Exercise 2

Rank issues based on priority

- We are not successful in meeting the client's expectations for the # of participants needed for a study
- You need to find a recruiter to source participants for our study, and the study is in a different country then ours
- You have found 2 different versions of the project timeline
- An integral team member will be going on vacation just when they are needed most

Based on the list above I will prioritize from #1 the following:

- 1. Two different versions of the project timeline first due to the fact that this will cause confusion in managing the project schedule and delay the project overall.
- 2. To be able to achieve the goal of sourcing participants in two different countries I will search for a recruiter in both countries to fill the spots of the participants and also require that they add a few contingencies just in case one or two don't show up.
- 3. Since we have a recruiter in place we should be able to fill the spots of additional participants and if we can't then, I will have to communicate with the stakeholders or client to manage their expectations.
- 4. A team member going on vacation is the last priority to mitigate this risk. I will try and redistribute tasks.

Exercise 3

Once I realized that one of my colleagues hasn't been producing the work needed for the project to succeed.

I would do the following:

- 1. I would have a one on one meeting with my colleague and notify them that they are not meeting up with producing the desired result.
- 2. We will agree on an action plan to correct the recurrence of such issues
- 3. I will enter these observations on the project charter that shows what the deliverables of the project should be.
- 4. If these actions are not corrected I will escalate to my lead.