

# Ferdinad Mongombe Aguwa

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## OBJECTIVE

Dedicated allied health graduate with proven leadership and organizational experience seeking to utilize both management and analytical skills derived from undergraduate education.

## EDUCATION

The University of North Texas, *Denton TX*  
Bachelors Degree in Kinesiology

August 2015-July 2019

Tarrant County College  
Associates of Arts Degree

June 2010-May 2015

## WORK EXPERIENCE

### Student Worker

August 2016-May 2017

*Career Assistance Center*

**Denton, TX**

- Received and delivered phone calls to students and alum regarding interview and career information
- Assisted students with career assistance questions during, Co-op scheduling and mock interviews
- Provided professional front desk reception and other clerical office support as required
- Maintained and updated all student information and records regarding post grad career ventures

### IT Help Desk

*University of North Texas IT Help Desk*

**Denton, TX**

- Centralized point of contact for faculty and students regarding computer and technological guidance
- Assisted customers through call center and at the help desk with questions with navigating IT systems such as canvas, blackboard and mainframe
- Proficient in troubleshooting through IT systems in a timely fashion

### Brand Ambassador

August 2015-May 2019

*Aplus Staffing*

**Dallas, TX**

- Enhance product awareness
- In-store/Out-Store product specialist
- Analyzed consumer goals and expectations.

### Dallas Retainer

May 2019-Currently

*Trilogy Marketing*

**Dallas, TX**

- Receive and deliver products on time
- Supervise Brand Ambassadors
- Communicate with client prior to event
- Prepare each week for upcoming events

## INTERNSHIPS AND PROGRAMS

University Leadership Network  
College for Kids

August 2016-May 2017

August 2014-August 2016

## SKILLS

- Microsoft Office and IT systems
- Critical thinking
- Public speaking