

Price Match Guarantee

If you find an item advertised at a lower price by an eligible retailer for a product that has a Price Match Guarantee badge on its page, within 5 days of purchase, we will match it after verification

Items with the Price Match Guarantee come with a one-time price match guarantee. If you purchase an item from Fenix Alliance S.A.S which is carrying the Price Match Guarantee badge at the time of purchase, then find the exact same item at a lower price by Fenix Alliance or a major retailer, * within 5 calendar days, just, and we'll send you an Infinity Comex Customer Care Card to cover the difference.

Not valid on exclusive, major-holiday sales event prices offered by Fenix Alliance S.A.S or other retailers

- This offer applies only to the advertised online price of identical items offered for sale by Fenix Alliance S.A.S and major retailers. *
- For purposes of comparing prices, the price ("Price") is the total advertised price of the item including shipping costs, but Price shall not include discounts from a "Loyalty" or "Membership" program, and Price shall not include shipping discounts from a membership program such as Amazon Prime.
- Price Match of a Fenix Alliance item shall include sales tax, if any.
- Fenix Alliance's and Major retailer's Price must be advertised at the same time the price match is requested.
- The Price Match Guarantee does not apply to:
 - Auction site prices.
 - Items not displaying the Price Match Guarantee badge at the time of your purchase.
 - Fenix Alliance's or a major retailer's item offered (a) for free or with rebate or coupon or promotional gift card/promotional credit, (b) as part of a bundled offer or financing offer, (c) as a clearance/closeout sale, or (d) for sale for less than 6 hours in a day.
 - Fenix Alliance's or a major retailer's item which is out of stock/not available for immediate shipment or which is offered in limited quantities.
 - A major retailer's item that is advertised below Fenix Alliance's actual cost.
 - Fenix Alliance's or a major retailer's item which is offered as open box or refurbished.
 - Add-on services such as extended warranty or installation.
 - Any item offered by Fenix Alliance or a major retailer which is subject to MAP pricing.
 - Fenix Alliance's or a major retailer's advertised Price which is the result of a typographical error.

- **Limitations:**
 - Only one Price Match per customer; only one Price Match per item.
 - Not valid on exclusive, major-holiday sales event prices offered by fenixalliance.com.co/store or other retailers, including:
 - Fantastech Sale
 - Black Friday Sale
 - Cyber Monday Sale
 - Green Monday Sale