

# Machine Learning – Products

# Most Famous Applications

recommendations



chatbots



autonomous driving

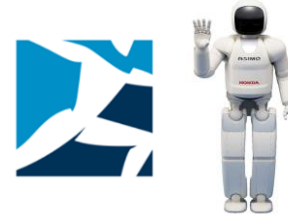


MOTOR Ai

translation



robotics



assistants (speech recognition)



OCR

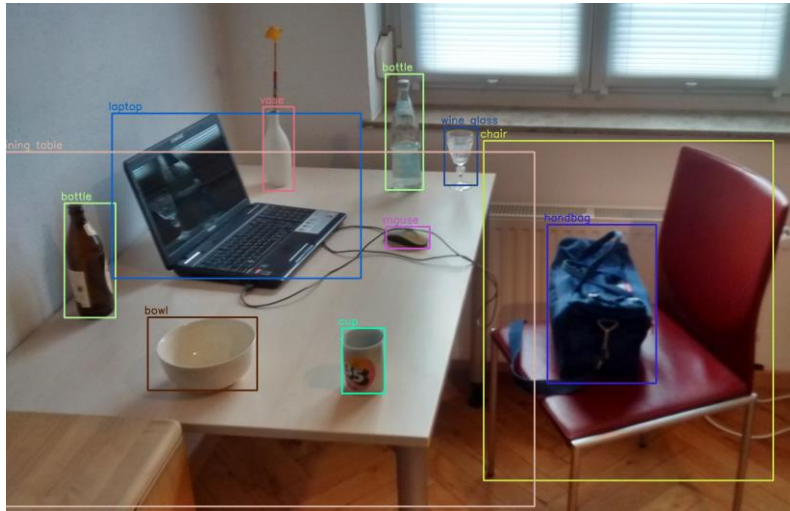


and many more ...

# When to Use ML (= Learning from Data)

## automation

too complex for rules



from wikipedia

examples: object recognition, all applications from previous slide

## complexity / uncertainty

too complex for humans



examples: protein structure predictions (AlphaFold), demand forecasting

more scientific use cases: medicine (imaging, diagnosis, drug design), particle physics (analysis of collider experiments), material science (material properties and design of new materials), ...

# Taxonomy of ML Models

# Supervised Learning

## Target Quantity

- **known in training:** labeled samples or observations from past
- to be **predicted** for unknown cases (e.g., future values)

## Features

- input information that is
- correlated to target quantity
  - known at prediction time



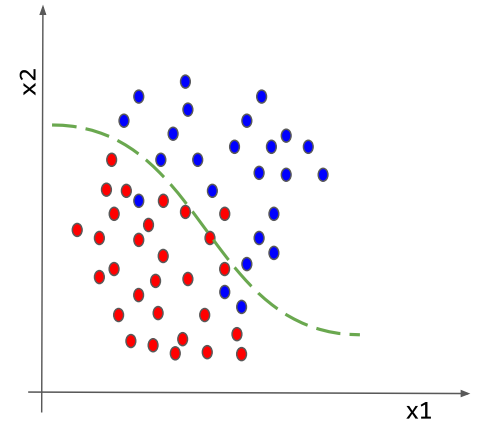
## Example: Spam Filtering

*Classify emails as spam or no spam*

use accordingly **labeled**  
**emails as training set**

use information like  
**occurrence of specific**  
**words or email length**  
as **features**

**features  $x_1$  and  $x_2$**   
**spam, no spam**

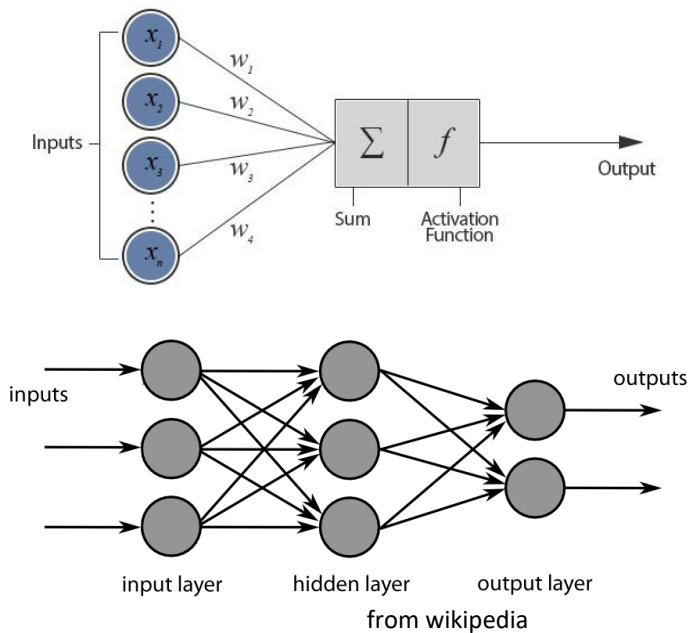


usually rather narrow tasks

# Algorithmic Families

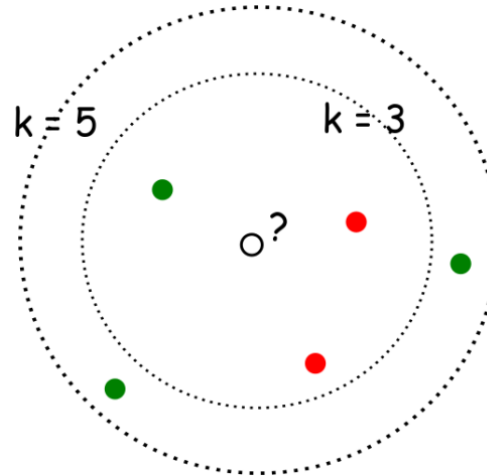
## linear (parametric) models

**neural networks:** non-linear just by means of activation functions



**deep learning:** many hidden layers  
computer vision: CNN  
NLP: transformer

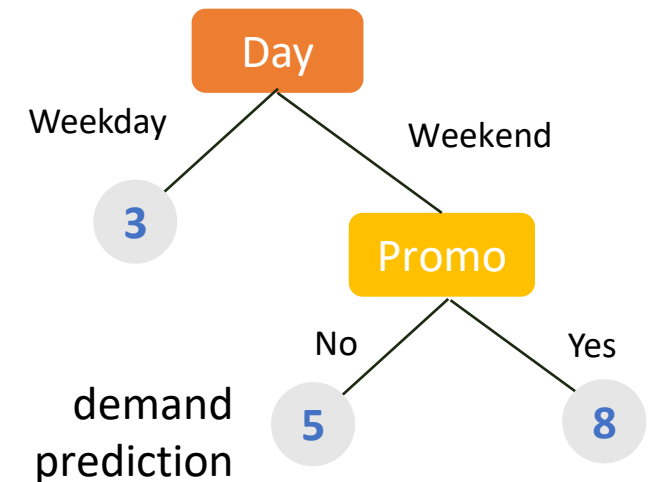
## nearest neighbors (local methods, instance-based learning) – non-parametric models



with  $k = 3$ , ●  
with  $k = 5$ , ●

**kernel/support-vector machines:** linear model (maximum-margin hyperplane) with kernel trick

## decision trees: rule learning



**often used in ensemble methods**

- bagging: random forests
- boosting: gradient boosting

mainly used for structured data

# MACHINE LEARNING

training target available  
(labeled or past data)

## SUPERVISED

### CLASSIFICATION



### REGRESSION

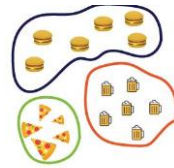


learning by teacher  
(high-dimensional curve fitting)

data not labeled  
in any way

## UNSUPERVISED

### CLUSTERING

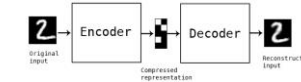
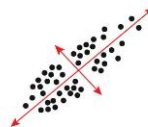


### GENERATIVE MODELS

### ASSOCIATION



### DIMENSIONALITY REDUCTION



learning by observation  
(pattern recognition)

no supervision, but goal-based  
interaction with environment

## REINFORCEMENT LEARNING

### LEARN STATE OR ACTION VALUES

### LEARN POLICY DIRECTLY



learning by trial-and-error  
(sequential decision making)

unsupervised and reinforcement learning can  
both be cast as supervised-learning setup

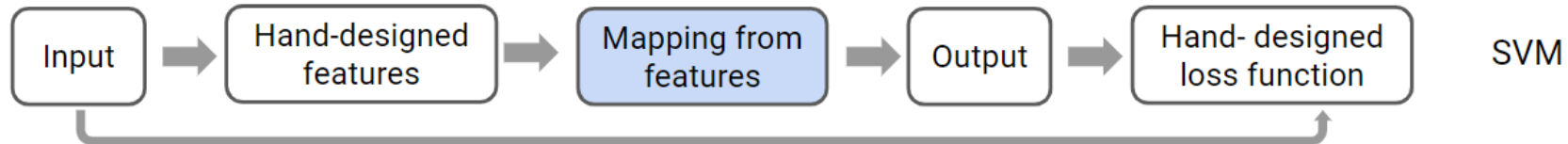
# Ladder of Generalization

## Rule-based systems

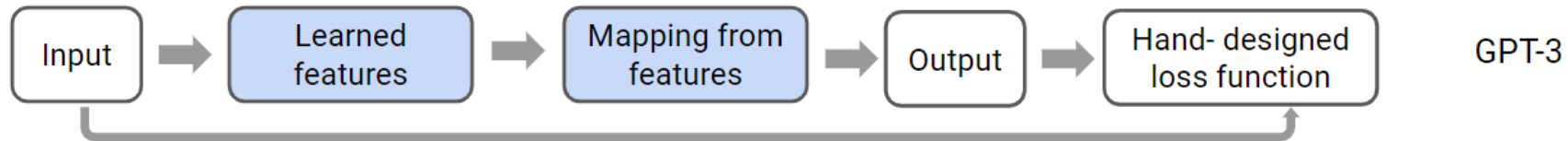


Learnable part of the system

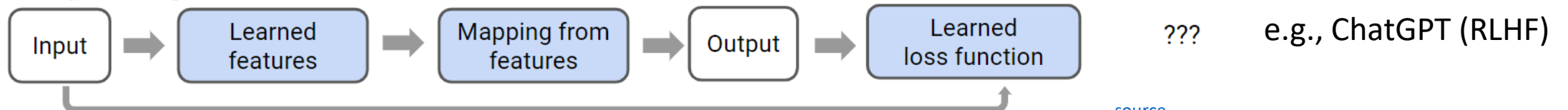
## Classical machine learning



## Deep learning: (self-)supervised learning



## Deep learning: other RL formulations



[source](#)



# Discriminative vs Generative Models

discriminative models:

prediction/estimation of labels (classification)  
or numerical values (regression)

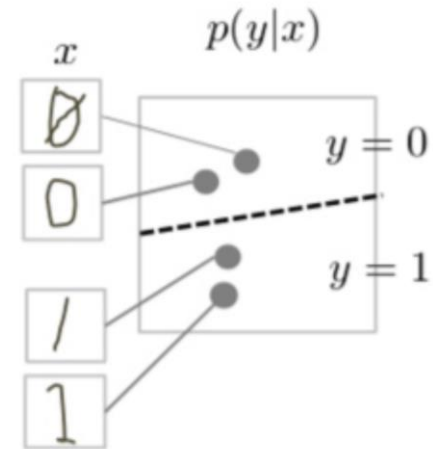
examples for discriminative tasks:

- object recognition
- demand forecasting

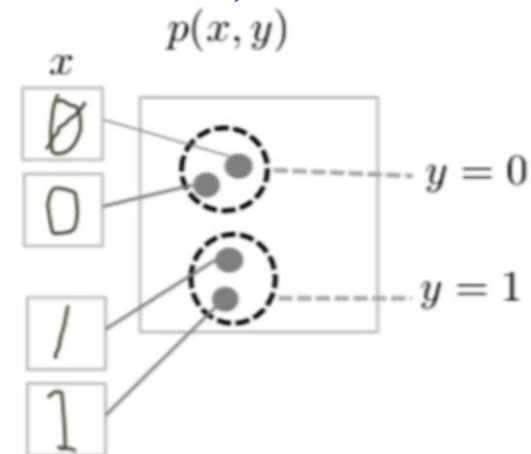
generative models:

generation of new data according to data  
distribution seen in training

discriminative model



generative model  
or just  $p(x)$

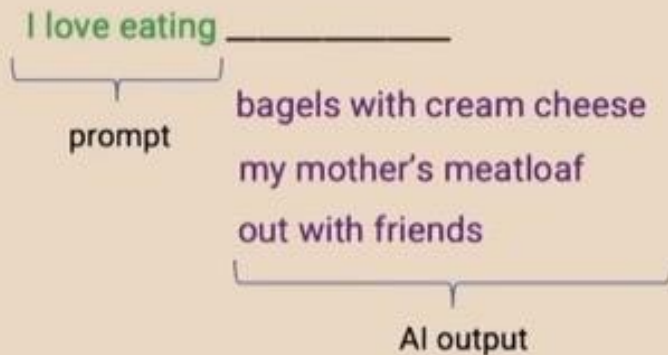


[source](#)

# Text Generation

## This decade: Generative AI

### Text generation process



### How it works

Generative AI is built by using supervised learning ( $A \rightarrow B$ ) to repeatedly predict the next word.

*My favorite food is a bagel with cream cheese and lox.*

Input (A)	Output (B)
My favorite food is a	bagel
My favorite food is a bagel	with
My favorite food is a bagel with	cream

When we train a very large AI system on a lot of data (hundreds of billions of words) we get a Large Language Model like ChatGPT.

Stanford

Andrew Ng



# Large Language Models (LLM)

special class of generative models

new paradigm for ML workflow:

**prompt engineering** (low/no code)

instead of classic training (fit) and inference (predict) steps

→ multi-task (and multi-modal) models

instead of narrow use cases of discriminative models

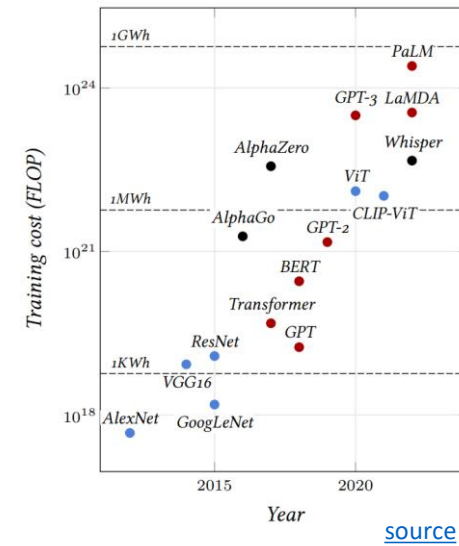
# Under the Hood: Foundation Models

LLMs: transformer models with hundreds of billions of parameters  
self-supervised (pre-)training on vast data sets

→ huge foundation models (impossible to train yourself)

usage options:

- typical: **in-context** learning via prompt (potentially giving few examples for task at hand and add retrieval augmentation or tool usage)
- for special case and high-quality requirements: **fine-tuning** on specific tasks and data sets (example: chatbot like ChatGPT via reinforcement learning from human feedback)



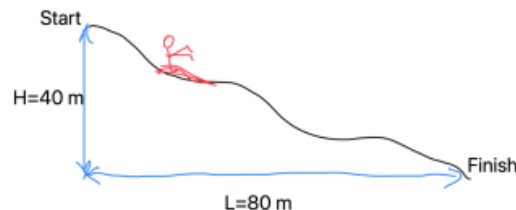
## Google's Gemini:



### Prompt

Here's a solution to a Physics problem by a student.

23. A skier slides down the frictionless slope as shown. What is the skier's speed at the bottom?



Solution:

The conservation of energy means that the energy of the skier is same at the beginning and at the end.

$$\text{Start: } E = mgL$$

$$\text{End: } E = \frac{1}{2}mv^2$$

$$\Rightarrow mgL = \frac{1}{2}mv^2$$

$$\Rightarrow v = \sqrt{2gL} = \sqrt{2 \times 9.81 \times 80} = 39.6 \text{ m.s}^{-1}$$

Try to reason about the question step by step.

Did the student get the correct answer? If the solution is wrong, please explain what is wrong and solve the problem.

Make sure to use LaTeX for math and round off the final answer to two decimal places.



### Response

The student did not get the correct answer. The student made a mistake in the calculation of the potential energy at the start of the slope. The potential energy at the start of the slope is given by  $mgh$ , where  $m$  is the mass of the skier,  $g$  is the acceleration due to gravity, and  $h$  is the height of the slope. The student used the length of the slope,  $L$ , instead of the height,  $H$ , in the calculation of the potential energy.

The correct solution is:

The conservation of energy means that the total energy of the skier is the same at the beginning and at the end of the slope.

At the start of the slope, the skier has only potential energy, which is given by  $mgh$ .

At the end of the slope, the skier has only kinetic energy, which is given by  $\frac{1}{2}mv^2$

Therefore, we can write:

$$mgh = \frac{1}{2}mv^2$$

Canceling out the mass  $m$  on both sides, we get:

$$gh = \frac{1}{2}v^2$$

Solving for  $v$ , we get:

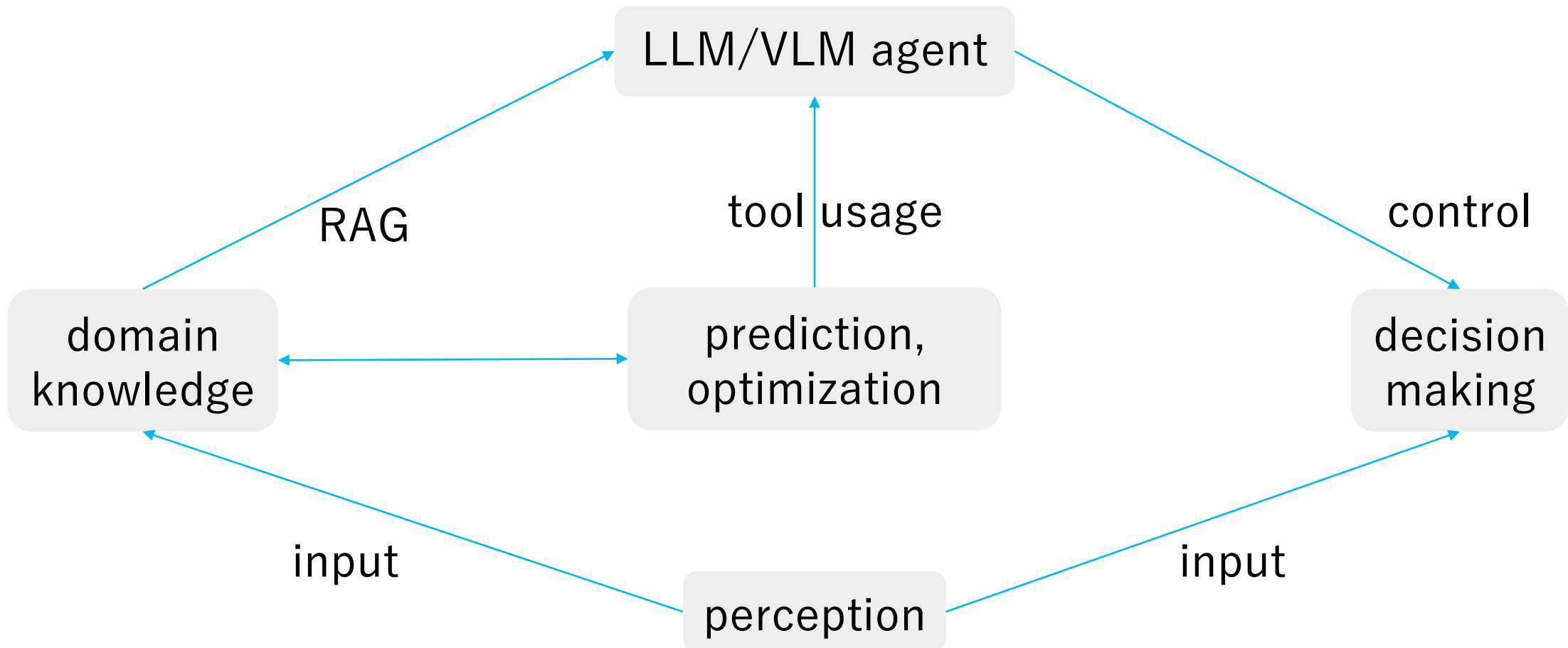
$$v = \sqrt{2gh}$$

Substituting the given values, we get:

$$v = \sqrt{2 \times 9.81 \times 40} = 28.01 \text{ m/s}$$

Therefore, the skier's speed at the bottom of the slope is 28.01 m/s.

# Goal: Autonomous End-to-End Workflow



# Generative AI

Depending on the application, there are currently two dominant approaches for generative AI:

- text generation: LLMs
- image synthesis: diffusion models (usually conditioned on text by transformers)



# Image Synthesis

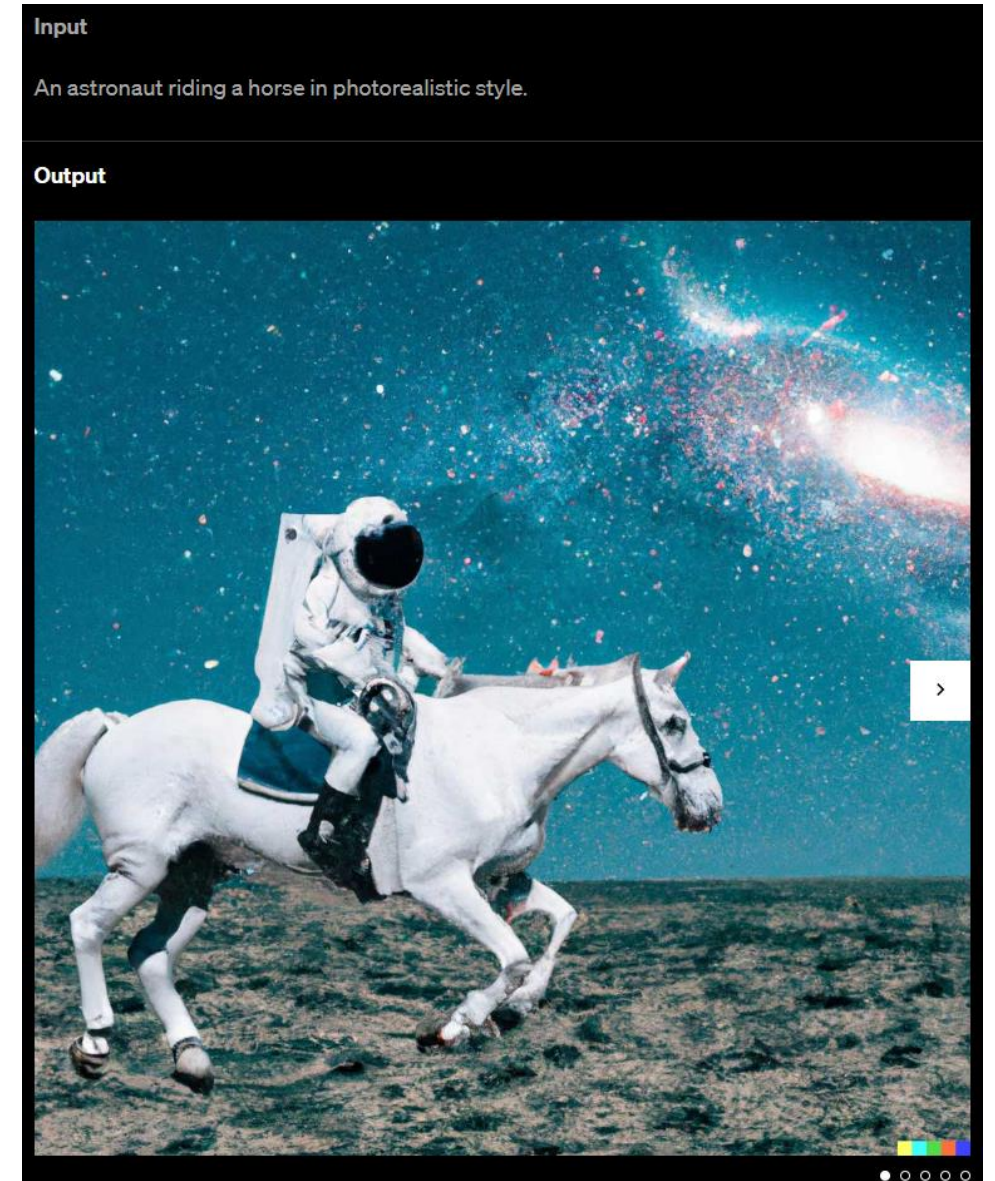
idea: generate new images as variations of training data

condition generation on text prompts:  
text-to-image

trade-off between diversity and fidelity

SOTA: (guided) diffusion models

example: DALL-E 2





# Application

LLMs are “just” interfaces/translators: transforming one sequence (tokenizable input) into another

## **discriminative models**

- effective for performing numerical and optimization tasks (predictions)
- continue to account for majority of AI value in wide range of industries (e.g., supply chain)

## **generative models**

- not suitable for classical use cases like numerical and optimization tasks  
(But LLM agents might use prediction or optimization models as tools.)
- but complimentary: drive value across entire organizations by revolutionizing internal knowledge management systems  
(natural user interface)

# LLMs in Plain Terms

foundation models:

- compression of the internet
- programming languages of new wave of AI applications (adapted to specific use cases and data)

→ These applications will make the internet more interactive.

# Application Areas

# Examples for Predictive Models: Supply Chain

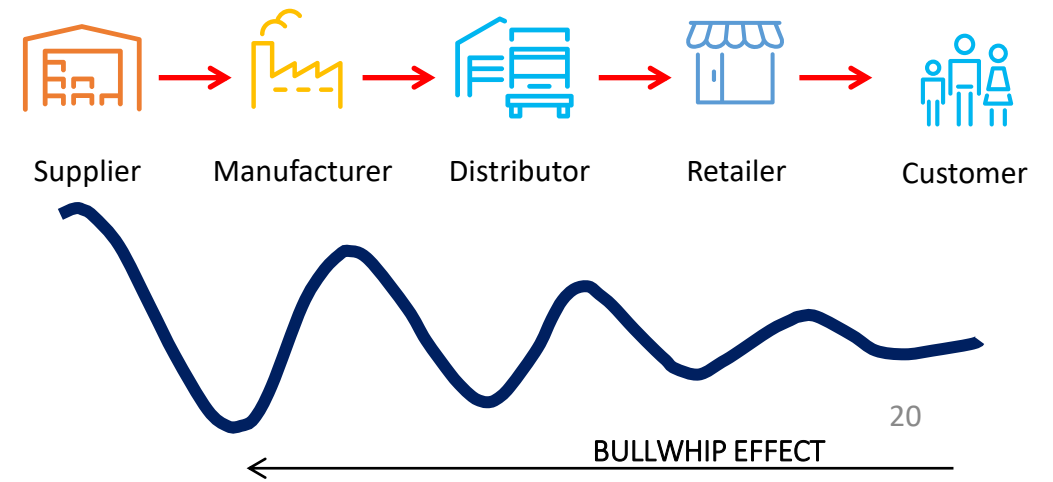
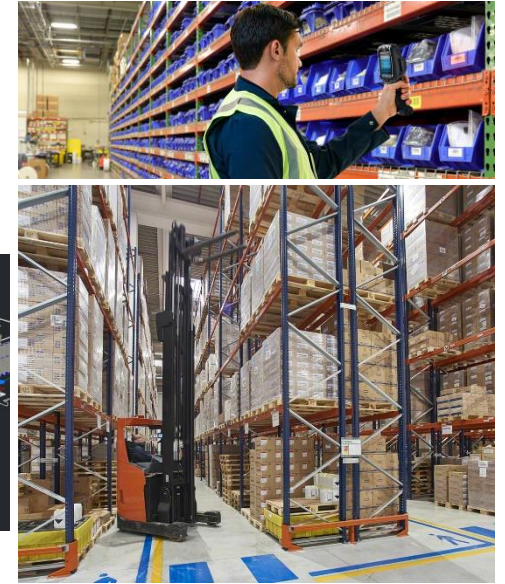
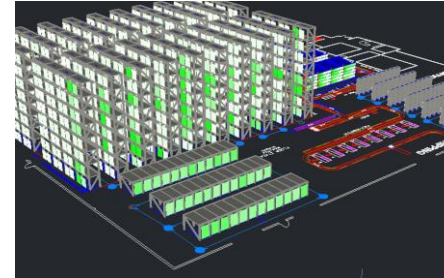
support of operations research

some examples:

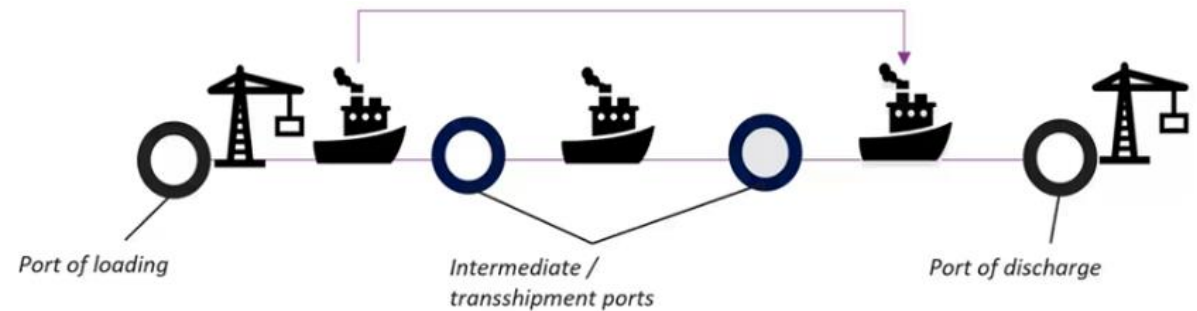
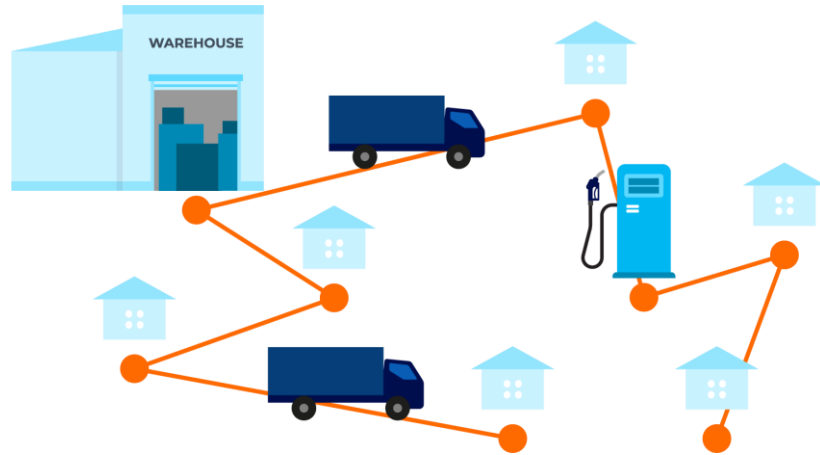
- warehouse operations
- transportation (logistics & mobility)
- retail

(Blue Yonder: demand forecasting, replenishment, pricing, targeting)

slotting:  
e.g., using item affinity  
and order forecasting



# Connected Logistics



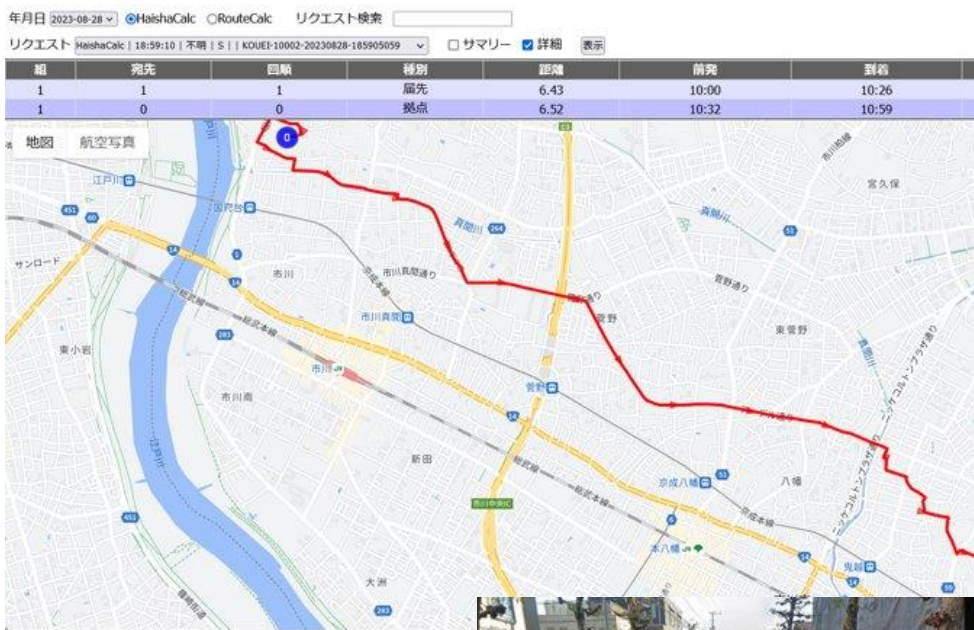
examples for ML solutions:

- arrival time predictions (aka ETA), for example in Google Maps via Graph Neural Network (GNN)
- reinforcement learning (combined with other methods like GNN) for better generalization in combinatorial optimization problems (e.g., TSP, VRP, ...)
- disruption predictions (also root cause analysis)

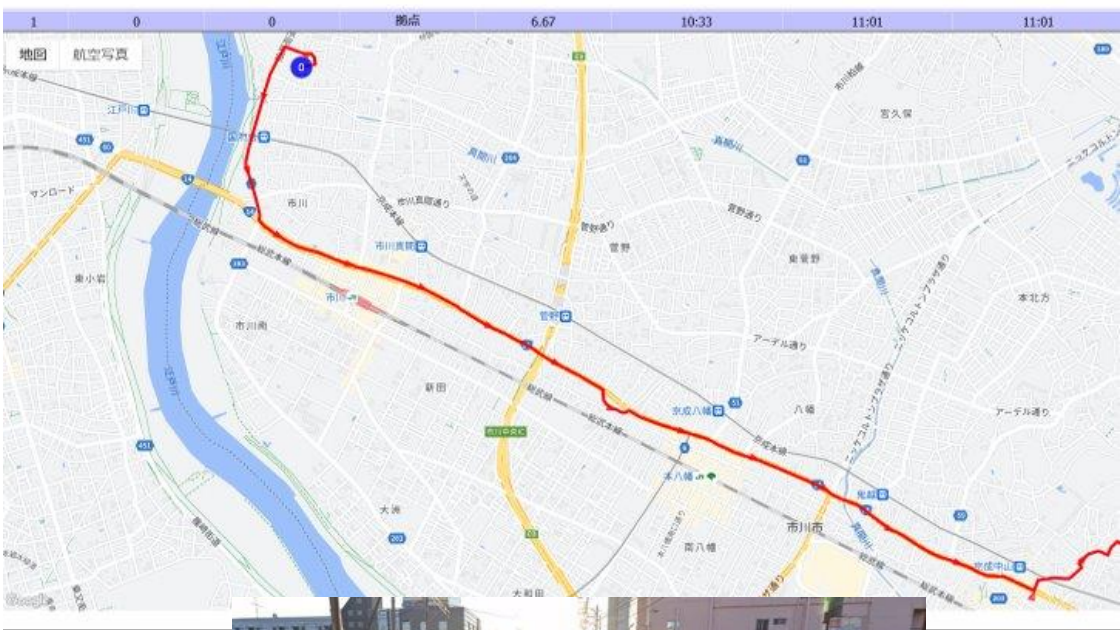


# Routing: Learning from Skilled Drivers

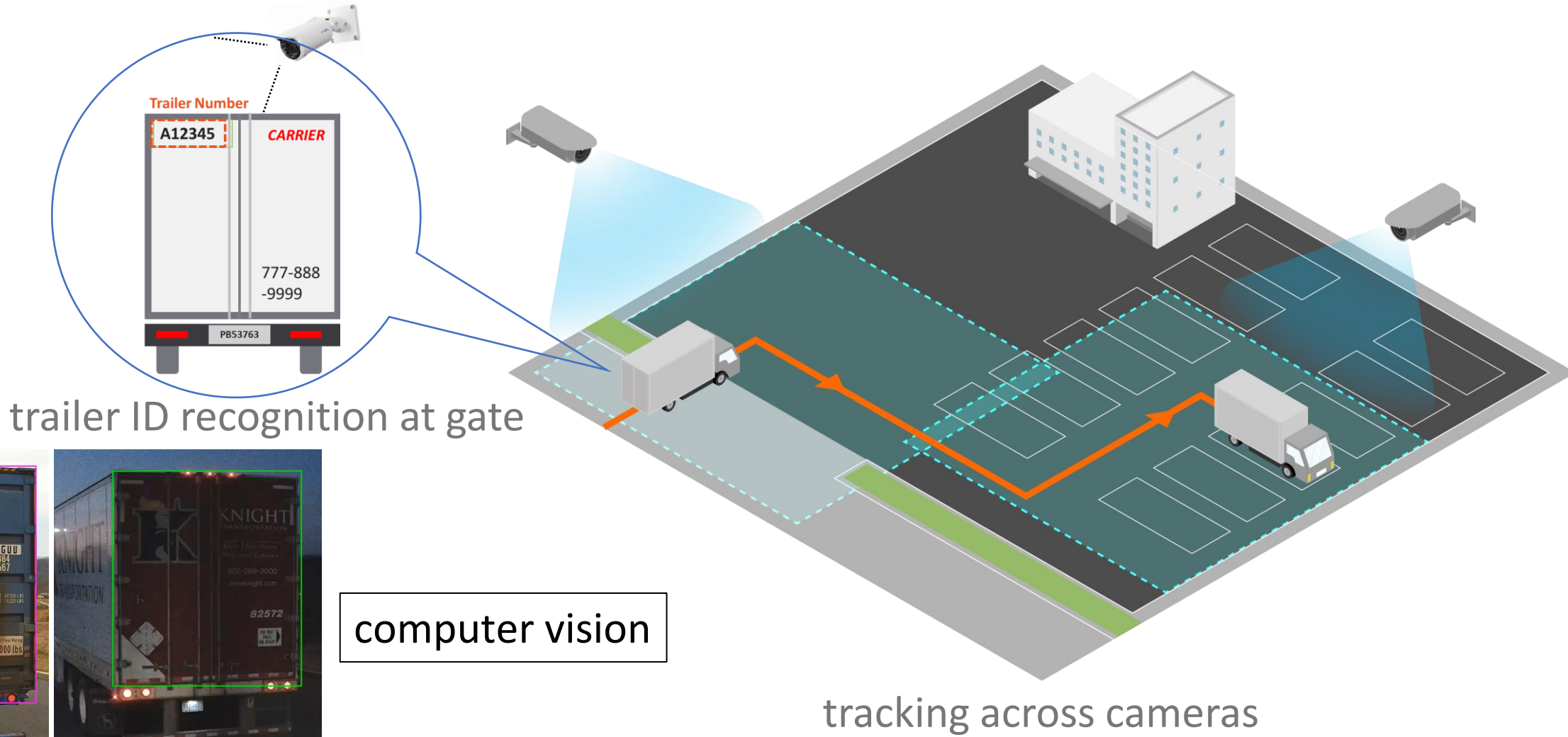
shortest route:



better route:



# Tracking for Yard Management



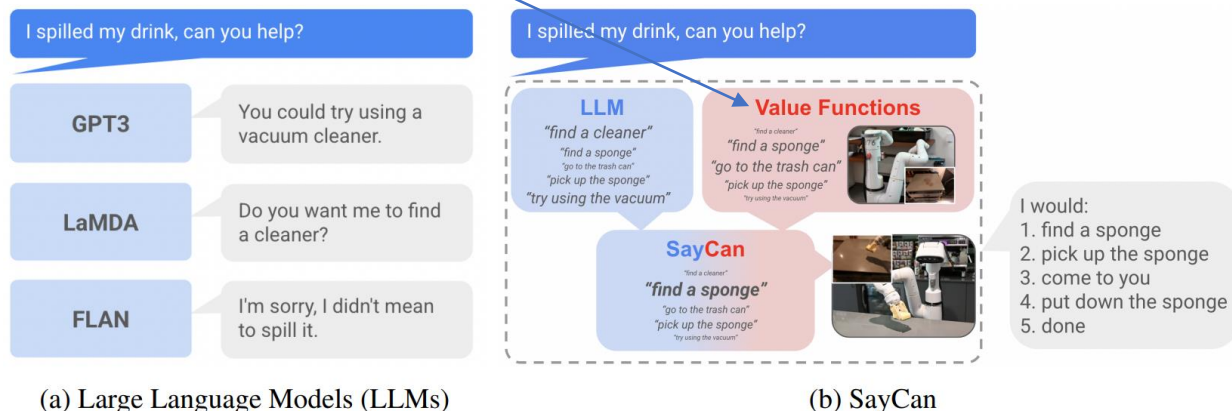


# Robotic Control

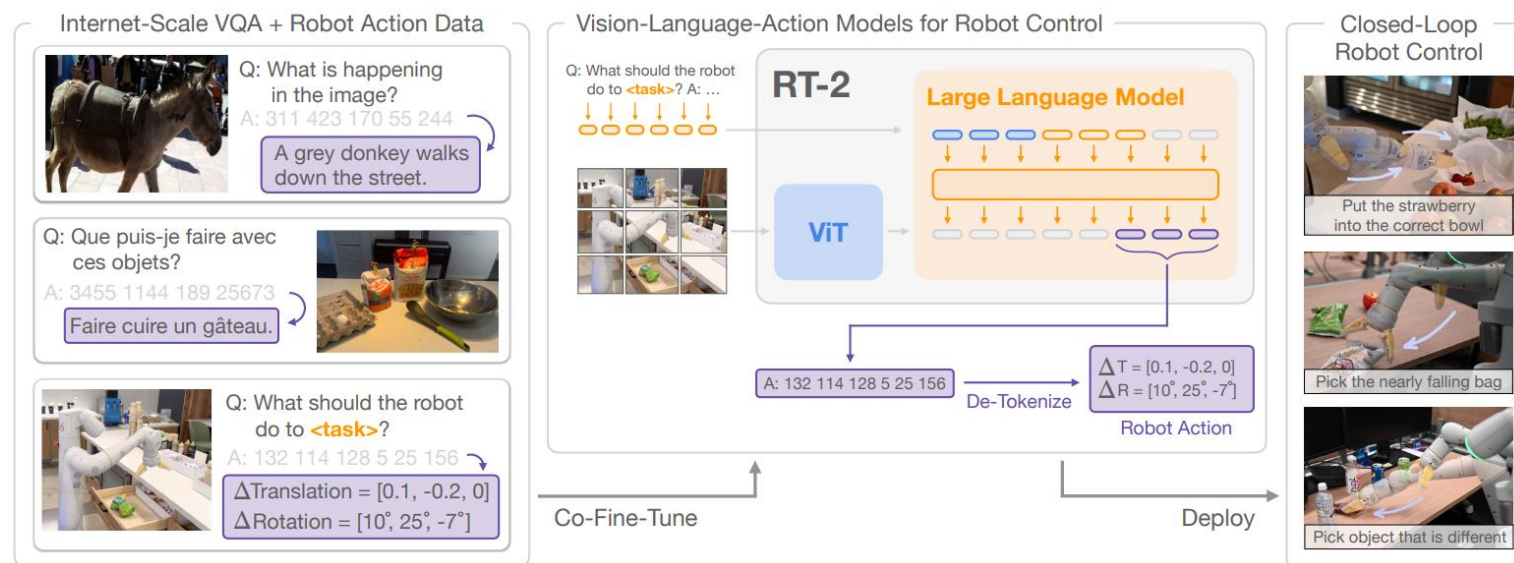
different ways:

- reactive control (no ML)
- model predictive control
- imitation learning
- reinforcement learning
- using LLMs (and vision)

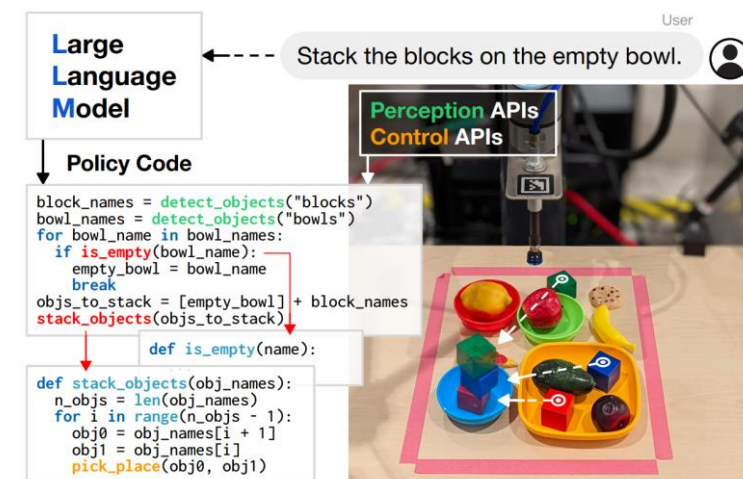
grounding with pre-trained skills ([SayCan](#)):



generalization with pre-trained vision-language models ([RT-2](#)):

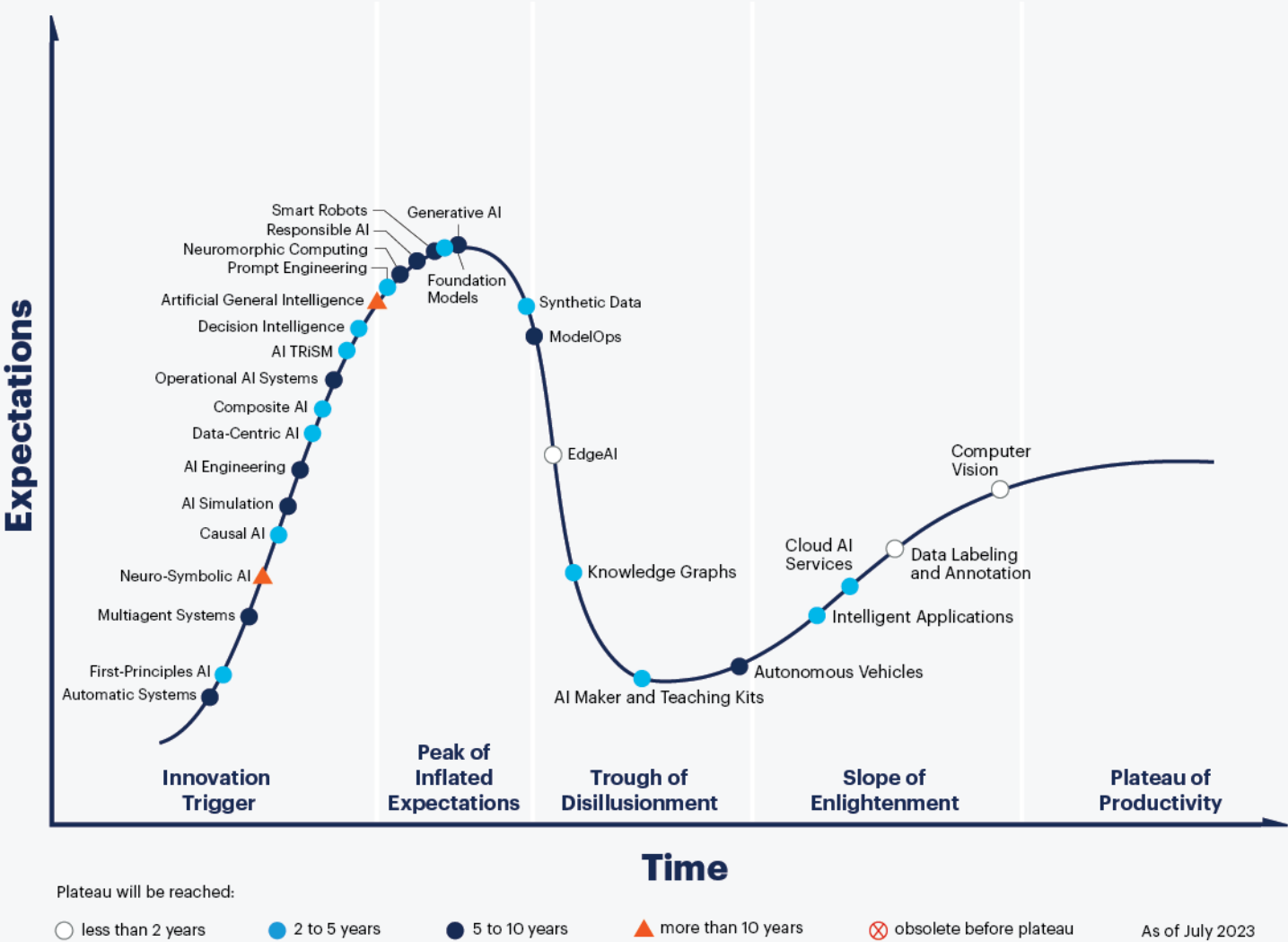


Code as Policies:





# Hype Cycle for Artificial Intelligence, 2023



Generative AI at peak of inflated expectations

still: there is now something to play with

# Biggest Business Impacts of Generative AI

## customer operations

interactions with customers

## marketing & sales

generation of creative content

## software engineering

coding assistant

## product R&D

generative design (e.g., [for chips](#))

Figure 1. Magic Quadrant for Enterprise Conversational AI Platforms



# Coding Assistant

LLM: text-to-code

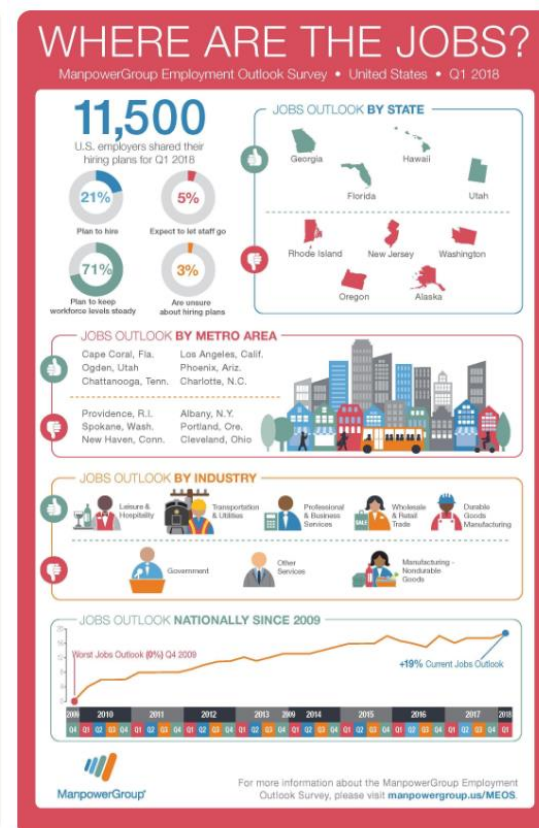
prominent example: GitHub Copilot

```
1 import tweepy, os # secrets in environment variables
2
3 def fetch_tweets_from_user(user_name):
4     # authentication
5     auth = tweepy.OAuthHandler(os.environ['TWITTER_KEY'], os.environ['TWITTER_SECRET'])
6     auth.set_access_token(os.environ['TWITTER_TOKEN'], os.environ['TWITTER_TOKEN_SECRET'])
7     api = tweepy.API(auth)
8
9     # fetch tweets
10    tweets = api.user_timeline(screen_name=user, count=200, include_rts=False)
11    return tweets
```

multi-modal models (text and images)  
enable image understanding

## enable image understanding

and execution of high-level  
user requests



source

**Fuyu's answer:** "Los Angeles"

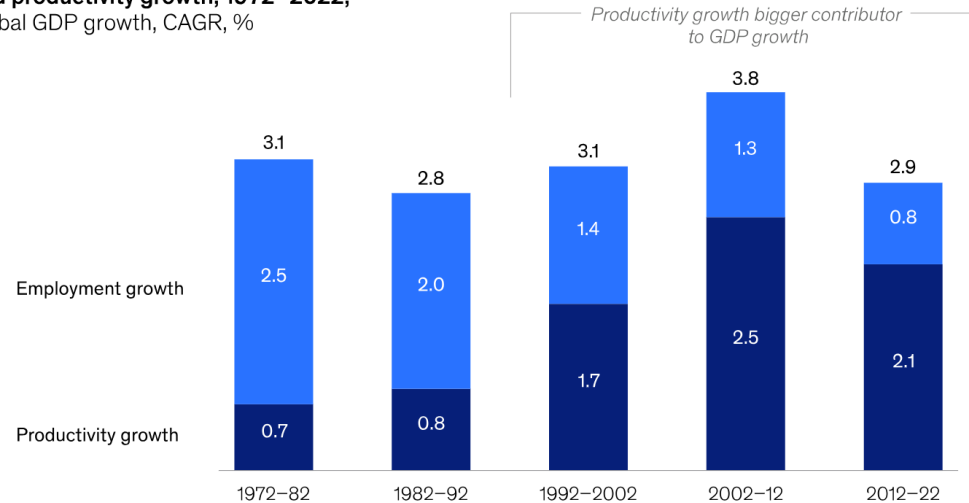
# AI Potential

*(generative) AI could free up 70% of employees' time*

*half of today's work activities could be automated between 2030 and 2060*

Productivity growth, the main engine of GDP growth over the past 30 years, slowed down in the past decade.

Real GDP growth contribution of employment and productivity growth, 1972–2022, global GDP growth, CAGR, %



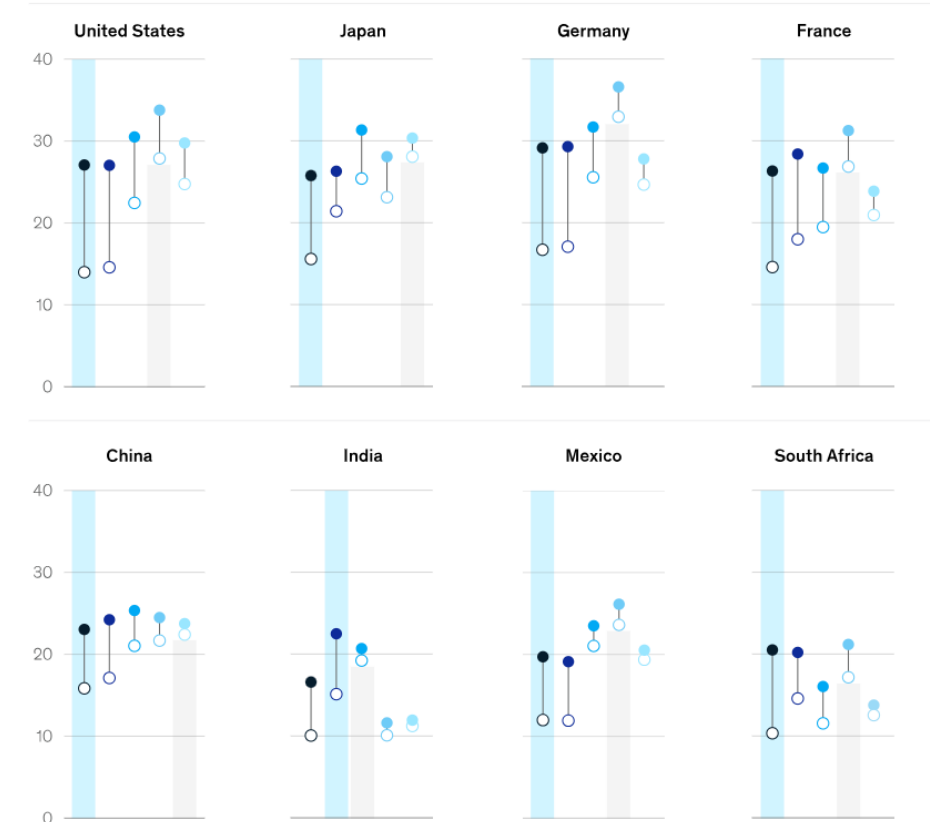
Source: Conference Board Total Economy database; McKinsey Global Institute analysis

*automate white-collar more than blue-collar jobs*

Generative AI could have the biggest impact on activities in high-wage jobs; previously, automation's impact was highest in lower-middle-income quintiles.

Automation adoption per wage quintile, % in 2030, midpoint scenario

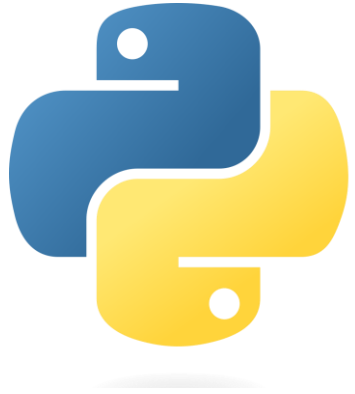
Wage quintiles: Higher earners (81–100), 61–80, 41–60, 21–40, 0–20, Lower earners. Legend: Without generative AI (white circle), With generative AI (black circle), Largest increase in automation adoption from generative AI (light blue bar), Largest automation adoption without generative AI (grey bar).



<sup>1</sup>Previous assessment of work automation before the rise of generative AI. Source: McKinsey Global Institute analysis

# Engineering & Tech Stack

# Scientific Python Stack



# Deep Learning Frameworks



need for lots of memory and compute ...



# IaaS, PaaS, SaaS



Google Cloud

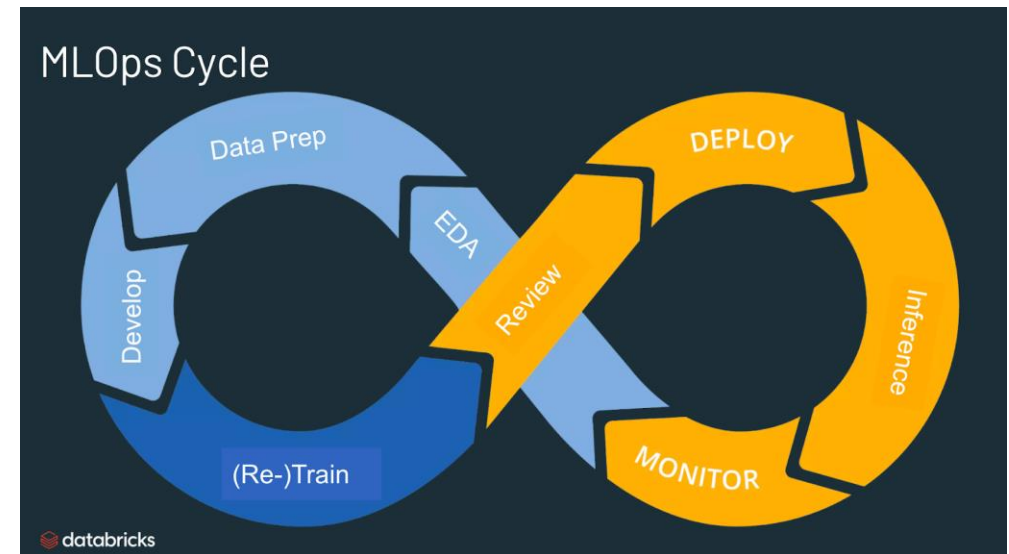
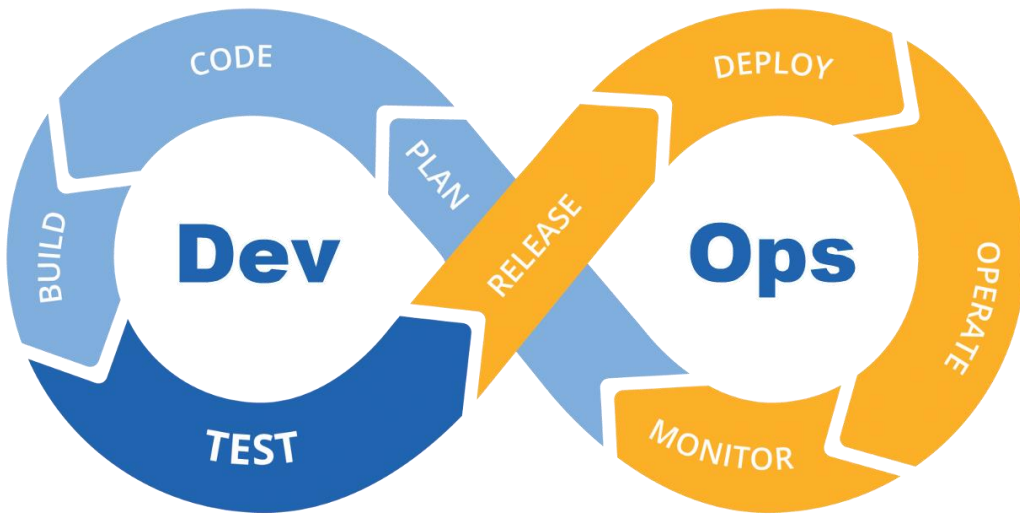


kubernetes



example for managed service:  
Azure Kubernetes Service (AKS)  
for container orchestration

# ML in Production



examples for managed ML services: Azure ML, SageMaker

# Data Management

not only compute but also cloud-based data storage

data lake: raw data

data warehouse: integrated data

unification of data lake and warehouse: ETL → ELT

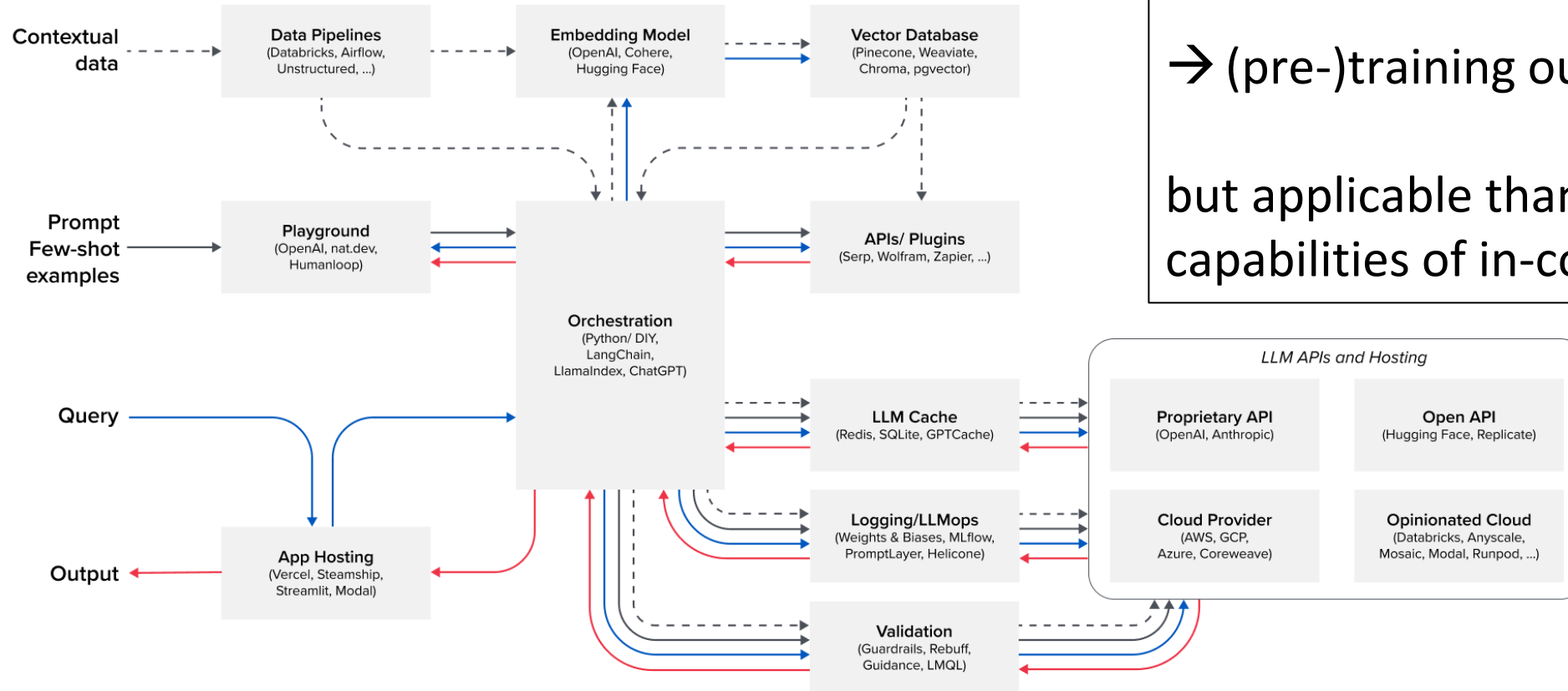
NoSQL example: graph database



# Emerging LLM App Stack

era of large-scale models:  
AI currently on its engineering peak

→ (pre-)training out of reach for most  
but applicable thanks to multi-task capabilities of in-context learning



## LEGEND

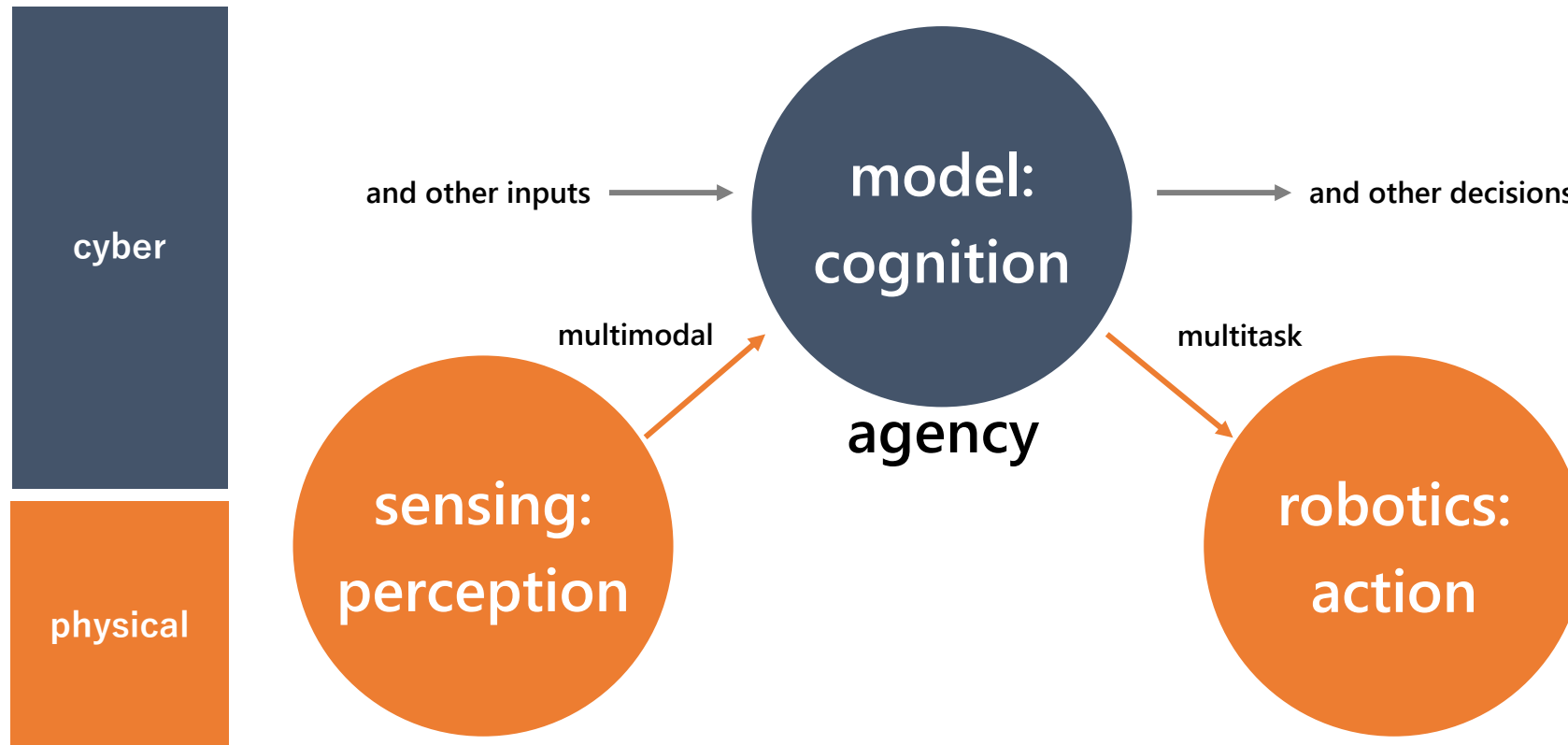
Gray boxes show key components of the stack, with leading tools/systems listed

Arrows show the flow of data through the stack

- - - -> Contextual data provided by app developers to condition LLM outputs
- > Prompts and few-shot examples that are sent to the LLM
- > Queries submitted by users
- > Output returned to users

# What the Future Holds: Autonomous Agents

learning from data



# Facts and Fiction

## **no more AI winters**

data is everywhere, plenty of useful ML products

## **“classical” ML still needed**

most value from predictive applications

## **Generative AI important step**

“mirror” to see the world in different light

## **(probably) still Chinese room**

no reliable indication for real understanding

## **AGI is not here (yet)**

but performance of multi-task and multi-modal models still improving with scale

## **AI no (foreseeable) existential risk**

more realistic and near-term risk: small number of companies control AI technology