

# JOSE FRANCISCO GARITA SANCHEZ

COMPUTER SYSTEMS ENGINEER

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## PROFESSIONAL PROFILE

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Systems Engineer with training at Universidad Fidélitas and intermediate level of English (B1). Experience in software development with C#, .NET and JavaScript, as well as remote and desktop technical support. Knowledge in databases (SQL Server, MySQL), data analysis with Power BI, cybersecurity and networking fundamentals (CCNA). Skilled in Windows and Linux environments, agile methodologies and use of tools such as GitHub and Jira. Stands out for his teamwork, effective communication and focus on problem solving.

## PROFESSIONAL EXPERIENCE

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**Vettel Car Wash** – Software Developer January 2023 – December 2023

- Developed an appointment management system using C#, .NET and SQL Server.
- Implemented web interfaces with HTML, CSS and JavaScript.
- Provided technical support, reducing operational errors by 15%.

**Asociación Comedor Infantil Cosechando Sonrisas** – Software Developer August 2023 – December 2023

- Analyzed requirements and designed a database for inventory management.
- Developed a prototype system for tracking products and donations.
- Documented the system to facilitate future improvements.

## EDUCATION

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**Fidelitas University** January 2019 / December 2023  
Bachelor's Degree in Computer Systems Engineering

## PERSONAL PROJECTS

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- [Web Portfolio & Resume](#) (Dec 2023): Personal site with HTML, CSS, JavaScript and GitHub Pages.
- [CRUD con C++ y SQLite](#) (January 2025): Console application with CRUD operations and error handling.
- [Password Manager](#) (January 2025): App en Python con cifrado AES y GUI en Tkinter.
- [Contact Company Jobs](#) (Mar 2025): Portal web con Google Sheets API y DataTables.js.

## SKILLS

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**Networking & IT Support:** IP Services, Routing, Switching, WLAN Controllers, network troubleshooting, remote technical support, Help Desk.

**Technical Support & Troubleshooting:** IT service administration, ticketing systems, Windows/Linux systems, hardware and software support.

**Programming & Database Management:** C#, JavaScript, Java, PHP, Python, HTML5, CSS, ASP.NET Core, .NET Framework, REST APIs, LINQ, GitHub, SQL Server, MySQL, Oracle 19C.

**Data Analysis & Reporting:** Power BI, Data Warehousing, Microsoft Excel (Intermediate).

**Languages:** English (B1 - Intermediate, Fidelitas University English Academy, 2024), Spanish (Native Speaker)

## CERTIFICATIONS

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- **CCNA: Switching, Routing, and Wireless Essentials** — Cisco Networking Academy, 2021
- **Introduction to Cybersecurity** — Cisco Networking Academy, 2024
- **CCNA: Networking Basics** — Cisco Networking Academy, 2024
- **JavaScript Essentials** — Cisco Networking Academy, 2024
- **Ethical Hacker** — Cisco Networking Academy, 2024
- **Introduction to Data Science** — Cisco Networking Academy, 2024