



Festo Wampamba

Software Engineer



Professional Summary

Respectful self-motivator gifted at finding reliable solutions for software issues. Experienced Software developer and offering skills in Software developing and Programming. Fluent in English and accustomed to working with cross-cultural, global teams.



Work History

2023-01 -
Current

Software Developer

Online, Uganda (Remote)

- Optimized application performance by regularly conducting code reviews and refactoring, leading to a 25% improvement in system efficiency across major projects like NextEvent UG.
- Enhanced user experience by designing and implementing intuitive user interfaces, which improved customer satisfaction ratings by 35% according to user feedback surveys.
- Boosted customer satisfaction rates through timely resolution of reported technical issues during the support phase of projects.

2019-02 -
2023-12

Programmer

Araknerd Software Development Company, Uganda

- Designed and implemented robust databases and table structures for 5 major web applications, enhancing data retrieval speeds and supporting daily transactions for over 10,000 users.
- Enhanced customer experience by providing



Contact

Address

Kampala, Central 10315

Phone

+256 754230525

E-mail

festotechug@gmail.com

WWW

<https://bold.pro/my/festo-wampamba/219r>

WWW

festoug.me



Websites, Portfolios, Profiles

- github.com/Festo1
- linkedin.com/in/festo-muwanguzi/



Skills

Software Development and Programming



Programming Languages: Python, JavaScript, PHP, C



Source and Version Control: Git, GitHub



Cloud Computing



Creative Problem-Solving



Database programming



Effective Communication



timely technical support to end users, successfully resolving over 200+ technical issues per month with a 95% satisfaction rate, contributing to a 20% increase in customer retention.



Education

2023-08 -
Current

Bachelor's Degree in Business Computing

Makerere University Business School - Nakawa, Uganda

2023-08 -
Current

Bachelor of Computer Applications

JAIN (Deemed-to-be University) - Bangalore India

2023-02 -
2024-07

Certificate: Software Engineering

ALX - Nairobi, Kenya



Certifications

2024-06

Software Engineering

2024-04

Computational Thinking for Problem Solving

2023-07

Introduction to Cloud Computing

2023-06

Python for Everybody

Technology Integration



Tech Stack

Linux (Ubuntu)



Artificial intelligence



Database Management
Systems (Oracle, SQL*PLUS)



Languages

English



Upper intermediate (B2)

Spanish



Elementary (A2)