

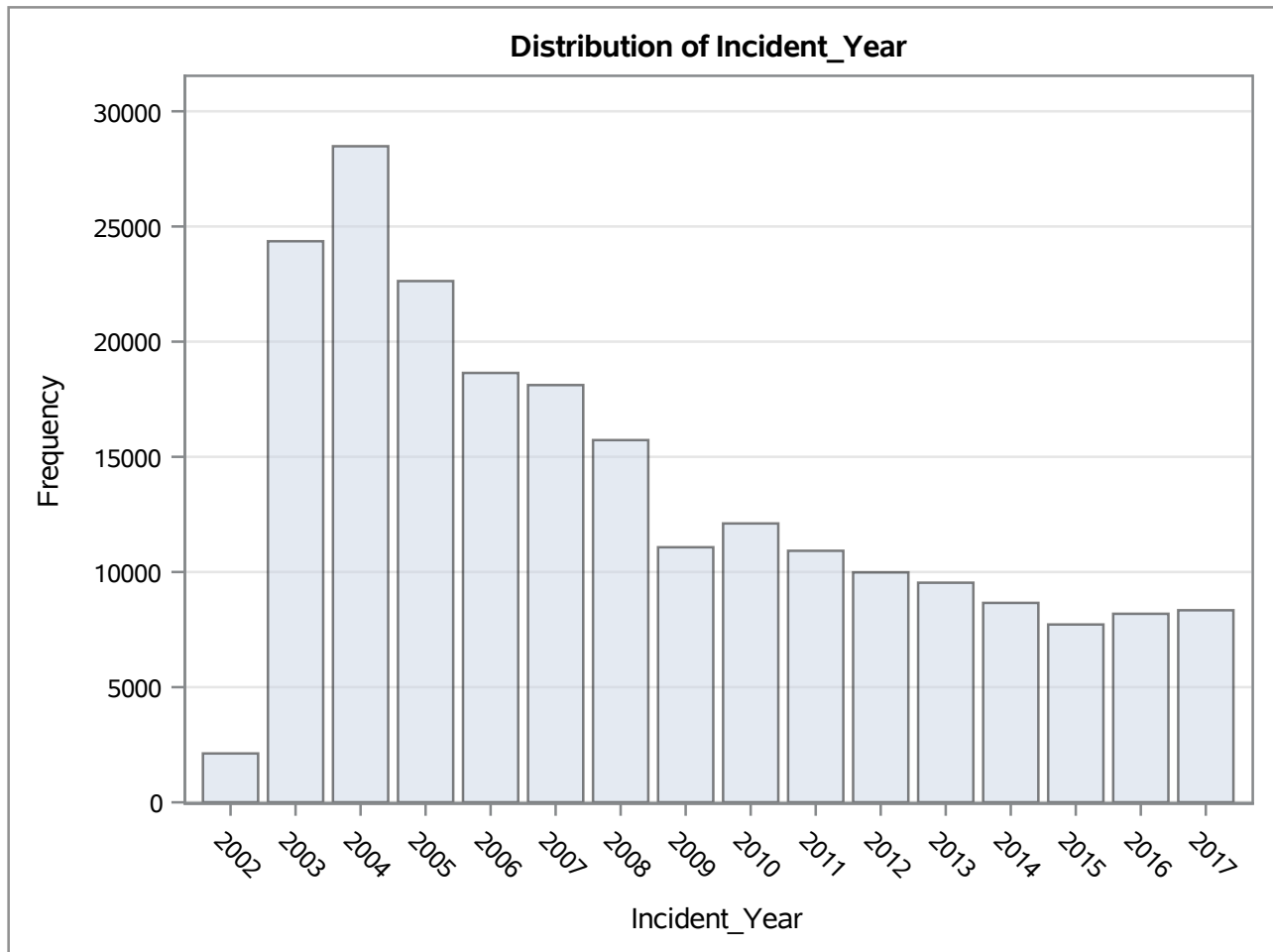
The FREQ Procedure

Date_Issues	Frequency	Cumulative Frequency
Needs Review	4241	4241
Frequency Missing = 216614		

The FREQ Procedure

Incident_Year	Frequency
2002	2123
2003	24360
2004	28484
2005	22631
2006	18643
2007	18116
2008	15727
2009	11075
2010	12108
2011	10921
2012	9984
2013	9536
2014	8659
2015	7721
2016	8186
2017	8340

The FREQ Procedure



The FREQ Procedure

Claim Type	
Claim_Type	Frequency
Complaint	2
Employee Loss (MPCECA)	13
Missed Flight	1
Motor Vehicle	2
Passenger Property Loss	2762
Passenger Theft	7
Personal Injury	35
Property Damage	1481
Unknown	70

Claim Site	
Claim_Site	Frequency
Checked Baggage	3241
Checkpoint	1099
Motor Vehicle	2

The FREQ Procedure

Claim Site	
Claim_Site	Frequency
Other	20
Unknown	11

Disposition	Frequency
*Insufficient	34
Approve in Full	1017
Closed:Canceled	10
Deny	2030
In Review	207
Settle	674
Unknown	401

The MEANS Procedure

Analysis Variable : Close_Amount Close Amount			
Mean	Minimum	Maximum	Sum
74.22	0.00	5165.79	279730.62