Felix Oritz

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Business-minded Network Administrator with 2 years of experience in supporting server environments. Determined and focused in managing network infrastructure and optimizing environment while reducing redundancy. Considered expert in troubleshooting complex problems and reaching innovative solutions while adhering to rules and requirements of project scope. Dynamic team player when interfacing with other staff members, vendors and end-users.

**Education**

Grantham University

Receive GU Heroes Program Scholarship

**B.S. Computer Science 06/2022-11/2024**

**Skills**

Data backups • Hardware and Software Monitoring • Network repairs and maintenance • Effective Communication • Infrastructure Planning • Firewall management tools • Project Management • Python • R • HTML • C# • C++

**Languages**

**English • Spanish • French**

Fluent • Fluent • Intermediate

# Experience

**Junior Network Administrator**

**2020-10 to Present**

EK Solutions Group, Little Rock, AR

* Developed and refined build process and configurations as well as contributed to network automation
* Provided on-call support for network engineering duties.
* Performed day-to-day LAN and WAN administration, maintenance, and support.
* Configured networks for smooth, reliable operation to meet business processes and objectives.

**68W Health Care Specialist**

**2015-05 to 2021-05**

*Army National Guard AR, Malvern, AR*

* Maintained levelheadedness and efficiency in high-pressure situations, effectively prioritizing tasks to save lives and provide medical care.
* Communicated with lucid patients to gather incident and medical history information.
* Triaged patients in emergency situations based on life-threatening needs and delegated tasks to better provide treatment to maximum patients at once.

**Apple Specialist**

**2018-05 to 2020-10**

* Offered excellent customer service by actively listening to customers' needs and empathically discussing solutions.
* Resolved service and technical problems for customers by asking clear and specific questions.
* Expanded cross-functional organizational capacity by collaborating across departments on priorities, functions, and common goals.