

## CRITICAL AREA IP PHONES( VOIP PHONES) DIRECTORY

NO	OFFICE NAME / LOCATION	EXTENSION / DIAL DIGIT VOIP LINES
<b>EMERGENCY SERVICES</b>		
1	Operation Room, Fire Service	230203
2	Police Station Charge Office, Research Hills	230304
3	Police station Main Gate	230305
4	Security Intelligence Office (Faculty Area)	230128
5	Security Charge Office (Commercial Area)	230127
6	Pump house	230401
7	ECG	230501
<b>ESSENTIAL SERVICES</b>		
8	Transport Department	400103
9	Estate Department	410102
10	Maintenance Department	200103
11	Procurement Department	390102
<b>MAIN ADMINISTRATION</b>		
12	Main Administration Reception	300112
<b>INSTITUTE OF DISTANCE LEARNING (IDL)</b>		
13	Director Secretariat, IDL	420103
<b>LIBRARY &amp; ELEARNING</b>		
14	Front Desk, Library	210021
15	Front Desk, Studios, Elearning Center	440109
<b>PLANNING UNIT - QAPO</b>		
16	Dean, QAPO	320100
17	Head, Quality Assurance and Accreditation	320102
18	General Office, QAPO	320103
19	Head, Institutional Planning	320106
20	Operations Room	320120
21	Head, Monitoring and Evaluation	320121
22	Registry, QAPO	320130
<b>COLLEGE OF AGRICULTURE AND NATURAL RESOURCES (CANR)</b>		
34	Secretariat, CANR	100102
<b>COLLEGE OF ART AND BUILT ENVIRONMENT (CABE)</b>		
35	Secretariat, CABE	110102
<b>COLLEGE OF ENGINEERING (COE)</b>		
36	Secretariat, COE	130102
<b>COLLEGE OF HUMANITIES AND SCIENCES (CoHSS)</b>		
37	Secretariat, CoHSS	120102
<b>COLLEGE OF SCIENCES (COS)</b>		
38	Provost Secretariat, COS	150102
<b>GUEST HOUSE</b>		
39	Mastercard Guest House Reception	260203
40	Front Desk, Engineering Guest House	260405
41	IDL Guest House	450106
42	Accra Guest House Reception	260103
<b>UNIVERSITY INFORMATION TECHNOLOGY SERVICES (UITS)</b>		
43	Secretariat, UITS	350102
44	IT Support Center	350925
45	Network Operations UITS	170130
 <b>SCAN ME</b>		<p><b>ABOUT US</b></p> <ul style="list-style-type: none"> <li>* Visit: <a href="http://Voip.knust.edu.gh">Voip.knust.edu.gh</a> for full directory</li> <li>* Visit: <a href="https://helpdesk.knust.edu.gh/tickets/open.php">https://helpdesk.knust.edu.gh/tickets/open.php</a> to report issues</li> </ul> <p><b>CONTACT US</b></p> <ul style="list-style-type: none"> <li>* Data center UITS - NOID Division +233509122826 (170130 - VoIP Phone Line)</li> <li>* UITS - Support Center (+233507110000, +233507211000, +233507110005)</li> </ul> <p><b>* Prepared By: UITS - Noid</b> (VoIP, Call &amp; Contact Center Administrators)</p>