

KEY AND CRITICAL AREAS VOIP DIRECTORY

S/N	OFFICE NAME / LOCATION	EXTENSION / DIAL DIGIT VOIP LINES
MAIN ADMINISTRATION		
1	Main Administration Reception	300112
ESSENTIAL SERVICES		
2	Transport Department	400103
3	Estate Department	410102
4	Maintenance Department	200103
5	Procurement Department	390102
EMERGENCY SERVICES		
6	Operation Room, Fire Service	230203
7	Police Station Charge Office, Research Hills	230304
8	Police station Main Gate	230305
9	Security Intelligence Office (Faculty Area)	230128
10	Security Charge Office (Commercial Area)	230127
11	Pump house	230401
12	ECG	230501
RESIDENTIAL AREAS (HALLS)		
11	Hall Assistant, Unity Hall	451104
12	Hall Assistant, Queens Hall	451204
13	Hall Assistant, Independence Hall	451304
14	Hall Assistant, University Hall	451404
15	Hall Assistant, Republic Hall	451504
16	Hall Assistant, Africa Hall	451604
COLLEGE OF AGRICULTURE AND NATURAL RESOURCES (CANR)		
17	Secretariat, CANR	100102
COLLEGE OF ART AND BUILT ENVIRONMENT (CABE)		
	Secretariat, CABE	110102

COLLEGE OF ENGINEERING (COE)		
18	Secretariat, COE	130102
COLLEGE OF HEALTH SCIENCES (CHS)		
19	CHS Secretariat	140102
COLLEGE OF HUMANITIES AND SCIENCES (CoHSS)		
20	Secretariat, CoHSS	120102
COLLEGE OF SCIENCES (COS)		
22	Provost Secretariat, COS	150102
GUEST HOUSE		
23	Mastercard Guest House Reception	260203
24	General Office, Master Card	260202
25	Front Desk, Engineering Guest House	260405
26	IDL Guest House	450106
27	Accra Guest House Reception	260103
UNIVERSITY INFORMATION TECHNOLOGY SERVICES (UITS)		
28	Secretariat, UITS	350102
29	VoIP Administrator II	350198
30	IT Support Center	350925
31	NOID MONITORING ROOM 2	170130
INSTITUTE OF DISTANCE LEARNING (IDL)		
32	Director Secretariat, IDL	420103
33	Conference Center, Coordinator IDL	423001
LIBRARY & ELEARNING		
34	Front Desk, Library	210021



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ABOUT US

- * Visit: Voip.knust.edu.gh for full directory
- * Visit: <https://helpdesk.knust.edu.gh/tickets/open.php> to report issues

CONTACT US

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*** Prepared By: UITS - Noid**
(VoIP, Call & Contact Center Administrators)