# Activity\_ Course 7 Salifort Motors project lab

December 2, 2023

## 1 Capstone project: Providing data-driven suggestions for HR

## 1.1 Description and deliverables

This capstone project is an opportunity for you to analyze a dataset and build predictive models that can provide insights to the Human Resources (HR) department of a large consulting firm.

Upon completion, you will have two artifacts that you would be able to present to future employers. One is a brief one-page summary of this project that you would present to external stakeholders as the data professional in Salifort Motors. The other is a complete code notebook provided here. Please consider your prior course work and select one way to achieve this given project question. Either use a regression model or machine learning model to predict whether or not an employee will leave the company. The exemplar following this actiivty shows both approaches, but you only need to do one.

In your deliverables, you will include the model evaluation (and interpretation if applicable), a data visualization(s) of your choice that is directly related to the question you ask, ethical considerations, and the resources you used to troubleshoot and find answers or solutions.

# 2 PACE stages

### 2.1 Pace: Plan

Consider the questions in your PACE Strategy Document to reflect on the Plan stage.

In this stage, consider the following:

#### 2.1.1 Understand the business scenario and problem

The HR department at Salifort Motors wants to take some initiatives to improve employee satisfaction levels at the company. They collected data from employees, but now they don't know what to do with it. They refer to you as a data analytics professional and ask you to provide data-driven suggestions based on your understanding of the data. They have the following question: what's likely to make the employee leave the company?

Your goals in this project are to analyze the data collected by the HR department and to build a model that predicts whether or not an employee will leave the company.

If you can predict employees likely to quit, it might be possible to identify factors that contribute to their leaving. Because it is time-consuming and expensive to find, interview, and hire new employees, increasing employee retention will be beneficial to the company.

### 2.1.2 Familiarize yourself with the HR dataset

The dataset that you'll be using in this lab contains 15,000 rows and 10 columns for the variables listed below.

**Note:** you don't need to download any data to complete this lab. For more information about the data, refer to its source on Kaggle.

Variable	Description
satisfaction_level	Employee-reported job satisfaction level [0–1]
last_evaluation	Score of employee's last performance review [0-1]
number_project	Number of projects employee contributes to
average_monthly_hours	Average number of hours employee worked per month
time_spend_company	How long the employee has been with the company (years)
Work_accident	Whether or not the employee experienced an accident while at work
left	Whether or not the employee left the company
promotion_last_5years	Whether or not the employee was promoted in the last 5 years
Department	The employee's department
salary	The employee's salary (U.S. dollars)

### Reflect on these questions as you complete the plan stage.

- Who are your stakeholders for this project?
- What are you trying to solve or accomplish?
- What are your initial observations when you explore the data?
- What resources do you find yourself using as you complete this stage? (Make sure to include the links.)
- Do you have any ethical considerations in this stage?

[My responses are here]

My stakeholders are HR and Salifort's leadership team. They are asking us to predict whether an employee will leave the company, and discover the reasons behind their departure, these could lead to better understand the problem and develop a solution to the question "how to increase employee retention?".

My initial observations during EDA process were + The 'satisfaction\_level' and 'last\_evaluation' variable is of the float64 type. The 'Department' and 'salary' variable is of the object type. The other variables along with 'left' variable is of the int64 type. + There were some columns that needed to be renamed to a consistent format. + There was no missing value. + There were 3,008 rows that contain duplicates that was 20% of the data and it was already removed to keep just a single record before the next step. + There were 824 rows in 'tenure' variable that contain outliers.

I do ethical considerations in this stage to ensure that the information is non-identify information to avoid bias.

## 2.2 Step 1. Imports

- Import packages
- Load dataset

### 2.2.1 Import packages

```
[1]: # Import packages
     ## For data manipulation
     import numpy as np
     import pandas as pd
     ## For data visualization
     import matplotlib.pyplot as plt
     import seaborn as sns
     ## For displaying all of the columns in dataframes
     pd.set_option('display.max_columns', None)
     ## For data modeling
     from xgboost import XGBClassifier
     from xgboost import XGBRegressor
     from xgboost import plot_importance
     from sklearn.linear_model import LogisticRegression
     from sklearn.tree import DecisionTreeClassifier
     from sklearn.ensemble import RandomForestClassifier
     ## For metrics and helpful functions
     from sklearn.model selection import GridSearchCV, train test split
     from sklearn.metrics import accuracy_score, precision_score, recall_score,
     →f1 score, confusion matrix, ConfusionMatrixDisplay, classification report
     from sklearn.metrics import roc_auc_score, roc_curve
     from sklearn.tree import plot_tree
```

```
## For saving models
import pickle
```

#### 2.2.2 Load dataset

Pandas is used to read a dataset called HR\_capstone\_dataset.csv. As shown in this cell, the dataset has been automatically loaded in for you. You do not need to download the .csv file, or provide more code, in order to access the dataset and proceed with this lab. Please continue with this activity by completing the following instructions.

```
[2]: # RUN THIS CELL TO IMPORT YOUR DATA.
     ## Load dataset into a dataframe
     df0 = pd.read_csv("HR_capstone_dataset.csv")
     ## Display first few rows of the dataframe
     df0.head(5)
[2]:
        satisfaction_level
                             last_evaluation
                                               number_project
                                                                 average_montly_hours
                       0.38
                                          0.53
                                                              2
                                                                                    157
                       0.80
                                          0.86
                                                              5
                                                                                    262
     1
     2
                                                              7
                       0.11
                                          0.88
                                                                                    272
     3
                       0.72
                                          0.87
                                                              5
                                                                                    223
     4
                                                              2
                       0.37
                                          0.52
                                                                                    159
        time_spend_company
                              Work_accident
                                             left
                                                    promotion_last_5years Department
     0
                           3
                                                 1
                                                                          0
                                                                                  sales
                           6
                                           0
                                                 1
                                                                          0
                                                                                  sales
     1
     2
                           4
                                           0
                                                 1
                                                                          0
                                                                                  sales
     3
                                           0
                                                 1
                                                                          0
                          5
                                                                                  sales
     4
                           3
                                           0
                                                 1
                                                                          0
                                                                                  sales
        salary
     0
           low
     1
        medium
     2
        medium
     3
           low
     4
           low
```

## 2.3 Step 2. Data Exploration (Initial EDA and data cleaning)

- Understand your variables
- Clean your dataset (missing data, redundant data, outliers)

### 2.3.1 Gather basic information about the data

[3]: # Gather basic information about the data df0.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 14999 entries, 0 to 14998
Data columns (total 10 columns):

#	Column	Non-Null Count	Dtype
0	satisfaction_level	14999 non-null	float64
1	last_evaluation	14999 non-null	float64
2	number_project	14999 non-null	int64
3	average_montly_hours	14999 non-null	int64
4	time_spend_company	14999 non-null	int64
5	Work_accident	14999 non-null	int64
6	left	14999 non-null	int64
7	<pre>promotion_last_5years</pre>	14999 non-null	int64
8	Department	14999 non-null	object
9	salary	14999 non-null	object
_			

dtypes: float64(2), int64(6), object(2)

memory usage: 1.1+ MB

## 2.3.2 Gather descriptive statistics about the data

[4]: # Gather descriptive statistics about the data df0.describe()

	div.debelibe()									
[4]:		satisfaction_level	last_evaluation	number_project	\					
	count	14999.000000	14999.000000	14999.000000						
	mean	0.612834	0.716102	3.803054						
	std	0.248631	0.171169	1.232592						
	min	0.090000	0.360000	2.000000						
	25%	0.440000	0.560000	3.000000						
	50%	0.640000	0.720000	4.000000						
	75%	0.820000	0.870000	5.000000						
	max	1.000000	1.000000	7.000000						
		average_montly_hours	s time_spend_comp	oany Work_accid	lent	left	\			
	count	14999.000000	14999.000	14999.000	000	14999.000000				
	mean	201.050337	3.498	3233 0.144	1610	0.238083				
	std	49.943099	1.460	0.351	.719	0.425924				
	min	96.000000	2.000	0.000	000	0.000000				
	25%	156.000000	3.000	0.000	000	0.000000				
	50%	200.000000	3.000	0.000	000	0.000000				
	75%	245.000000	4.000	0.000	000	0.000000				

310.000000 10.000000 1.000000 1.000000 maxpromotion\_last\_5years 14999.000000 count 0.021268 mean std 0.144281 0.000000 min 25% 0.000000 50% 0.000000 75% 0.000000 1.000000 max

#### 2.3.3 Rename columns

As a data cleaning step, rename the columns as needed. Standardize the column names so that they are all in snake\_case, correct any column names that are misspelled, and make column names more concise as needed.

```
[5]: # Display all column names df0.columns
```

#### 2.3.4 Check missing values

Check for any missing values in the data.

```
[7]: # Check for missing values df0.isna().sum()
```

[7]: satisfaction\_level 0 last\_evaluation 0 number\_project 0 average\_monthly\_hours 0 tenure 0  $work\_accident$ 0 0 left promotion\_last\_5years 0 department 0 0 salary dtype: int64

### 2.3.5 Check duplicates

Check for any duplicate entries in the data.

```
[8]: # Check for duplicates
df0.duplicated().sum()
```

[8]: 3008

There are 3,008 rows that contain duplicates. That is 20% of the data.

```
[9]: # Inspect some rows containing duplicates as needed df0[df0.duplicated()].head(5)
```

```
[9]:
           satisfaction_level last_evaluation number_project
     396
                          0.46
                                             0.57
                                                                 2
     866
                                             0.46
                                                                 2
                          0.41
                          0.37
                                             0.51
                                                                 2
     1317
     1368
                          0.41
                                             0.52
                                                                 2
     1461
                          0.42
                                             0.53
                                                                 2
           average_monthly_hours
                                    tenure work_accident
                                                             left
     396
                                          3
                               139
                                                          0
                                                                1
     866
                                          3
                                                          0
                               128
                                                                1
     1317
                                          3
                                                          0
                               127
                                                                1
     1368
                               132
                                          3
                                                                1
     1461
                               142
                                          3
                                                                1
           promotion_last_5years
                                    department
                                                 salary
     396
                                          sales
                                                    low
     866
                                 0
                                    accounting
                                                    low
     1317
                                 0
                                          sales
                                                 medium
     1368
                                 0
                                          RandD
                                                    low
     1461
                                          sales
                                                    low
```

```
[10]: # Drop duplicates and save resulting dataframe in a new variable as needed
df1 = df0.drop_duplicates(keep='first')

# Display first few rows of new dataframe as needed
df1.head(5)
```

[10]:	satisfa	action_level	last_eva	luation	number_project	average_m	nonthly_hou	ırs \
C	)	0.38		0.53	2	2	1	L57
1		0.80		0.86	Ę	5	2	262
2		0.11		0.88	7	7	2	272
3	}	0.72		0.87	5	)	2	223
4	:	0.37		0.52	2	2	1	L59
		, , ,	. 7 6.				-	
	tenure	work_acciden	it leit	promoti	on_last_5years	department	salary	
C	3		0 1		0	sales	low	
1	. 6		0 1		0	sales	medium	
2	4		0 1		0	sales	medium	

0

sales

sales

low

low

#### 2.3.6 Check outliers

5

3

3

4

Check for outliers in the data.

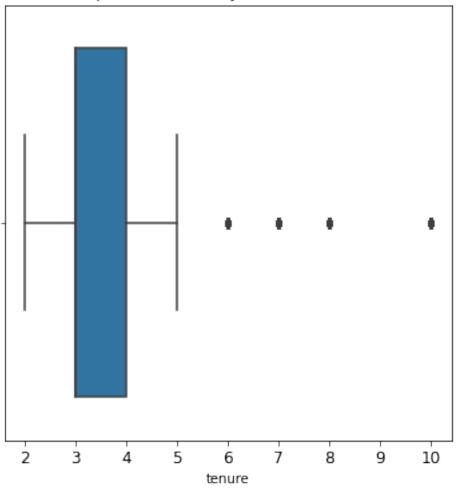
0

1

1

```
[11]: # Create a boxplot to visualize distribution of `tenure` and detect any outliers
    plt.figure(figsize=(6,6))
    sns.boxplot(x=df1['tenure'])
    plt.title('Boxplot to detect any outliers for tenure', fontsize=12)
    plt.xticks(fontsize=12)
    plt.yticks(fontsize=12)
    plt.show()
```

# Boxplot to detect any outliers for tenure



```
[12]: # Determine the number of rows containing outliers
    ## Compute the 25th percentile value in `tenure`
    percentile25 = df1['tenure'].quantile(0.25)

## Compute the 75th percentile value in `tenure`
    percentile75 = df1['tenure'].quantile(0.75)

## Compute the interquartile range (IQR) in `tenure`
    iqr = percentile75 - percentile25

## Define the upper limit and lower limit for non-outlier values in `tenure`
    upper_limit = percentile75 + 1.5 * iqr
    lower_limit = percentile25 - 1.5 * iqr
    print("Lower limit:", lower_limit)
    print("Upper limit:", upper_limit)
```

```
Lower limit: 1.5
Upper limit: 5.5
Number of rows in the data containing outliers in `tenure`: 824
```

Certain types of models are more sensitive to outliers than others. When you get to the stage of building your model, consider whether to remove outliers, based on the type of model you decide to use.

## 3 pAce: Analyze Stage

• Perform EDA (analyze relationships between variables)

### Reflect on these questions as you complete the analyze stage.

- What did you observe about the relationships between variables?
- What do you observe about the distributions in the data?
- What transformations did you make with your data? Why did you chose to make those decisions?
- What are some purposes of EDA before constructing a predictive model?
- What resources do you find yourself using as you complete this stage? (Make sure to include the links.)
- Do you have any ethical considerations in this stage?

[My responses are here]

The relationship among variables was inspected through a correlation heatmap that there existed a positive association between the number of projects, monthly hours, and evaluation scores. There was a negative correlation between employee satisfaction levels and an employee's leave.

Some purpose of EDA before constructing a predictive model is to check the assumption of the model we used.

I do ethical consideration by adding context into the analysis to aviod misinterpretation.

## 3.1 Step 2. Data Exploration (Continue EDA)

Begin by understanding how many employees left and what percentage of all employees this figure represents.

```
[13]: # Get numbers of people who left vs. stayed
print(df1['left'].value_counts())
```

```
print()
# Get percentages of people who left vs. stayed
print(df1['left'].value_counts(normalize=True))
```

```
0 10000
1 1991
Name: left, dtype: int64
0 0.833959
1 0.166041
Name: left, dtype: float64
```

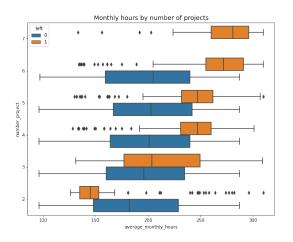
#### 3.1.1 Data visualizations

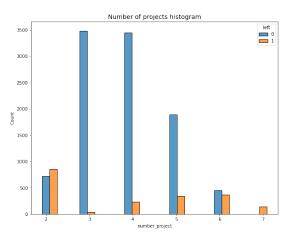
Now, examine variables that you're interested in, and create plots to visualize relationships between variables in the data.

Start by creating a stacked boxplot showing average\_monthly\_hours distributions for number\_project, comparing the distributions of employees who stayed versus those who left.

Box plots are very useful in visualizing distributions within data, but they can be deceiving without the context of how big the sample sizes that they represent are. So, ploting a stacked histogram, to visualize the distribution of number\_project for those who stayed and those who left, will help to better understand within the context.

```
[14]: # Create a plot as needed
     ## Set figure and axes
     fig, ax = plt.subplots(1, 2, figsize = (22,8))
      ## Create boxplot showing `average monthly hours` distributions for
      → `number project`, comparing employees who stayed versus those who left
     sns.boxplot(data=df1, x='average_monthly_hours', y='number_project',u
      ax[0].invert_yaxis()
     ax[0].set_title('Monthly hours by number of projects', fontsize='14')
     ## Create histogram showing distribution of `number_project`, comparing_
      →employees who stayed versus those who left
     tenure stay = df1[df1['left']==0]['number project']
     tenure left = df1[df1['left']==1]['number project']
     sns.histplot(data=df1, x='number_project', hue='left', multiple='dodge', u
      \rightarrowshrink=2, ax=ax[1])
     ax[1].set_title('Number of projects histogram', fontsize='14')
      ## Display the plots
     plt.show()
```





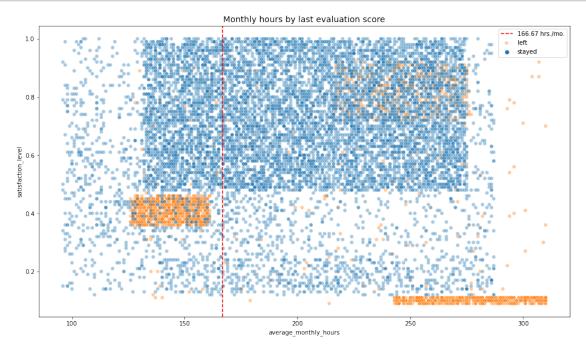
It might be natural that people who work on more projects would also work longer hours. This appears to be the case here, with the mean hours of each group (stayed and left) increasing with number of projects worked. However, a few things stand out from this plot.

- 1. There are two groups of employees who left the company: (A) those who worked considerably less than their peers with the same number of projects, and (B) those who worked much more. Of those in group A, it's possible that they were fired. It's also possible that this group includes employees who had already given their notice and were assigned fewer hours because they were already on their way out the door. For those in group B, it's reasonable to infer that they probably quit. The folks in group B likely contributed a lot to the projects they worked in; they might have been the largest contributors to their projects.
- 2. Everyone with seven projects left the company, and the interquartile ranges of this group and those who left with six projects was  $\sim 255-295$  hours/month—much more than any other group.
- 3. The optimal number of projects for employees to work on seems to be 3–4. The ratio of left/stayed is very small for these cohorts.
- 4. If you assume a work week of 40 hours and two weeks of vacation per year, then the average number of working hours per month of employees working Monday-Friday = 50 weeks \* 40 hours per week / 12 months = 166.67 hours per month. This means that, aside from the employees who worked on two projects, every group—even those who didn't leave the company—worked considerably more hours than this. It seems that employees here are overworked.

```
[15]: # Get value counts of stayed/left for employees with 7 projects df1[df1['number_project']==7]['left'].value_counts()
```

[15]: 1 145 Name: left, dtype: int64

> Because of there is no '0' outcome, this confirms that all employees with 7 projects did leave. Next, examine the average monthly hours versus the satisfaction levels.



The scatterplot above shows that there was a sizeable group of employees who worked  $\sim 240-315$  hours per month. 315 hours per month is over 75 hours per week for a whole year. It's likely this is related to their satisfaction levels being close to zero.

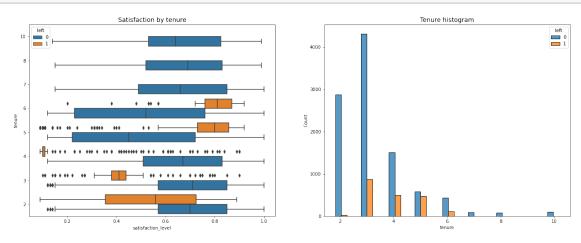
The plot also shows another group of people who left, those who had more normal working hours. Even so, their satisfaction was only around 0.4. It's difficult to speculate about why they might have left. It's possible they felt pressured to work more, considering so many of their peers worked more. And that pressure could have lowered their satisfaction levels.

Finally, there is a group who worked  $\sim 210-280$  hours per month, and they had satisfaction levels ranging  $\sim 0.7-0.9$ .

Note the strange shape of the distributions here. This is indicative of data manipulation or synthetic data.

For the next visualization, it might be interesting to visualize satisfaction levels by tenure.

```
[17]: # Create a plot as needed
      ## Set figure and axes
      fig, ax = plt.subplots(1, 2, figsize = (22,8))
      ## Create boxplot showing distributions of `satisfaction level` by tenure...
       →comparing employees who stayed versus those who left
      sns.boxplot(data=df1, x='satisfaction level', y='tenure', hue='left',,
      \rightarroworient="h", ax=ax[0])
      ax[0].invert_yaxis()
      ax[0].set_title('Satisfaction by tenure', fontsize='14')
      ## Create histogram showing distribution of `tenure`, comparing employees whou
       ⇒stayed versus those who left
      tenure_stay = df1[df1['left']==0]['tenure']
      tenure_left = df1[df1['left']==1]['tenure']
      sns.histplot(data=df1, x='tenure', hue='left', multiple='dodge', shrink=5,
       \rightarrowax=ax[1])
      ax[1].set title('Tenure histogram', fontsize='14')
      ## Display the plots
      plt.show();
```



There are many observations you could make from this plot. - Employees who left fall into two general categories: dissatisfied employees with shorter tenures and very satisfied employees with medium-length tenures. - Four-year employees who left seem to have an unusually low satisfaction level. It's worth investigating changes to company policy that might have affected people specifically at the four-year mark, if possible. - The longest-tenured employees didn't leave. Their satisfaction levels aligned with those of newer employees who stayed. - The histogram shows that there are relatively few longer-tenured employees. It's possible that they're the higher-ranking, higher-paid employees.

Next, calculate the mean and median satisfaction scores of employees who left and those who didn't.

```
[18]: # Calculate mean and median satisfaction scores of employees who left and those ⇒ who stayed df1.groupby(['left'])['satisfaction_level'].agg([np.mean,np.median])
```

```
[18]: mean median left 0 0.667365 0.69 1 0.440271 0.41
```

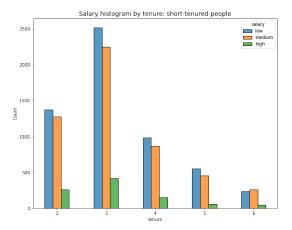
As expected, the mean and median satisfaction scores of employees who left are lower than those of employees who stayed. Interestingly, among employees who stayed, the mean satisfaction score appears to be slightly below the median score. This indicates that satisfaction levels among those who stayed might be skewed to the left.

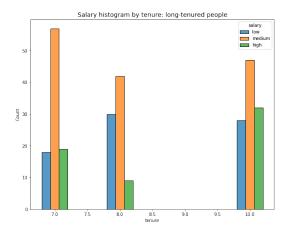
For the next visualization, it might be interesting to visualize salary levels for different tenures.

```
[19]: # Create a plot as needed
      ## Set figure and axes
      fig, ax = plt.subplots(1, 2, figsize = (22,8))
      ## Define short-tenured employees
      tenure_short = df1[df1['tenure'] < 7]</pre>
      ## Define long-tenured employees
      tenure_long = df1[df1['tenure'] > 6]
      ## Plot short-tenured histogram
      sns.histplot(data=tenure short, x='tenure', hue='salary', discrete=1,
                    hue_order=['low', 'medium', 'high'], multiple='dodge', shrink=.5, u
       \rightarrowax=ax[0])
      ax[0].set_title('Salary histogram by tenure: short-tenured people', __

→fontsize='14')
      ## Plot long-tenured histogram
      sns.histplot(data=tenure_long, x='tenure', hue='salary', discrete=1,
                   hue_order=['low', 'medium', 'high'], multiple='dodge', shrink=.4,_
       \rightarrowax=ax[1])
      ax[1].set_title('Salary histogram by tenure: long-tenured people', ...

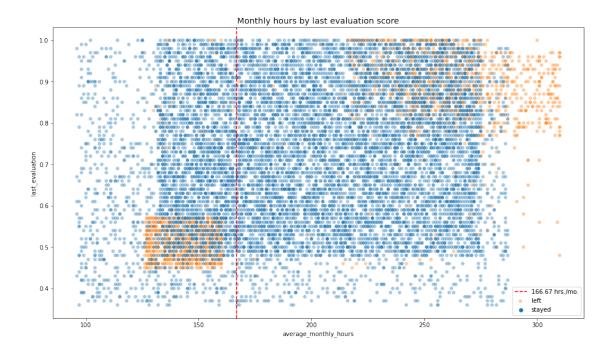
→fontsize='14')
      ## Display the plots
      plt.show();
```





The plots above show that long-tenured employees were not disproportionately comprised of higher-paid employees.

Next, explore whether there's a correlation between working long hours and receiving high evaluation scores. Moreover, create a scatterplot of average\_monthly\_hours versus last\_evaluation.



The following observations can be made from the scatterplot above: - The scatterplot indicates two groups of employees who left: overworked employees who performed very well and employees who worked slightly under the nominal monthly average of 166.67 hours with lower evaluation scores. - There seems to be a correlation between hours worked and evaluation score. - There isn't a high percentage of employees in the upper left quadrant of this plot; but working long hours doesn't guarantee a good evaluation score. - Most of the employees in this company work well over 167 hours per month.

Next, examine whether employees who worked very long hours were promoted in the last five years.

```
[21]: # Create a plot as needed

## Create plot to examine relationship between `average_monthly_hours` and

→`promotion_last_5years`

plt.figure(figsize=(16, 3))

sns.scatterplot(data=df1, x='average_monthly_hours', y='promotion_last_5years',

→hue='left', alpha=0.4)

plt.axvline(x=166.67, color='#ff6361', ls='--')

plt.legend(labels=['166.67 hrs./mo.', 'left', 'stayed'])

plt.title('Monthly hours by promotion last 5 years', fontsize='14')

plt.show();
```



The plot above shows the following: - very few employees who were promoted in the last five years left - very few employees who worked the most hours were promoted - all of the employees who left were working the longest hours

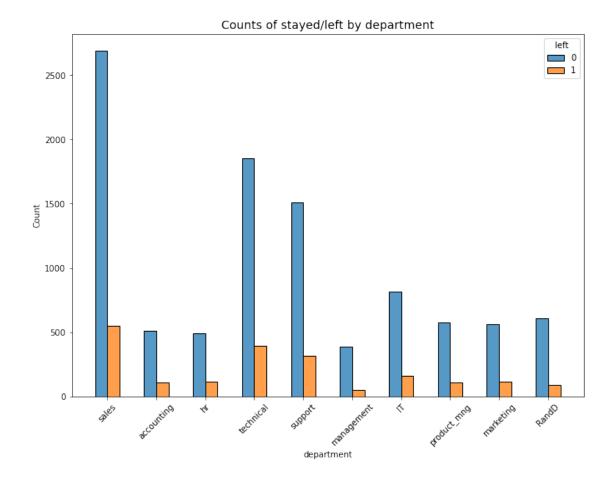
Next, inspect how the employees who left are distributed across departments.

```
[22]: # First, display counts for each department df1["department"].value_counts()
```

```
[22]: sales
                      3239
      technical
                      2244
      support
                      1821
      IT
                       976
                       694
      RandD
      product_mng
                       686
      marketing
                       673
      accounting
                       621
      hr
                       601
                       436
      management
```

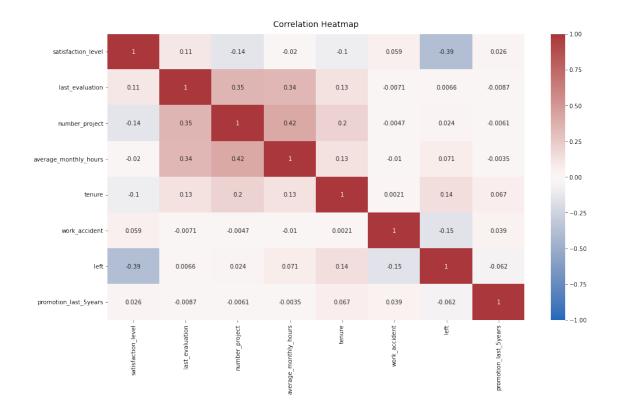
Name: department, dtype: int64

```
[23]: # Then, create stacked histogram to compare department distribution of → employees who left to that of employees who didn't plt.figure(figsize=(11,8)) sns.histplot(data=df1, x='department', hue='left', discrete=1, hue_order=[0, 1], multiple='dodge', shrink=.5) plt.xticks(rotation='45') plt.title('Counts of stayed/left by department', fontsize=14) plt.show();
```



There doesn't seem to be any department that differs significantly in its proportion of employees who left to those who stayed.

Lastly, check for strong correlations between variables in the data.



The correlation heatmap confirms that the number of projects, monthly hours, and evaluation scores all have some positive correlation with each other, and whether an employee leaves is negatively correlated with their satisfaction level.

#### 3.1.2 Insights

It appears that employees are leaving the company as a result of poor management. Leaving is tied to longer working hours, many projects, and generally lower satisfaction levels. It can be ungratifying to work long hours and not receive promotions or good evaluation scores. There's a sizeable group of employees at this company who are probably burned out. It also appears that if an employee has spent more than six years at the company, they tend not to leave.

# 4 paCe: Construct Stage

- Determine which models are most appropriate
- Construct the model
- Confirm model assumptions
- Evaluate model results to determine how well your model fits the data

## Recall model assumptions

Logistic Regression model assumptions - Outcome variable is categorical - Observations are

independent of each other - No severe multicollinearity among X variables - No extreme outliers - Linear relationship between each X variable and the logit of the outcome variable - Sufficiently large sample size

### Reflect on these questions as you complete the constructing stage.

- Do you notice anything odd?
- Which independent variables did you choose for the model and why?
- Are each of the assumptions met?
- How well does your model fit the data?
- Can you improve it? Is there anything you would change about the model?
- What resources do you find yourself using as you complete this stage? (Make sure to include the links.)
- Do you have any ethical considerations in this stage?

[My responses are here]

'left' is the independent variable used to predict employee will leave the company or not.

The assumptions were met based on each model needed. In logistic regression like no multicollinearity.

The logistic regression showed that the model achieved precision of 79%, recall of 82%, f1-score of 80%, and accuracy of 82%. The tree-based machine learning (random forest) model achieved precision of 87%, recall of 88%, f1-score of 87%, accuracy of 96%, and auc of 96%.

## 4.1 Step 3. Model Building, Step 4. Results and Evaluation

- Fit a model that predicts the outcome variable using two or more independent variables
- Check model assumptions
- Evaluate the model

#### 4.1.1 Identify the type of prediction task.

The goal is to predict whether an employee leaves the company, which is a categorical outcome variable. So this task involves classification. More specifically, this involves binary classification, since the outcome variable left can be either 1 (indicating employee left) or 0 (indicating employee didn't leave).

## 4.1.2 Identify the types of models most appropriate for this task.

Since the variable we want to predict (whether an employee leaves the company) is categorical, we could either build a Logistic Regression model, or a Tree-based Machine Learning model.

So I will proceed with both approaches and determine how they compare.

### 4.1.3 Modeling Approach A: Logistic Regression Model

Note that binomial logistic regression suits the task because it involves binary classification.

Before splitting the data, encode the non-numeric variables. There are two: department and salary.

department is a categorical variable, which means you can dummy it for modeling.

salary is categorical too, but it's ordinal. There's a hierarchy to the categories, so it's better not to dummy this column, but rather to convert the levels to numbers, 0–2.

```
[25]: # Copy the dataframe

df_enc = df1.copy()

# Encode the `salary` column as an ordinal numeric category

df_enc['salary'] = (
    df_enc['salary'].astype('category')
    .cat.set_categories(['low', 'medium', 'high'])
    .cat.codes
)

# Dummy encode the `department` column

df_enc = pd.get_dummies(df_enc, drop_first=False)

# Display the new dataframe

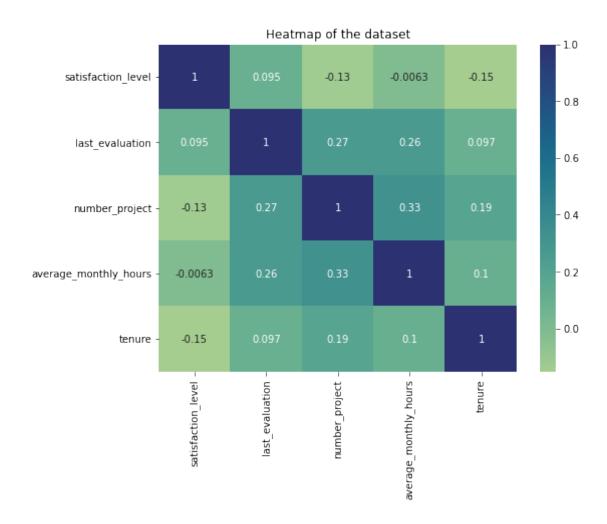
df_enc.head()

[25]: satisfaction_level last_evaluation number_project average_monthly_hours \
    0     0.38     0.53     2     157
    1     0.80     0.86     5     262
```

[25]:		satisfac	ction_leve	l la	ıst_eva	luation	num	ber_projec	t av	erag	e_monthly_ho	urs	\
	0	0.38			0.53 2			2	157				
	1		0.8	0		0.86			5			262	
	2	0.11			0.88 7			7	272				
	3		0.7	2		0.87			5			223	
	4		0.3	7		0.52			2			159	
		tenure	work_acci	dent	left	promotio	on_1	ast_5years	sal	ary	department_	ΙT	\
	0	3		0	1			0		0		0	
	1	6		0	1			0		1		0	
	2	4		0	1			0		1		0	
	3	5		0	1			0		0		0	
	4	3		0	1			0		0		0	
		departme	ent_RandD	depa	rtment	_account:	ing	departmen	t_hr	\			
	0		0				0		0				
	1		0				0		0				
	2		0				0		0				
	3		0				0		0				
	4		0				0		0				

```
department_management
                           department_marketing department_product_mng
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1
2
                        0
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   department_sales department_support department_technical
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                                                                0
2
                                        0
                                                                0
                   1
                                        0
3
                   1
                                                                0
4
                   1
                                        0
```

Create a heatmap to visualize how correlated variables are.



Create a stacked bart plot to visualize number of employees across department, comparing those who left with those who didn't.

```
[27]: # Create a stacked bart plot to visualize number of employees across

department, comparing those who left with those who didn't

# In the legend, O (purple color) represents employees who did not leave, 1

(red color) represents employees who left

pd.crosstab(df1['department'], df1['left']).plot(kind ='bar',color='mr')

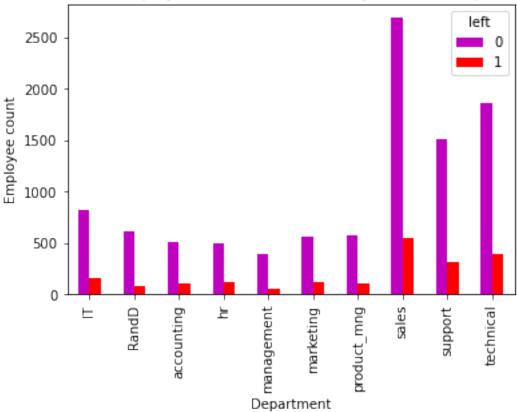
plt.title('Counts of employees who left versus stayed across department')

plt.ylabel('Employee count')

plt.xlabel('Department')

plt.show()
```





Since logistic regression is quite sensitive to outliers, it would be a good idea at this stage to remove the outliers in the tenure column that were identified earlier.

```
[28]: # Select rows without outliers in `tenure` and save resulting dataframe in a
→new variable

df_logreg = df_enc[(df_enc['tenure'] >= lower_limit) & (df_enc['tenure'] <=
→upper_limit)]

# Display first few rows of new dataframe

df_logreg.head()
```

```
[28]:
         satisfaction_level last_evaluation number_project
                                                                  average_monthly_hours
      0
                        0.38
                                           0.53
                                                               2
                                                                                      157
                                                               7
      2
                        0.11
                                           0.88
                                                                                      272
                        0.72
                                           0.87
                                                               5
      3
                                                                                      223
                        0.37
                                                                2
      4
                                           0.52
                                                                                      159
                                                                2
      5
                        0.41
                                           0.50
                                                                                      153
```

```
tenure work_accident left promotion_last_5years salary department_IT \setminus 0 3 0 1 0 0 0
```

```
2
               4
                                                                                       0
                               0
                                     1
                                                              0
                                                                       1
      3
               5
                               0
                                     1
                                                              0
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                                                                                       0
               3
      4
                               0
                                     1
                                                              0
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      5
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                                     1
                                                                       0
                            department_accounting department_hr
         department_RandD
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         department_management
                                  department_marketing department_product_mng
      0
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                                                       0
         department_sales
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                         1
                                               0
                                                                       0
      5
                          1
                                               0
                                                                       0
[29]: # Isolate the outcome variable
      y = df_logreg['left']
      # Display first few rows of the outcome variable
      y.head()
[29]: 0
           1
      2
      3
           1
      4
      Name: left, dtype: int64
     Select the features to use in your model. Consider which variables will help to predict the outcome
     variable, left.
[30]: # Select the features you want to use in your model
      X = df_logreg.drop('left', axis=1)
      # Display the first few rows of the selected features
      X.head()
```

```
[30]:
          satisfaction level last_evaluation number_project average_monthly_hours
                         0.38
                                            0.53
      0
                                                                                          157
      2
                         0.11
                                            0.88
                                                                  7
                                                                                          272
      3
                         0.72
                                            0.87
                                                                  5
                                                                                          223
      4
                         0.37
                                                                  2
                                            0.52
                                                                                          159
      5
                         0.41
                                            0.50
                                                                  2
                                                                                          153
                  work_accident promotion_last_5years
                                                             salary
                                                                      department_IT
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               3
                                0
                                                          0
                                                                   0
      2
               4
                                0
                                                          0
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                                                                   1
      3
               5
                                0
                                                          0
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      4
               3
                                0
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                                                                                    0
               3
      5
                                0
                                                          0
                                                                   0
                                                                                    0
                              department_accounting
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          department_RandD
      0
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      3
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      4
                          0
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                                   department marketing department product mng
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      5
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          department_sales
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      0
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                           1
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      4
                           1
                                                 0
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      5
                           1
                                                 0
                                                                          0
```

Split the data into training set and testing set. Don't forget to stratify based on the values in y, since the classes are unbalanced (refer to 17% of employee who left the company in our data).

```
[31]: # Split the data into training set and testing set
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.25, 
→stratify=y, random_state=42)
```

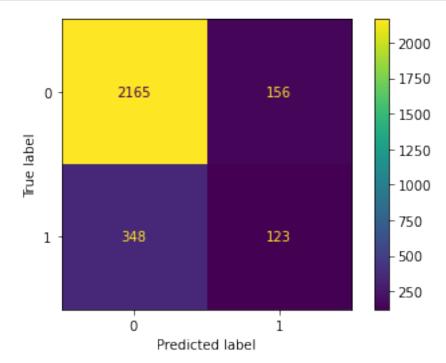
Construct a logistic regression model and fit it to the training dataset.

```
[32]: # Construct a logistic regression model and fit it to the training dataset log_clf = LogisticRegression(random_state=42, max_iter=500).fit(X_train, _ →y_train)
```

Test the logistic regression model: use the model to make predictions on the test set.

```
[33]: # Use the logistic regression model to get predictions on the test set y_pred = log_clf.predict(X_test)
```

Create a confusion matrix to visualize the results of the logistic regression model.



The upper-left quadrant displays the number of true negatives. The upper-right quadrant displays the number of false positives. The bottom-left quadrant displays the number of false negatives. The bottom-right quadrant displays the number of true positives.

True negatives: The number of people who did not leave that the model accurately predicted did not leave.

False positives: The number of people who did not leave the model inaccurately predicted as leaving.

False negatives: The number of people who left that the model inaccurately predicted did not leave

True positives: The number of people who left the model accurately predicted as leaving

A perfect model would yield all true negatives and true positives, and no false negatives or false positives.

Create a classification report that includes precision, recall, f1-score, and accuracy metrics to evaluate the performance of the logistic regression model.

Check the class balance in the data. In other words, check the value counts in the left column. Since this is a binary classification task, the class balance informs the way you interpret accuracy metrics.

```
[35]: df_logreg['left'].value_counts(normalize=True)
```

[35]: 0 0.831468 1 0.168532

Name: left, dtype: float64

There is an approximately 83%-17% split. So the data is not perfectly balanced, but it is not too imbalanced. If it was more severely imbalanced, you might want to resample the data to make it more balanced. In this case, you can use this data without modifying the class balance and continue evaluating the model.

```
[36]: # Create classification report for logistic regression model target_names = ['Predicted would not leave', 'Predicted would leave'] print(classification_report(y_test, y_pred, target_names=target_names))
```

	precision	recall	f1-score	support
	•			11
Predicted would not leave	0.86	0.93	0.90	2321
Predicted would leave	0.44	0.26	0.33	471
accuracy			0.82	2792
macro avg	0.65	0.60	0.61	2792
weighted avg	0.79	0.82	0.80	2792

The classification report above shows that the logistic regression model achieved a precision of 79%, recall of 82%, f1-score of 80% (all weighted averages), and accuracy of 82%. However, if it's most important to predict employees who leave, then the scores are significantly lower.

#### 4.1.4 Modeling Approach B: Tree-based Model

Isolate the outcome variable.

```
[37]: # Isolate the outcome variable
      y = df_enc['left']
      # Display the first few rows of `y`
      y.head()
[37]: 0
      1
           1
      2
           1
      3
           1
      4
           1
      Name: left, dtype: int64
     Select the features.
[38]: # Select the features
      X = df_enc.drop('left', axis=1)
      # Display the first few rows of `X`
      X.head()
[38]:
         satisfaction_level last_evaluation number_project average_monthly_hours
                        0.38
                                          0.53
                                                              2
                                                                                     157
      1
                        0.80
                                          0.86
                                                              5
                                                                                     262
      2
                        0.11
                                          0.88
                                                              7
                                                                                     272
      3
                        0.72
                                          0.87
                                                              5
                                                                                     223
                        0.37
      4
                                          0.52
                                                              2
                                                                                     159
                 work_accident promotion_last_5years salary
                                                                  department_IT
         tenure
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      0
              3
                              0
                                                       0
                                                               0
              6
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                                                                               0
      1
                                                               1
      2
              4
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         department_management
                                 department_marketing department_product_mng \
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```

4 0 0 0

```
department_sales
                      department_support
                                            department_technical
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                                                                 0
2
                   1
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                                                                 0
3
                   1
                                         0
                                                                 0
4
                                         0
                   1
                                                                 0
```

Split the data into training, validating, and testing sets.

```
[39]: # Split the data
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.25, u
→stratify=y, random_state=0)
```

**Decision tree - Round 1** Construct a decision tree model and set up cross-validated grid-search to exhuastively search for the best model parameters.

Fit the decision tree model to the training data.

```
[41]: %time # to show time that used to fit the model tree1.fit(X_train, y_train)

CPU times: user 2 µs, sys: 2 µs, total: 4 µs Wall time: 8.82 µs

[41]: GridSearchCV(cv=4, error_score=nan, estimator=DecisionTreeClassifier(ccp_alpha=0.0, class_weight=None, criterion='gini', max_depth=None, max_features=None, max_leaf_nodes=None, min_impurity_decrease=0.0,
```

Identify the optimal values for the decision tree parameters.

```
[42]: # Check best parameters tree1.best_params_
```

[42]: {'max\_depth': 4, 'min\_samples\_leaf': 5, 'min\_samples\_split': 2}

Identify the best AUC score achieved by the decision tree model on the training set.

```
[43]: # Check best AUC score on CV tree1.best_score_
```

[43]: 0.969819392792457

This is a strong AUC score, which shows that this model can predict employees who will leave very well.

Next, write a function that will help to extract all the scores from the grid search.

```
metric_dict = {'auc': 'mean_test_roc_auc',
                  'precision': 'mean_test_precision',
                  'recall': 'mean_test_recall',
                  'f1': 'mean_test_f1',
                  'accuracy': 'mean_test_accuracy'
                 }
   # Get all the results from the CV and put them in a df
   cv results = pd.DataFrame(model object.cv results )
   # Isolate the row of the df with the max(metric) score
  best_estimator_results = cv_results.iloc[cv_results[metric_dict[metric]].
\rightarrowidxmax(), :]
   # Extract Accuracy, precision, recall, and f1 score from that row
  auc = best_estimator_results.mean_test_roc_auc
  f1 = best_estimator_results.mean_test_f1
  recall = best_estimator_results.mean_test_recall
  precision = best_estimator_results.mean_test_precision
  accuracy = best_estimator_results.mean_test_accuracy
   # Create table of results
  table = pd.DataFrame()
  table = pd.DataFrame({'model': [model_name],
                          'precision': [precision],
                          'recall': [recall],
                          'F1': [f1],
                          'accuracy': [accuracy],
                          'auc': [auc]
                       })
  return table
```

Use the function just defined to get all the scores from grid search.

```
[45]: # Get all CV scores

tree1_cv_results = make_results('decision tree cv', tree1, 'auc')

tree1_cv_results
```

```
[45]: model precision recall F1 accuracy auc 0 decision tree cv 0.914552 0.916949 0.915707 0.971978 0.969819
```

All of these scores from the decision tree model are strong indicators of good model performance.

Recall that decision trees can be vulnerable to overfitting, and random forests avoid overfitting by incorporating multiple trees to make predictions. You could construct a random forest model next.

Random forest - Round 1 Construct a random forest model and set up cross-validated gridsearch to exhuastively search for the best model parameters.

Fit the random forest model to the training data.

```
[47]: %time # to show time that used to fit the model
      rf1.fit(X_train, y_train)
     CPU times: user 4 μs, sys: 0 ns, total: 4 μs
     Wall time: 8.34 µs
[47]: GridSearchCV(cv=4, error_score=nan,
                   estimator=RandomForestClassifier(bootstrap=True, ccp_alpha=0.0,
                                                     class_weight=None,
                                                     criterion='gini', max_depth=None,
                                                     max features='auto',
                                                     max_leaf_nodes=None,
                                                     max samples=None,
                                                     min_impurity_decrease=0.0,
                                                     min_impurity_split=None,
                                                     min_samples_leaf=1,
                                                     min_samples_split=2,
                                                     min_weight_fraction_leaf=0.0,
                                                     n_estimators=100, n_jobs=None,...
                                                     verbose=0, warm_start=False),
                   iid='deprecated', n_jobs=None,
                   param_grid={'max_depth': [3, 5, None], 'max_features': [1.0],
                                'max_samples': [0.7, 1.0],
                                'min_samples_leaf': [1, 2, 3],
                                'min_samples_split': [2, 3, 4],
```

```
'n_estimators': [300, 500]},
pre_dispatch='2*n_jobs', refit='roc_auc', return_train_score=False,
scoring={'recall', 'f1', 'precision', 'roc_auc', 'accuracy'},
verbose=0)
```

Specify path to where you want to save your model.

```
[48]: # Define a path to the folder where you want to save the model
path = '/home/jovyan/work/'
```

Define functions to pickle the model and read in the model.

```
[49]: def write_pickle(path, model_object, save_as:str):
          In:
              path:
                           path of folder where you want to save the pickle
              model_object: a model you want to pickle
                         filename for how you want to save the model
              save_as:
          Out: A call to pickle the model in the folder indicated
          with open(path + save_as + '.pickle', 'wb') as to_write:
              pickle.dump(model_object, to_write)
      def read_pickle(path, saved_model_name:str):
          111
          In:
                                path to folder where you want to read from
              path:
              saved_model_name: filename of pickled model you want to read in
          Out:
              model: the pickled model
          with open(path + saved_model_name + '.pickle', 'rb') as to_read:
              model = pickle.load(to_read)
          return model
```

Use the functions defined above to save the model in a pickle file and then read it in.

```
[50]: # Write pickle
write_pickle(path, rf1, 'hr_rf1')

[51]: # Read pickle
rf1 = read_pickle(path, 'hr_rf1')
```

Identify the best AUC score achieved by the random forest model on the training set.

```
[52]: # Check best AUC score on CV rf1.best_score_
```

[52]: 0.9804250949807172

Identify the optimal values for the parameters of the random forest model.

```
[53]: # Check best params
rf1.best_params_
```

Collect the evaluation scores on the training set for the decision tree and random forest models.

```
[54]: # Get all CV scores
rf1_cv_results = make_results('random forest cv', rf1, 'auc')
print(tree1_cv_results)
print(rf1_cv_results)
```

```
model precision
                               recall
                                             F1
                                                 accuracy
                                                                auc
                   0.914552 0.916949
                                                 0.971978
decision tree cv
                                       0.915707
                                                           0.969819
           model
                  precision
                               recall
                                             F1
                                                 accuracy
                                                                auc
                                                           0.980425
random forest cv
                   0.950023 0.915614 0.932467
                                                 0.977983
```

The evaluation scores of the random forest model are better than those of the decision tree model, with the exception of recall (the recall score of the random forest model is approximately 0.001 lower, which is a negligible amount). This indicates that the random forest model mostly outperforms the decision tree model.

Next, evaluate the final model on the test set.

Define a function that gets all the scores from a model's predictions.

```
Out: pandas df of precision, recall, f1, accuracy, and AUC scores for <math>your_{\perp}
\hookrightarrow model
   111
   preds = model.best_estimator_.predict(X_test_data)
  auc = roc_auc_score(y_test_data, preds)
  accuracy = accuracy_score(y_test_data, preds)
  precision = precision_score(y_test_data, preds)
  recall = recall_score(y_test_data, preds)
  f1 = f1_score(y_test_data, preds)
  table = pd.DataFrame({'model': [model_name],
                           'precision': [precision],
                           'recall': [recall],
                           'f1': [f1],
                           'accuracy': [accuracy],
                           'AUC': [auc]
                         })
  return table
```

Now use the best performing model to predict on the test set.

```
[56]: # Get predictions on test data
rf1_test_scores = get_scores('random forest1 test', rf1, X_test, y_test)
rf1_test_scores
```

```
[56]: model precision recall f1 accuracy AUC 0 random forest1 test 0.964211 0.919679 0.941418 0.980987 0.956439
```

The test scores are very similar to the validation scores, which is good. This appears to be a strong model. Since this test set was only used for this model, you can be more confident that your model's performance on this data is representative of how it will perform on new, unseeen data.

**Feature Engineering** You might be skeptical of the high evaluation scores. There is a chance that there is some data leakage occurring. Data leakage is when you use data to train your model that should not be used during training, either because it appears in the test data or because it's not data that you'd expect to have when the model is actually deployed. Training a model with leaked data can give an unrealistic score that is not replicated in production.

In this case, it's likely that the company won't have satisfaction levels reported for all of its employees. It's also possible that the average\_monthly\_hours column is a source of some data leakage. If employees have already decided upon quitting, or have already been identified by management as people to be fired, they may be working fewer hours.

The first round of decision tree and random forest models included all variables as features. This next round will incorporate feature engineering to build improved models.

You could proceed by dropping satisfaction\_level and creating a new feature that roughly captures whether an employee is overworked. You could call this new feature overworked. It will be a binary variable.

[57]: # Drop `satisfaction\_level` and save resulting dataframe in new variable

df2 = df\_enc.drop('satisfaction\_level', axis=1)

```
# Display first few rows of new dataframe
      df2.head()
[57]:
         last_evaluation number_project
                                            average_monthly_hours
                                                                     tenure
                     0.53
                                                                 157
                                                                            3
      1
                     0.86
                                          5
                                                                 262
                                                                           6
      2
                     0.88
                                          7
                                                                 272
                                                                            4
      3
                                          5
                     0.87
                                                                 223
                                                                           5
      4
                     0.52
                                          2
                                                                 159
                                                                            3
                                promotion_last_5years salary
                                                                 department IT
         work accident left
      0
                             1
                                                                               0
      1
                      0
                             1
                                                      0
                                                               1
                                                                               0
      2
                      0
                             1
                                                      0
                                                               1
                                                                               0
      3
                      0
                             1
                                                      0
                                                               0
                                                                               0
      4
                      0
                             1
                                                               0
                                                                               0
         department_RandD
                             department_accounting
                                                      department_hr
      0
                         0
                                                   0
                                                                   0
      1
      2
                          0
                                                   0
                                                                   0
      3
                         0
                                                   0
                                                                   0
      4
                          0
                                                   0
                                                                   0
         department_management
                                  department_marketing
                                                          department_product_mng
      0
                                                                                 0
      1
                               0
                                                       0
                                                                                 0
      2
                               0
                                                       0
                                                                                 0
      3
                               0
                                                       0
                                                                                 0
      4
                               0
                                                       0
         department_sales
                             department_support
                                                  department_technical
      0
                          1
                                               0
                                                                       0
      1
      2
                                               0
                          1
                                                                       0
      3
                          1
                                               0
                                                                       0
      4
                          1
                                               0
                                                                       0
[58]: # Create `overworked` column. For now, it's identical to average monthly hours.
      df2['overworked'] = df2['average_monthly_hours']
```

```
# Inspect max and min average monthly hours values
print('Max hours:', df2['overworked'].max())
print('Min hours:', df2['overworked'].min())
```

Max hours: 310 Min hours: 96

166.67 is approximately the average number of monthly hours for someone who works 50 weeks per year, 5 days per week, 8 hours per day.

Define being overworked as working more than 175 hours per month on average.

To make the overworked column binary, reassign the column using a boolean mask. - df3['overworked'] > 175 creates a series of booleans, consisting of True for every value > 175 and False for every values 175 - .astype(int) converts all True to 1 and all False to 0

```
[59]: # Define `overworked` as working > 175 hrs/week
df2['overworked'] = (df2['overworked'] > 175).astype(int)

# Display first few rows of new column
df2['overworked'].head()
```

[59]: 0 0 1 1 2 1 3 1 4 0

Name: overworked, dtype: int64

Drop the average\_monthly\_hours column.

```
[60]: # Drop the `average_monthly_hours` column
df2 = df2.drop('average_monthly_hours', axis=1)

# Display first few rows of resulting dataframe
df2.head()
```

```
[60]:
                                                                     left
         last_evaluation number_project
                                           tenure work_accident
                     0.53
                                                  3
                     0.86
                                         5
      1
                                                  6
                                                                 0
                                                                        1
      2
                     0.88
                                         7
                                                  4
                                                                  0
      3
                     0.87
                                         5
                                                  5
                     0.52
                                                  3
                                                                        1
```

```
promotion_last_5years salary department_IT department_RandD
0
                       0
                                0
                                                0
                                                                  0
                                1
                                                0
1
                       0
                                                                  0
2
                       0
                                1
                                                0
                                                                  0
```

```
0
3
                         0
                                  0
                                                  0
4
                         0
                                  0
                                                  0
                                                                      0
   department_accounting
                            department_hr department_management
0
                         0
                                         0
                                                                   0
1
2
                         0
                                         0
                                                                   0
                         0
                                         0
                                                                   0
3
                                         0
                                                                   0
4
                         0
   department_marketing department_product_mng department_sales
0
                        0
                                                  0
1
                                                                      1
2
                                                  0
                        0
                                                                      1
3
                        0
                                                  0
                                                                      1
4
                        0
                                                  0
                                                                      1
   department_support department_technical
0
                                              0
1
                      0
                                                           1
2
                      0
                                              0
                                                           1
3
                      0
                                              0
                                                           1
4
                      0
                                              0
                                                           0
```

Again, isolate the features and target variables

```
[61]: # Isolate the outcome variable
y = df2['left']

# Select the features
X = df2.drop('left', axis=1)
```

Split the data into training and testing sets.

```
[62]: # Create test data
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.25, □
→stratify=y, random_state=0)
```

#### Decision tree - Round 2

```
# Assign a dictionary of scoring metrics to capture
      scoring = {'accuracy', 'precision', 'recall', 'f1', 'roc_auc'}
      # Instantiate GridSearch
      tree2 = GridSearchCV(tree, cv_params, scoring=scoring, cv=4, refit='roc_auc')
[64]: %time
      tree2.fit(X_train, y_train)
     CPU times: user 4 μs, sys: 0 ns, total: 4 μs
     Wall time: 8.58 µs
[64]: GridSearchCV(cv=4, error_score=nan,
                   estimator=DecisionTreeClassifier(ccp alpha=0.0, class weight=None,
                                                     criterion='gini', max_depth=None,
                                                     max_features=None,
                                                     max_leaf_nodes=None,
                                                    min_impurity_decrease=0.0,
                                                     min_impurity_split=None,
                                                     min_samples_leaf=1,
                                                    min_samples_split=2,
                                                     min_weight_fraction_leaf=0.0,
                                                     presort='deprecated',
                                                     random_state=0, splitter='best'),
                   iid='deprecated', n_jobs=None,
                   param_grid={'max_depth': [4, 6, 8, None],
                               'min_samples_leaf': [2, 5, 1],
                               'min_samples_split': [2, 4, 6]},
                   pre_dispatch='2*n_jobs', refit='roc_auc', return_train_score=False,
                   scoring={'recall', 'f1', 'precision', 'roc_auc', 'accuracy'},
                   verbose=0)
[65]: # Check best params
      tree2.best_params_
[65]: {'max depth': 6, 'min samples leaf': 2, 'min samples split': 6}
[66]: # Check best AUC score on CV
      tree2.best_score_
[66]: 0.9586752505340426
```

This model performs very well, even without satisfaction levels and detailed hours worked data. Next, check the other scores.

```
[67]: # Get all CV scores
    tree2_cv_results = make_results('decision tree2 cv', tree2, 'auc')
    print(tree1_cv_results)
    print(tree2_cv_results)
```

```
        model
        precision
        recall
        F1 accuracy
        auc

        0
        decision tree cv
        0.914552
        0.916949
        0.915707
        0.971978
        0.969819

        model
        precision
        recall
        F1 accuracy
        auc

        0
        decision tree2 cv
        0.856693
        0.903553
        0.878882
        0.958523
        0.958675
```

Some of the other scores fell. That's to be expected given fewer features were taken into account in this round of the model. Still, the scores are very good.

## Random forest - Round 2

```
[69]: %time rf2.fit(X_train, y_train)
```

```
CPU times: user 4 \mu s, sys: 0 ns, total: 4 \mu s Wall time: 8.34 \mu s
```

[69]: GridSearchCV(cv=4, error\_score=nan,

```
estimator=RandomForestClassifier(bootstrap=True, ccp_alpha=0.0, class_weight=None, criterion='gini', max_depth=None, max_features='auto', max_leaf_nodes=None, max_samples=None, min_impurity_decrease=0.0, min_impurity_split=None,
```

```
min_samples_leaf=1,
                                                    min_samples_split=2,
                                                    min_weight_fraction_leaf=0.0,
                                                    n_estimators=100, n_jobs=None,...
                                                    verbose=0, warm_start=False),
                   iid='deprecated', n_jobs=None,
                   param_grid={'max_depth': [3, 5, None], 'max_features': [1.0],
                               'max_samples': [0.7, 1.0],
                               'min_samples_leaf': [1, 2, 3],
                               'min_samples_split': [2, 3, 4],
                               'n estimators': [300, 500]},
                   pre_dispatch='2*n_jobs', refit='roc_auc', return_train_score=False,
                   scoring={'recall', 'f1', 'precision', 'roc_auc', 'accuracy'},
                   verbose=0)
[70]: # Write pickle
      write_pickle(path, rf2, 'hr_rf2')
[71]: # Read in pickle
      rf2 = read_pickle(path, 'hr_rf2')
[72]: # Check best params
      rf2.best_params_
[72]: {'max_depth': 5,
       'max features': 1.0,
       'max_samples': 0.7,
       'min_samples_leaf': 2,
       'min_samples_split': 2,
       'n_estimators': 300}
[73]: # Check best AUC score on CV
      rf2.best_score_
[73]: 0.9648100662833985
[74]: # Get all CV scores
      rf2_cv_results = make_results('random forest2 cv', rf2, 'auc')
      print(tree2_cv_results)
      print(rf2_cv_results)
                    model precision
                                        recall
                                                      F1 accuracy
                                                                          auc
       decision tree2 cv
                            0.856693 0.903553 0.878882 0.958523 0.958675
                    model precision
                                        recall
                                                      F1
                                                          accuracy
                                                                         auc
       random forest2 cv
                           0.866758 0.878754 0.872407
                                                          0.957411 0.96481
```

Again, the scores dropped slightly, but the random forest performs better than the decision tree if using AUC as the deciding metric.

Score the champion model on the test set now.

```
[75]: # Get predictions on test data

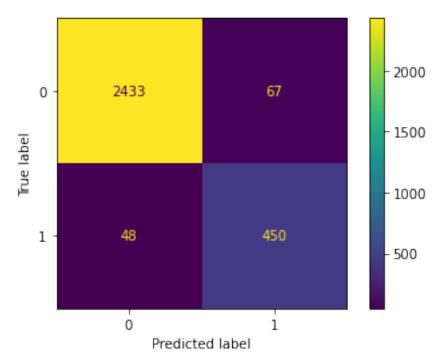
rf2_test_scores = get_scores('random forest2 test', rf2, X_test, y_test)

rf2_test_scores
```

```
[75]: model precision recall f1 accuracy AUC 0 random forest2 test 0.870406 0.903614 0.8867 0.961641 0.938407
```

This seems to be a stable, well-performing final model.

Plot a confusion matrix to visualize how well it predicts on the test set.

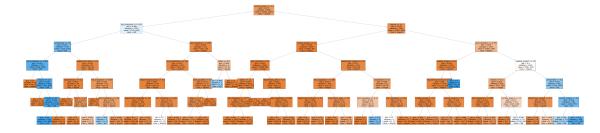


The model predicts more false positives than false negatives, which means that some employees may be identified as at risk of quitting or getting fired, when that's actually not the case. But this is still a strong model.

For exploratory purpose, you might want to inspect the splits of the decision tree model and the

most important features in the random forest model.

# Decision tree splits



Note that you can double-click on the tree image to zoom in on it and inspect the splits.

**Decision tree feature importance** You can also get feature importance from decision trees (see the DecisionTreeClassifier scikit-learn documentation for details).

```
[78]:
                             gini_importance
      last_evaluation
                                    0.343958
      number_project
                                    0.343385
      tenure
                                    0.215681
                                    0.093498
      overworked
      department_support
                                    0.001142
                                    0.000910
      salary
      department_sales
                                    0.000607
```

```
department_technical0.000418work_accident0.000183department_IT0.000139department marketing0.000078
```

Create a barplot to visualize the decision tree feature importances.

```
[79]: sns.barplot(data=tree2_importances, x="gini_importance", y=tree2_importances.

→index, orient='h')

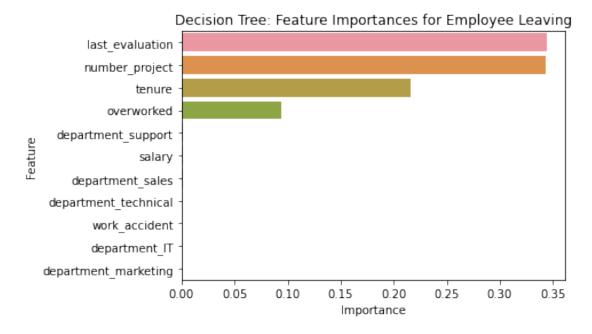
plt.title("Decision Tree: Feature Importances for Employee Leaving",

→fontsize=12)

plt.ylabel("Feature")

plt.xlabel("Importance")

plt.show();
```



The barplot above shows that in this decision tree model, last\_evaluation, number\_project, tenure, and overworked have the highest importance, in that order. These variables are most helpful in predicting the outcome variable, left.

Random forest feature importance Now, plot the feature importances for the random forest model.

```
[80]: # Get feature importances
feat_impt = rf2.best_estimator_.feature_importances_
# Get indices of top 10 features
```

```
ind = np.argpartition(rf2.best_estimator_.feature_importances_, -10)[-10:]

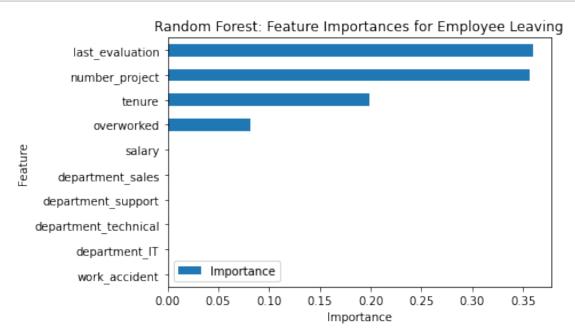
# Get column labels of top 10 features
feat = X.columns[ind]

# Filter `feat_impt` to consist of top 10 feature importances
feat_impt = feat_impt[ind]

y_df = pd.DataFrame({"Feature":feat, "Importance":feat_impt})
y_sort_df = y_df.sort_values("Importance")
fig = plt.figure()
ax1 = fig.add_subplot(111)

y_sort_df.plot(kind='barh',ax=ax1,x="Feature",y="Importance")

ax1.set_title("Random Forest: Feature Importances for Employee Leaving",u
-fontsize=12)
ax1.set_ylabel("Feature")
ax1.set_xlabel("Importance")
plt.show();
```



The plot above shows that in this random forest model, last\_evaluation, number\_project, tenure, and overworked have the highest importance, in that order. These variables are most helpful in predicting the outcome variable, left, and they are the same as the ones used by the decision tree model.

# 5 pacE: Execute Stage

- Interpret model performance and results
- Share actionable steps with stakeholders

#### ## Recall evaluation metrics

- **AUC** is the area under the ROC curve; it's also considered the probability that the model ranks a random positive example more highly than a random negative example.
- **Precision** measures the proportion of data points predicted as True that are actually True, in other words, the proportion of positive predictions that are true positives.
- Recall measures the proportion of data points that are predicted as True, out of all the data
  points that are actually True. In other words, it measures the proportion of positives that
  are correctly classified.
- Accuracy measures the proportion of data points that are correctly classified.
- **F1-score** is an aggregation of precision and recall.

### Reflect on these questions as you complete the executing stage.

- What key insights emerged from your model(s)?
- What business recommendations do you propose based on the models built?
- What potential recommendations would you make to your manager/company?
- Do you think your model could be improved? Why or why not? How?
- Given what you know about the data and the models you were using, what other questions could you address for the team?
- What resources do you find yourself using as you complete this stage? (Make sure to include the links.)
- Do you have any ethical considerations in this stage?

#### [My responses are here]

Key insights from the model is that many employees at the company are overworked, this may lead them leave the company.

Many factor that may cause employee left are low score at the last evaluation, too many projects to handle, tenure (How many year that the employee has been with the company, this will lead to their burn-out or other - need more information to analyze), and overwork loads.

To retain employees, the following are recommendations: + Cap the number of projects that employees can work on. + Consider promoting employees who have been with the company for atleast four years, or conduct further investigation about why four-year tenured employees are so dissatisfied. + Either reward employees for working longer hours, or don't require them to do so. + If employees aren't familiar with the company's overtime pay policies, inform them about this. If the expectations around workload and time off aren't explicit, make them clear. + Hold company-wide and within-team discussions to understand and address the company work culture, across the board and in specific contexts. + High evaluation scores should not be reserved for employees who work 200+ hours per month. Consider a proportionate scale for rewarding employees who contribute more/put in more effort.

# 5.1 Step 4. Results and Evaluation

- Interpret model
- Evaluate model performance using metrics
- Prepare results, visualizations, and actionable steps to share with stakeholders

## 5.1.1 Summary of model results

## Logistic Regression

The logistic regression model achieved precision of 80%, recall of 83%, f1-score of 80% (all weighted averages), and accuracy of 83%, on the test set.

# Tree-based Machine Learning

After conducting feature engineering, the decision tree model achieved AUC of 93.8%, precision of 87.0%, recall of 90.4%, f1-score of 88.7%, and accuracy of 96.2%, on the test set. The random forest modestly outperformed the decision tree model.

#### 5.1.2 Conclusion, Recommendations, Next Steps

The models and the feature importances extracted from the models confirm that employees at the company are overworked.

To retain employees, the following recommendations could be presented to the stakeholders:

- Cap the number of projects that employees can work on.
- Consider promoting employees who have been with the company for atleast four years, or conduct further investigation about why four-year tenured employees are so dissatisfied.
- Either reward employees for working longer hours, or don't require them to do so.
- If employees aren't familiar with the company's overtime pay policies, inform them about this. If the expectations around workload and time off aren't explicit, make them clear.
- Hold company-wide and within-team discussions to understand and address the company
  work culture, across the board and in specific contexts.
- High evaluation scores should not be reserved for employees who work 200+ hours per month. Consider a proportionate scale for rewarding employees who contribute more/put in more effort.

# **Next Steps**

It may be justified to still have some concern about data leakage. It could be prudent to consider how predictions change when last\_evaluation is removed from the data. It's possible that evaluations aren't performed very frequently, in which case it would be useful to be able to predict employee retention without this feature. It's also possible that the evaluation score determines whether an employee leaves or stays, in which case it could be useful to pivot and try to predict performance score. The same could be said for satisfaction score.

For another project, you could try building a K-means model on this data and analyzing the clusters. This may yield valuable insight.

Congratulations! You've completed this lab. However, you may not notice a green check mark next to this item on Coursera's platform. Please continue your progress regardless of the check mark. Just click on the "save" icon at the top of this notebook to ensure your work has been logged.