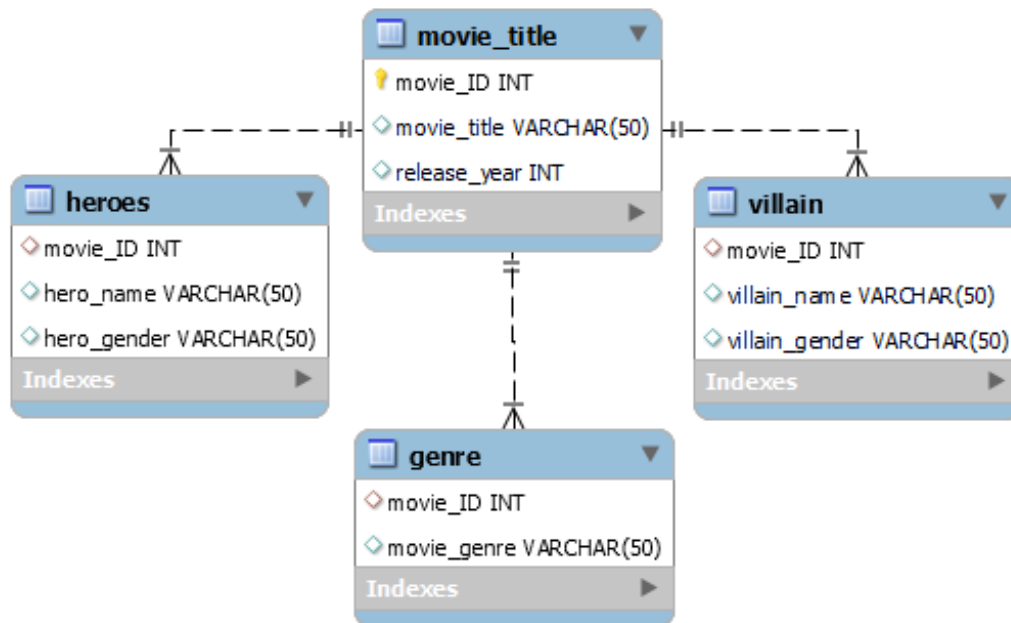


APPENDIX A: SQL - ER Diagram



APPENDIX B: SWOT Analysis

