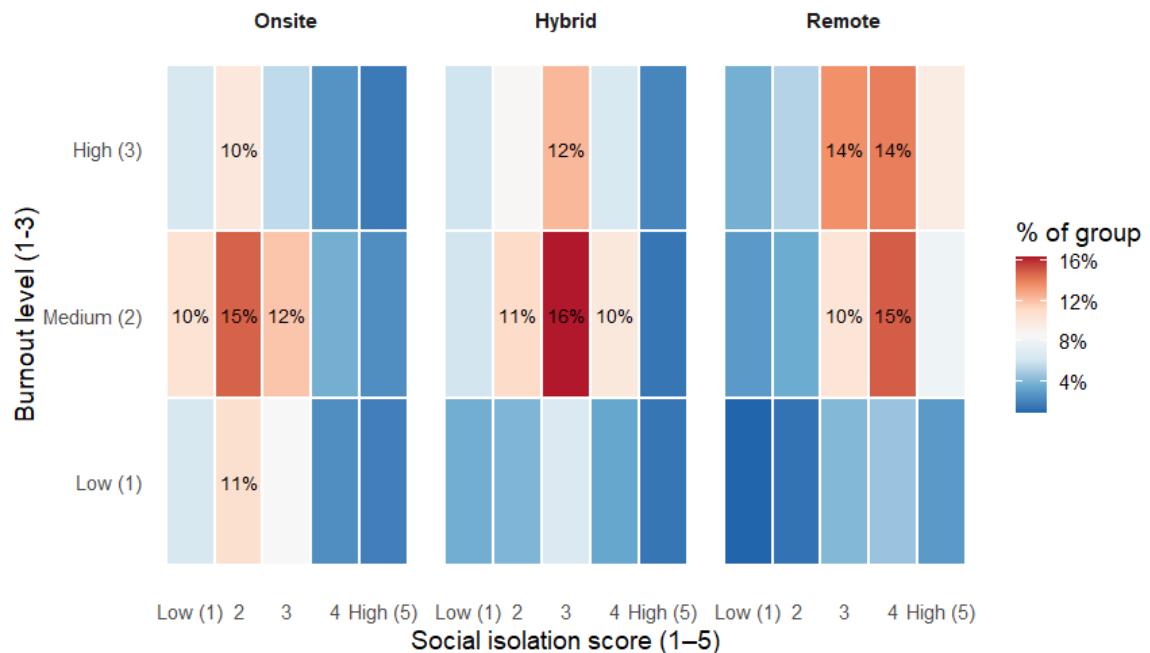
Data Processing

- selected relevant variables
- encoded categorical variables

# Social Isolation & Burnout Differ Significantly by Work Arrangement

## Work arrangement and its influence on Isolation vs. Bournout

Each tile shows the share of people within that work arrangement



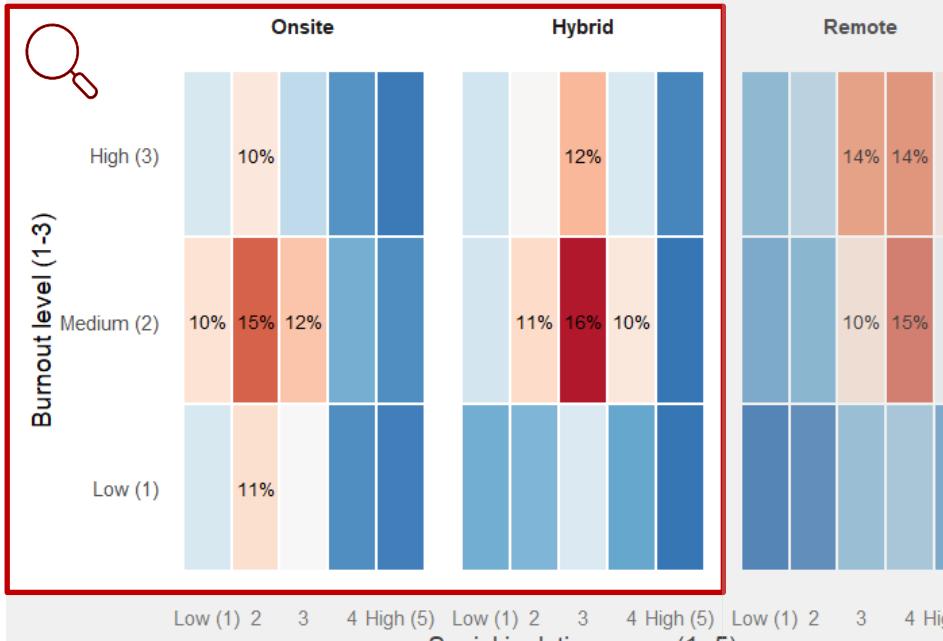
## Key Messages

- 1** **Onsite workers** report **lower social isolation** compared to other work arrangements.
- 2** **Hybrid workers** mostly show **medium isolation scores** and **medium burnout levels**.
- 3** **Fully remote workers** exhibit **higher social isolation** and the **highest burnout levels** across all groups.

# Social Isolation & Burnout Differ Significantly by Work Arrangement

**Work arrangement and its influence on Isolation vs. Bournout**

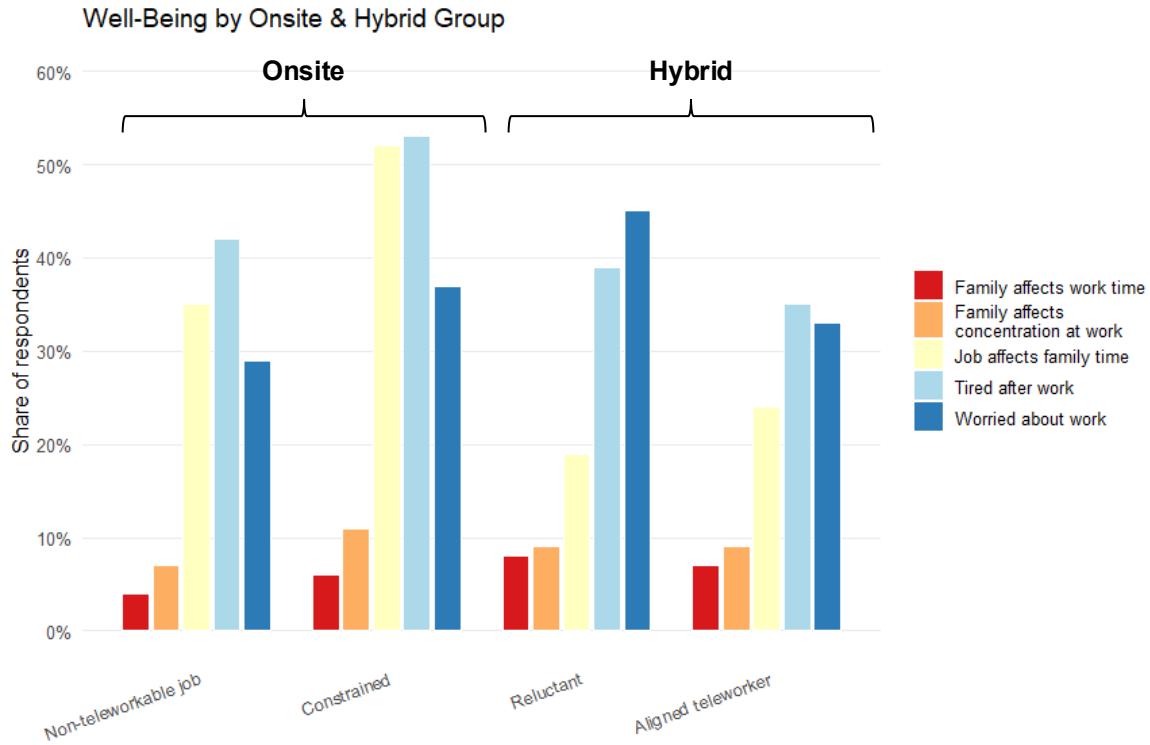
Each tile shows the share of people within that work arrangement



## Key Messages

- 1 **Onsite workers** report lower social isolation compared to other work arrangements.
- 2 **Hybrid workers** mostly show medium isolation scores and medium burnout levels.
- 3 **Fully remote workers** exhibit higher social isolation and the highest burnout levels across all groups.

# On-Site & Hybrid Workers Satisfaction Differs by Type



Constrained = People who want to work remote but can't

Reluctant = People who can work remote but refuse

Aligned = People who can partly work remote and make use of it

## Key Messages

1

**Employees in non-teleworkable jobs are less worried about work.** Family affects work less.

2

**People, who want to work remote, but cannot have the highest dissatisfaction scores** in almost every category.

3

**Reluctant Teleworkers are more worried & stressed about their job, while aligned teleworkers have highest satisfaction score.**

# Lessons Learned

## Key Insights from the Analysis

- **Rising remote work** showed no effect on productivity.
- **Hybrid work** shows more **balanced well-being** outcomes.
- **Work arrangement** affects **isolation** and **burnout probability**.

## Methodological Findings

- Merge datasets only when it serves a clear **analytical purpose**.
- Apply a structured **data-cleaning process** to avoid **misleading visualizations**.
- Prefer **relative measures over absolute values** to better illustrate **trends and distributions**.



Source: <https://news.stanford.edu/stories/2024/06/hybrid-work-is-a-win-win-win-for-companies-workers>

# Our Team



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M.Sc. Management and Technology



Capgemini invent



celonis



KPMG

# Thank You!

Group 8 – Felix Pütterich, Lucas Tuchen, Nina Bauer  
23.01.2026



# Plot 1

```

average_trend <- remote_work_full %>%
  group_by(Year, Frequency) %>%
  summarise(Avg_Percentage = mean(Percentage, na.rm = TRUE), .groups = "drop")

hours_trend <- hours_worked_quarterly %>%
  group_by(Year, Quarter, Year_Quarter_Num) %>%
  summarise(Hours_Change = mean(Hours_Change, na.rm = TRUE), .groups = "drop") %>%
  filter(Year_Quarter_Num <= 2024.0)

# scaling for secondary axis
offset <- 50
scale_factor <- 50 / 15

quarterly_breaks <- seq(2015, 2024, by = 0.25)

label_data <- average_trend %>%
  filter(Year %in% c(2019, 2024)) %>%
  mutate(
    vjust_pos = case_when(
      Year == 2019 & Frequency %in% c("Never", "Sometimes") ~ -1.2,
      Year == 2019 & Frequency == "Usually" ~ 2.2,
      Year == 2024 & Frequency == "Sometimes" ~ -1.2,
      Year == 2024 & Frequency %in% c("Never", "Usually") ~ 2.2,
      TRUE ~ -1.5
    )
  )

# visualizing the data
ggplot() +
  annotate("rect",
    xmin = 2019.917, xmax = 2023.25,
    ymin = 0, ymax = 100,
    alpha = 0.1, fill = "firebrick") +
  annotate("text",
    x = 2021.5835,
    y = 100,
    vjust = -1,
    label = "COVID-19 Pandemic",
    color = "firebrick", fontface = "bold", size = 4) +
  geom_hline(yintercept = offset, linetype = "dotted", color = "grey40") +
  annotate("text", x = 2015.2, y = offset + 2, label = NULL,
    color = "grey40", size = 3, fontface = "italic", hjust = 0) +
  # hours worked line
  geom_line(data = hours_trend,
    aes(x = Year_Quarter_Num,
        y = Hours_Change * scale_factor + offset,
        color = "Hours Worked Change (Quarterly)"),
    linewidth = 1) +
  # remote work lines and points
  geom_line(data = average_trend,
    aes(x = Year, y = Avg_Percentage, color = Frequency),
    linewidth = 1.2) +
  geom_point(data = average_trend,
    aes(x = Year, y = Avg_Percentage, color = Frequency),
    size = 2, shape = 21, fill = "white", stroke = 1) +
  # data point labeling
  geom_text(data = label_data,
    aes(x = Year, y = Avg_Percentage, color = Frequency,
        label = label_number(accuracy = 0.1, suffix = "%")(Avg_Percentage),
        vjust = vjust_pos),
    fontface = "bold", size = 3.5, show.legend = FALSE) +
  scale_x_continuous(
    breaks = seq(2015, 2024, by = 1),
    minor_breaks = quarterly_breaks
  ) +
  scale_y_continuous(
    name = "Share of employees working remotely",
    labels = label_number(suffix = "%"),
    expand = c(0, 0),
    limits = c(0, 100),
    sec.axis = sec_axis(~ (. - offset) / scale_factor,
      name = "Change in Hours Worked (vs. previous quarter)",
      labels = label_number(suffix = "%", accuracy = 1))
  ) +
  coord_cartesian(ylim = c(0, 100), clip = "off") +
  scale_color_manual(values = c("Never" = "#grey50",
                                "Sometimes" = "#5684E9",
                                "Usually" = "#0072B2",
                                "Hours Worked Change (Quarterly)" = "#firebrick"),
    labels = c("Hours Worked Change (Quarterly)" = "Change in worked hours")) +
  labs(
    title = "Remote Work Trend and Working Hours Volatility in Europe",
    subtitle = "Comparing european remote work trends with changes in average hours worked",
    x = NULL,
    color = NULL
  ) +
  theme_minimal(base_size = 12) +
  theme(
    panel.grid.major.x = element_line(color = "grey60", linewidth = 0.4),
    panel.grid.minor.x = element_line(color = "grey90", linewidth = 0.2),
    panel.grid.major.y = element_line(color = "grey85", linewidth = 0.2),
    axis.line.x = element_line(color = black, linewidth = 0.5),
    legend.position = "bottom",
    legend.justification = "left",
    axis.title.y.right = element_text(color = black, margin = margin(l = 10)),
    axis.text.y.right = element_text(color = "black"),
    plot.title = element_text(face = "bold"),
    plot.subtitle = element_text(margin = margin(b = 30), color = "grey30"),
    y
  )

```

# Plot 2

```
# prepare data
comparison_data <- remote_work_full %>%
  filter(Frequency != "Never") %>%
  group_by(Country, Year) %>%
  summarise(Total_Remote = sum(Percentage, na.rm = TRUE), .groups = "drop") %>%
  filter(Year %in% c(2019, 2024)) %>%
  pivot_wider(names_from = Year, values_from = Total_Remote, names_prefix = "Y") %>%
  drop_na(Y2019, Y2024) %>%
  filter(!str_detect(Country, "Euro")) %>%
  filter(Y2024 > 0) %>%
  filter(Y2019 > 0)

# vizualize data
ggplot(comparison_data, aes(y = reorder(Country, Y2024))) +
  geom_segment(aes(x = Y2019, xend = Y2024, yend = Country),
               color = "#grey80", size = 1) +
  geom_point(aes(x = Y2019, color = "2019"), size = 2) +
  geom_point(aes(x = Y2024, color = "2024"), size = 2) +
  scale_color_manual(
    name = NULL,
    values = c("2019" = "#grey80", "2024" = "#0072B2"),
    breaks = c("2019", "2024")
  ) +
  scale_x_continuous(labels = label_number(suffix = "%"), expand = c(0, 1)) +
  labs(
    title = "Remote Work Adoption by Country (2019 vs. 2024)",
    subtitle = "Comparison of pre and post-pandemic share of employees working from home",
    x = NULL,
    y = NULL
  ) +
  theme_minimal(base_size = 12) +
  theme(
    legend.position = "bottom",
    legend.justification = "left",
    panel.grid.major.y = element_blank(),
    plot.title = element_text(face = "bold"),
    plot.subtitle = element_text(color = "#grey30")
  )
```

# Plot 3

```
#5.Create Plot
#5.1 Label Tiles above 10% share
heat <- heat %>%
  mutate(label = if_else(pct >= 0.10, percent(pct, accuracy = 1), ""))
#5.2 Start Creating Plot with right axes & plot type
ggplot(heat, aes(x = Social_Isolation_Score, y = Burnout_Score, fill = pct)) +
  geom_tile(color = "white", linewidth = 0.8) +
  geom_text(aes(label = label), size = 3.6) +
  facet_grid(~ Work_Arrangement) +
  scale_x_continuous(breaks = 1:5, labels = c("Low (1)", "2", "3", "4", "High (5)")) +
  scale_y_continuous(
    breaks = 1:3,
    labels = c("Low (1)", "Medium (2)", "High (3)")
  ) +
#5.3 Add right color filling
  scale_fill_distiller(
    palette = "RdBu",
    direction = -1,
    name = "% of group",
    labels = percent_format(accuracy = 1)
  ) +
#5.4 Make Title subtitle and x and y legend
  labs(
    title = "work arrangement and its influence on Isolation vs. Bouronut",
    subtitle = "Each tile shows the share of people within that work arrangement",
    x = "Social isolation score (1-5)",
    y = "Burnout level (1-3)"
  ) +
#5.5 Add nice-looking| theme
  theme_minimal(base_size = 14) +
  theme(
    plot.title = element_text(face = "bold"),
    panel.grid = element_blank(),
    strip.text = element_text(face = "bold")
  )
```