

FERNANDO JOSÉ PICHARDO DOMINGUEZ

Personal Profile

I am a team-oriented individual who adapts seamlessly to any situation. Additionally, I am committed to continuous learning, which allows me to acquire new knowledge quickly and adapt effectively to diverse environments and a wide range of technological skills.

Work Experience

Teleperformance

- Role: Bilingual Representative
- Duration: 1 year
- Provided exceptional customer service in a bilingual environment.
- Effectively resolved customer inquiries and issues while maintaining high satisfaction levels.

Vanguard Group Technology

- Role: Web and Systems Development, Technical Support
- Duration: 1-2 years
- Designed and maintained web applications and system solutions.
- Gained hands-on experience in HTML, CSS, Python, and JavaScript.
- Collaborated with teams to optimize technological processes and solutions.

Academic Background

Primary Education

- Centro Educativo Marillac

Secondary Education

- Technical Degree in Development and Administration of IT Applications.
- Acquired foundational knowledge in programming and software development.
- Completed projects utilizing HTML, CSS, and JavaScript, leveraging various tools and technologies to create functional applications.



 Name: Fernando José Pichardo Domínguez


 Date of Birth: December 1, 2006


 Nationality: Dominican

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Contact Information

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Key Skills

- Proactive and team-oriented
- Open-minded with strong problem-solving skills
- Highly adaptable and quick learner

Languages

- **English: Intermediate/Advanced**
- **Spanish: Native**

Certifications and Technical Skills

- Technical Degree in IT (Office Automation)
- Microsoft Office Specialist Certifications:
 - Word
 - PowerPoint
 - Excel
 - Database Administration