Q1. Identify the system actors and goals
1. Customer
   a. Search cars
   b. View available cars
   c. Select a car
   d. Book a car + Pay
2. Insurance company(QBEI)
   a. Providing insurance
3. External credit card company
   a. Handle payment
4. Manager
   a. Log-in
   b. Generate weekly report
5. Admin
   a. Log-in
   b. Enter new car information

Q3.
1. Use case name: Car rental
2. Brief description: To show how car rental works based on each actor and actors goal
3. Identify actor: customer, manager, admin
4. Actor's goal
   a. Customer:
      - Search cars
      - View available cars
      - Select a car
      - Book a car + Pay
   b. Manager:
      - Generate weekly report
   c. Admin:
      - Enter new car information
5. Participation actors: external credit card system, insurance company
6. Flow of events only for the main success usage scenario: