Question 3

The information gathering technique that is most effective in combining information from a variety of perspectives, building consensus, and resolving discrepancies(بناء التوافق ، وحل التناقضات) is a⚑ _____.

Select one:

○ a. document analysis

○ b. observation

◉ c. joint application development

○ d. questionnaire

○ e. interview

Clear my choice

Question 4

Sarah would like to give the interviewee more control over the interview and to gather rich information. She should ask _____ questions.

Select one:

○ a. probing

○ b. closed-ended

○ c. inappropriate

○ d. opinion

◉ e. open-ended

Clear my choice

Question 5

Answer saved

Marked out of 1

⚑ Flag question

The most comprehensive and complete deliverable of the analysis phase is _____.

Select one:

○ a. structural models for the to-be system

○ b. project work plan

○ c. behavioral models for the to-be system

○ d. functional models for the to-be system

⦿ e. system proposal

Clear my choice

Question 6

Answer saved

Marked out of 1

⚑ Flag question

Which of the following analysis strategies is best?

Select one:

○ a. BPU

⦿ b. it depends on the situation

○ c. BPI

○ d. BPA

○ e. BPR

Clear my choice

The most commonly used information-gathering technique is _____.

Select one:

○ a. observation

○ b. document analysis

○ c. joint application design (JAD) sessions

○ d. questionnaires

● e. interviewing

Clear my choice

The examination of existing paperwork in order to better understand the As-Is system is an example of what information-gathering strategy?

Select one:

● a. document analysis

○ b. questionnaires

○ c. interviewing

○ d. joint application design (JAD) sessions

○ e. observation

Question 9

Answer saved

Marked out of 1

⚑ Flag question

_____ is an example of functional requirements.

Select one:

○ a. The system should load any web page within 3 seconds

○ b. The system should work with any web browser

◉ c. The system should be able to search all available inventory in order to determine whether a product can be made by a given date

○ d. The system should comply with the company's policy of buying all PCs and servers from Dell

Clear my choice

Question 10

Answer saved

Marked out of 1

⚑ Flag question

During an interview, the following question is asked; "How many times during a typical week does a customer complain about inadequate service following a sale?" This question is an example of a (an) _____ question.

Select one:

○ a. probing

○ b. Eye-opening

○ c. Opinion-generating

○ d. open-ended

◉ e. closed-ended

Clear my choice

Question 1

Two BPI techniques used to identify possible improvements in the current system are _____.

Select one:

○ a. problem analysis and root cause analysis

○ b. activity elimination and technology analysis

○ c. activity based costing and activity elimination

○ d. outcome analysis and duration analysis

○ e. duration analysis and activity based costing

Question 2

The _____ brings together into a single comprehensive document the material created during planning and analysis

Select one:

○ a. system proposal

○ b. system request

○ c. project charter

○ d. vision document

⦿ e. requirements document