

Problem Solving (A3) Report

Topic: Tourism in Puerto Rico Date: 8/19/2020 Name: Yaritza García Chaparro

1. Identify the problem

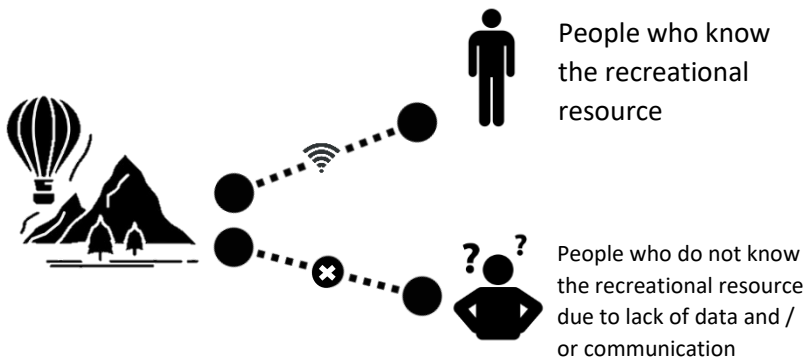
The problem is the lack of knowledge about tourism and natural and/or recreational resources in Puerto Rico. This can be seen not only with tourists, but also with the residents of Puerto Rico who do not know many of the natural resources that are available for recreation.

No data and/or studies are found on the subject, suggesting that there is a problem with a lack of information.

2. Set a target

The objective is to create an interface in which users can see what natural and / or recreational resources are available for tourism. In addition, having a database in which a classification of places is stored, in addition to other data related to it. Finally, being able to save the number of users who knew the places and those who did not, this for the purpose of creating statistics.

3. Analyze causes



4. Propose Countermeasures

Cause	Countermeasure(s)	Who	When
Lack of knowledge and data about tourism and natural and/or recreational resources in Puerto Rico	Recollect data about tourism and natural and/or recreational resources in Puerto Rico	The whole team	Week 1 and 2
	Design and create an interface where users can consume and review the collected data.	The whole team	Week 3 onwards

5. Check/Evaluate

TBD

6. Act/Standardize

TBD