




# Felix Laurente


## *Computer Engineering*

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 <https://felixlaurente.vercel.app/>

 Cembo Kalayaan Ave., Taguig City



### SKILLS:

#### Programming:

##### Knowledgeable:

HTML

CSS

JAVASCRIPT

REACTJS

ADONISJS

LARAVEL

NODEJS

GIT

TAILWIND

MYSQL

#### Networking:

##### Knowledgeable:

SONICWALL

BLUEHOST

NETWORK CABLING

CONFIGURING UBIQUITI

ROUTER

SWITCH

NETWORK SERVER

NETWORK TOPOLOGY

Configuring Mikrotik

VoIP

#### Hardware:

##### Knowledgeable:

Assembling Computer

Disassembling Computer

Troubleshoot Computer

CCTV

BackUP

Biometric

## Profile

Technology-driven IT Support Specialist who integrates technical acumen with problem-solving expertise to expand IT operations. Solid knowledge in information system and communication network maintenance, installation, troubleshooting, administrative support, and user management. Highly effective team player, with proven success in quality control, customer service, technical support, and operations analysis.

## CERTIFICATE:

### Responsive Web Design

*freecodecamp*

### Web Development: Using HTML5 and CCS3

*STI College*

### PHP & MySQL Fundamental: Creating a Database Website

*STI College*

### Android Development

*STI College*

### MATRIX "Born to Code, Design to Assemble

*STI College*

### Linux System Administration

*STI College*

## Work Experience

Lacson & Lacson Insurance Broker Incorporated

MIS Support

Date Hired: March 2019 – Present

Specialization: Hardware, Software, Networking, Programming

Industry: Insurance Company

Job Description of MIS Support include the ff:

- Provide customer support for system functional, operational and technical issues.
- Develop MIS process improvements for increased efficiency.
- Maintain and support MIS activities.
- Coordinate with cross-functional teams to resolve complex problems/issues.
- Provide technical support to ensure that hardware and software systems are fully functional.
- Manage security administration activities for systems.
- Create and generate reports in timely and accurate manner.
- Conduct system training to appropriate staff on regular basis.
- Manage system maintenance and security activities.
- Train users on new applications and upgrades.

Sketch and Design Construction Co.

I.T Programmer

Date Hired: November 2019 – February 2019

Specialization: Programming, Networking

Industry: Construction and Interior Design

Job Description of I.T Programmer include ff:

- Analyzes the system based on data gathered from various groups/departments and recommends upgrading or improvement for a more responsive and efficient operating system.
- Determines operational feasibility by evaluating analysis, problem definition, requirements, solution development, and proposed solutions.
- Documents and demonstrates solution development, and proposed solution.
- Improves operations by conducting system analysis, recommending changes in policies and procedures.
- Handles other duties and responsibilities and special projects as assigned or needed.

## Education

Bachelor of Science in Computer Engineering

*STI College – Global City*

2016