

Feras Albalawi

Tabuk, Saudi Arabia



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Summary

I am a highly motivated and results-oriented IT Support professional experience at EFS Company (March 2024 - Present). In my role, I have successfully provided technical support to a wide range of users, resolving their IT-related issues efficiently and effectively. I possess a strong understanding of various IT systems and software applications, and I am proficient in troubleshooting and problem-solving techniques. I am a team player with excellent communication and interpersonal skills, and I am committed to delivering exceptional customer service.

Experience



Salesperson

Al Bayan Holding Group

2017 - 2019 (2 years)

Sales marketing - Sell off plan



Information Technology Support Specialist

EFSIM Facilities Management Company

Mar 2024 - Present (2 months)

IT Support Officer

Education



EC English Language Centres Alumni

advanced, ENGLISH LANGUAGE AND LITERATURE/LETTERS

2015 - 2016

San Diego Study Center

1010 2second Avenue

Suite 2200

San Diego, CA 92101

T 619 235 9222

www.embassyces.com



University of Tabuk

Bachelor's Degree, Information Technology

2016 - 2024

Licenses & Certifications



Allied Engineering Specialist - Saudi Council of Engineers | الهيئة السعودية للمهندسين

Issued Mar 2024 - Expires Mar 2025

Skills

Programming • Problem Solving • Networking • IT Hardware Support • Software Development •
Communication • Customer Service • Interpersonal Skills • Organization Skills • Python (Programming
Language)