



电子科技大学

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Matrix Completion and Hawkes Process in Recsys

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Matrix Completion and Its Applications

Matrix Completion[?][?]

Scalable Demand-Aware Recommendation[?]

Hawkes Process and Its Applications

Hawkes Process

Neural Hawkes Process[?]

CTRec[?]

Q&A

Keywords:

recommendation system · matrix completion · Hawkes process

*"Dear Amazon, I bought a toilet seat because I needed one. Necessity, not desire. I do not collect them. I am not a toilet seat addict."*⁰

⁰<https://twitter.com/GirlFromBlupo/status/982156453396996096>

1. Matrix Completion

(1). Motivation



Matrix completion is the task of filling in the missing entries of a partially observed matrix.

$$\begin{bmatrix} \checkmark & ? & ? & ? & \checkmark & ? \\ ? & ? & \checkmark & \checkmark & ? & ? \\ \checkmark & ? & ? & \checkmark & ? & ? \\ ? & ? & \checkmark & ? & ? & \checkmark \\ \checkmark & ? & ? & ? & ? & ? \\ ? & \checkmark & ? & ? & \checkmark & ? \\ ? & ? & \checkmark & \checkmark & ? & ? \end{bmatrix}$$

- In general, it is NP-hard.
- But under additional assumptions, it can be solved efficiently.

1. Matrix Completion

(2). Low-rank Matrix Completion



Under low-rank restriction (non-convex, still NP-hard):

$$\begin{aligned} \min_X \quad & \text{rank}(X) \\ \text{s.t.} \quad & X_{ij} = M_{ij} \quad (i, j) \in \Omega \end{aligned}$$

Convex relaxation:¹

$$\begin{aligned} \min_X \quad & ||X||_* \\ \text{s.t.} \quad & X_{ij} = M_{ij} \quad (i, j) \in \Omega \end{aligned}$$

Now this can be solved efficiently.

¹Candès, Emmanuel J., and Benjamin Recht. *Exact matrix completion via convex optimization*. Foundations of Computational mathematics 9.6 (2009): 717.

2. Scalable Demand-Aware Recommendation²



(1). Motivation

- Item utility = *form utility* + *time utility*.
- traditional CF models only considers *form utility* → tries to incorporate both utilities.

²Jinfeng Yi, Cho-Jui Hsieh, Kush R. Varshney, etc. *Scalable demand-aware recommendation*. In NIPS, 2017.

2. Scalable Demand-Aware Recommendation



(2). PU learning for matrix completion³

- Aims to recover the underlying matrix $M \in \mathbb{R}^{m \times n}$.
- Y is a **clean** 0-1 matrix observed from M by thresholding process: $Y_{ij} = \mathbb{1}\{M_{ij} > \tau\}$ and assume that only a subset of positive entries of Y are observed, denoted as A . But unfortunately, it is impossible to recover M , recover Y instead.
- Label-dependent loss:

$$\begin{aligned}\hat{X} &= \arg \min_{X: \|X\|_* \leq t} \sum_{i,j} l_\alpha(X_{ij}, A_{ij}) \\ &= \arg \min_{X: \|X\|_* \leq t} \alpha \sum_{i,j: A_{ij}=1} (X_{ij} - 1)^2 + (1 - \alpha) \sum_{i,j: A_{ij}=0} X_{ij}^2\end{aligned}$$

which can be solved very efficiently by optimization methods.

- Recover Y by $\bar{X}_{ij} = \mathbb{1}\{\hat{X}_{ij} > \tau\}$.

³Cho-Jui Hsieh, Nagarajan Natarajan, and Inderjit S. Dhillon. *PU learning for matrix completion*. In ICML, 2015.

2. Scalable Demand-Aware Recommendation



(3). Loss Functions

Tensor nuclear norm minimization(TNNM) problem:

$$\min_{\mathcal{X} \in \mathbb{R}^{m \times n \times l}, \mathbf{d} \in \mathbb{R}_+^r} \eta \sum_{ijk: p_{ijk}=1} \max[1 - \underbrace{\left(\underbrace{x_{ijk}}_{\text{form utility}} - \underbrace{\max(0, d_{c_j} - t_{ic_jk})}_{\text{time utility}} \right)}_{\text{overall utility}}, 0]^2 + (1 - \eta) \sum_{ijk: p_{ijk}=0} x_{ijk}^2 + \lambda \|\mathcal{X}\|_*^2$$

- $\mathcal{P} \in \{0, 1\}^{m \times n \times l}$ denotes the purchase history.
- $\mathcal{X} \in \mathbb{R}^{m \times n \times l}$ denotes the underlying form utility.
- $\mathbf{d} \in \mathbb{R}_+^r$ with d_i denoting the underlying duration of category i .
- $\mathcal{T} \in \mathbb{R}^{m \times n \times l}$ where t_{ic_jk} denotes the number of time slots between user i 's most recent purchase within item category c_j until time k .
- A binary utility indicator $\mathcal{Y} \in \{0, 1\}^{m \times n \times l}$ with

$$y_{ijk} = \mathbb{1}[x_{ijk} - \max(0, d_{c_j} - t_{ic_jk}) > \tau].$$

3. Hawkes Process⁴



- The Hawkes process is a **counting process** that models a sequences of 'arrivals' of some type over time and each arrival **excites** the process.
- Conditional intensity function(CIF) of a counting process $N(t)$ with associated histories $\mathcal{H}(\cdot)$:

$$\lambda^*(t) = \lim_{h \rightarrow 0} \frac{\mathbb{E}\{N(t+h) - N(t) | \mathcal{H}(t)\}}{h}$$

- CIF for Hawkes process:

$$\lambda^*(t) = \lambda + \sum_{i:t_i < t} \mu(t - t_i)$$

Diagram illustrating the components of the CIF for a Hawkes process:

- The term λ is labeled as **background intensity**.
- The term $\sum_{i:t_i < t} \mu(t - t_i)$ is labeled as **excitation function**.

Generally, $\mu(\cdot)$ takes the form of $\mu(t) = \alpha e^{-\beta t}$.

⁴Patrick J. Laub, Thomas Taimre, Philip K. Pollett. *Hawkes Process*. arXiv:1507.02822.

3. Hawkes Process



- The log-likelihood of the Hawkes model given observations I is:⁵

$$\begin{aligned} l &= \left(\sum_{i=1}^k \log P(t_i | \mathcal{H}_i) \right) + \log P(t_{k+1} > T | \mathcal{H}_I) \\ &= \sum_{i=1}^k \log \lambda^*(t_i) - \int_0^{t_k} \lambda^*(u) du \end{aligned}$$

⁵Proof can be found in the supplementary material of [?]

4. Neural Hawkes Process⁷



(1). Motivation

$$\lambda^*(t) = \lambda + \sum_{i:t_i < t} \mu(t - t_i)$$

- The Hawkes process always assumes that the excitation is ① positive, ② linearly additive over past events, ③ exponentially decaying with time.
- Neural Hawkes process **expands the expressivity** by generalizing it to ① both positive and negative, ② non-linear, ③ waving-curve influences.⁶

⁶Author's answer at zhihu in Chinese.

⁷Hongyuan Mei and Jason M Eisner. *The neural hawkes process: A neurally self-modulating multivariate point process*. In NeurIPS, 2017.

4. Neural Hawkes Process

(2). A simple generalization



Original intensity function (with only self-exciting):

$$\lambda_k(t) = \mu_k + \sum_{h:t_h < t} \alpha_{k_h, k} e^{(-\delta_{k_h, k}(t-t_h))}, \quad \mu_k \geq 0, \alpha_{j, k} \geq 0$$

A generalization with self-inhibition:

$$\tilde{\lambda}_k(t) = \mu_k + \sum_{h:t_h < t} \alpha_{k_h, k} e^{(-\delta_{k_h, k}(t-t_h))}, \quad \mu_k \in \mathbb{R}, \alpha_{j, k} \in \mathbb{R}$$

$$\lambda_k(t) = f_k(\tilde{\lambda}_k(t)) = s_k \log \left(1 + \exp \left(\frac{\tilde{\lambda}_k(t)}{s_k} \right) \right)$$

where the "*softplus*" function $f_k(x)$ ensures positive results of the intensity function.

4. Neural Hawkes Process

(3). The neural generalization



$$\lambda_k(t) = f_k \left(\mathbf{w}_k^\top \mathbf{h}(t) \right), \quad \mathbf{h}(t) = \text{cLSTM}(x)$$

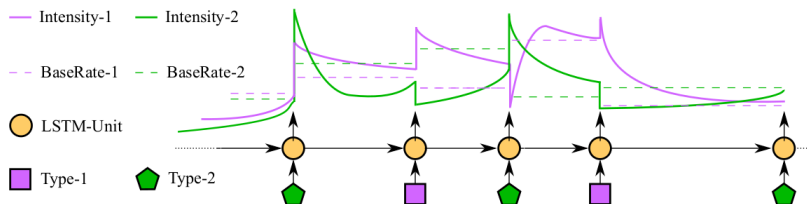


Figure: Drawing an event stream from a neural Hawkes process. Type-1 excites itself but inhibits Type-2. Type-2 excites itself, and excites or inhibits Type-1 according to $\#(\text{Type-2})$ is odd or even.



4. More About Hawkes Process and Point Process

(4). References

Papers:

- A Dirichlet Mixture Model of Hawkes Processes for Event Sequence Clustering, NeurIPS'17[?]
- Learning Granger Causality for Hawkes Processes, ICML'16[?]
- Learning Hawkes Processes from Short Doubly-Censored Event Sequences, ICML'17[?]
- Learning Conditional Generative Models for Temporal Point Processes, AAAI'18[?]
- Wasserstein Learning of Deep Generative Point Process Models, NeurIPS'17[?]
- Time is of the Essence: A Joint Hierarchical RNN and Point Process Model for Time and Item Predictions, WSDM'19[?]
- . . .

Group:

- Hongyuan Zha @ Georgia Institute of Technology

5. CTRec⁸



(1). Framework: demand-aware Hawkes process

- Conditional intensity function:

$$\lambda_i(t; \theta) = \underbrace{f(\mathbf{w}_i^{\text{itemT}} \cdot \mathbf{h}(t))}_{\text{short-term}} + \underbrace{\mathbf{w}_i^{\text{attriT}} \cdot \boldsymbol{\vartheta}(t)}_{\text{long-term}} + \underbrace{\mathbf{w}_i^{\text{userT}} \cdot \mathbf{u}}_{\text{basic demands}}$$

, where $f(x) = \frac{s}{1 + \exp(\frac{-x}{s})}$.

- The parameters here $\mathbf{w}_i^{\text{item}}$, $\mathbf{w}_i^{\text{attri}}$, $\mathbf{w}_i^{\text{user}}$, are learnt by neural Hawkes process.
- Then the probability of item i will be purchased at time t :

$$p_i(t; \theta) = \lambda_i(t; \theta) \exp\left(-\int_{t_o}^t \lambda_i(s; \theta) ds\right)$$

- Expectation next purchase time \hat{t}_{next} of item i is:

$$\hat{t}_{\text{next}} = \int_{t_o}^{+\infty} t \cdot p_i(t; \theta) dt$$

⁸Ting Bai, Lixin Zou, Wayne Xin Zhao, etc. *CTRec: A Long-Short Demands Evolution Model for Continuous-Time Recommendation*. In SIGIR, 2019.

5. CTRec

(2). Short-term demands



- Convolutional representation of item i_{t_j} :

$$\mathbf{v}_{t_j} = \text{avg} \left\{ \mathbf{l}_{t_j}^{k_1}, \dots, \mathbf{l}_{t_j}^{k_m} \right\}$$

- Then feed all the item vectors $\mathbf{v} = \{\mathbf{v}_{t_1}, \mathbf{v}_{t_2}, \dots, \mathbf{v}_{t_n}\}$ into a time-aware LSTM to capture the short-term demands:

$$h(t) = \text{LSTM}(\mathbf{v})$$

$$\lambda_i(t; \theta) = f(\underbrace{\mathbf{w}_i^{\text{item}\top} \cdot h(t)}_{\text{short-term}} + \mathbf{w}_i^{\text{attri}\top} \cdot \boldsymbol{\vartheta}(t) + \mathbf{w}_i^{\text{user}\top} \cdot \mathbf{u})$$

5. CTRec



(3). Long-term demands

- Let $\mathcal{D} \in \mathbb{R}^{|U| \times |A| \times |A|}$ be the **estimated purchase time distance matrix** of items for all users.
- Self-attentive component:

$$\alpha_{t,t_j} = \mathbf{h}(t_j)^\top \mathbf{i}_t - \lambda \log \left(\max \left\{ \gamma, d_{a_t, a_{t_j}}^u - \Delta_{a_t, a_{t_j}}^u \right\} \right)$$

- Long-term demands:

$$\mathbf{\vartheta}_t = \sum_{j=1}^n \frac{\exp(\alpha_{t,t_j})}{\sum_{q=1}^n \exp(\alpha_{t,t_q})} \mathbf{h}(t_j)$$

$$\lambda_i(t; \theta) = f(\mathbf{w}_i^{\text{item}\top} \cdot \mathbf{h}(t) + \underbrace{\mathbf{w}_i^{\text{attri}\top} \cdot \mathbf{\vartheta}_t}_{\text{long-term}} + \mathbf{w}_i^{\text{user}\top} \cdot \mathbf{u})$$

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(4). Loss function



Maximize the log-likelihood of observing items in $I_{t_n}^u$, which can be defined as:⁹

$$\begin{aligned}\ell(I_{t_n}^u; \theta) &= \sum_{j=1}^n \log \Pr(i_{t_j} | I_{t_j}^u, \Delta t_j) \\ &= \underbrace{\sum_{j=1}^n \log \lambda_{i_{t_j}}(t_j; \theta)}_{\text{purchase}} - \underbrace{\sum_{i_{\text{neg}} \in I} \int_{t_1}^{t_n} \lambda_{i_{\text{neg}}}(t) dt}_{\text{non-purchase}} \\ &= \sum_{i_{\text{neg}} \in I} \sum_{j=1}^n \left(\frac{1}{|I|} \log \lambda_{i_{t_j}}(t_j; \theta) - \int_{t_{j-1}}^{t_j} \lambda_{i_{\text{neg}}}(t) dt \right)\end{aligned}$$

⁹Hongyuan Mei and Jason M Eisner. *The neural hawkes process: A neurally self-modulating multivariate point process*. In NeurIPS, 2017.

Q&A
Thanks!

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The continuous-time LSTM is defined as follows:

$$\lambda_k(t) = f_k(\mathbf{w}_k^\top \mathbf{h}(t))$$

$$\mathbf{h}(t) = \mathbf{o}_i \odot (2\sigma(2\mathbf{c}(t)) - 1), \quad \text{for } t \in (t_{i-1}, t_i]$$

$$\mathbf{c}(t) \stackrel{\text{def}}{=} \bar{\mathbf{c}}_{i+1} + (\mathbf{c}_{i+1} - \bar{\mathbf{c}}_{i+1})\exp(-\delta_{i+1}(t - t_i)), \quad \text{for } t \in (t_i, t_{i+1}]$$

Bibliography I

