

CARSON FRANKLIN

Managed IT Services Executive

DETAILS

ADDRESS

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SKILLS

IT Service Management

Cloud Computing

IT Operations

Information Security

Network Operations

LINKS

[Linkedin](#)

[Personal Website](#)

PROFILE

Transformative IT Manager / Technical Co-Founder with 20 years of experience providing service, support, and management of IT projects and operations for companies and organizations in the public and private sectors.

EMPLOYMENT HISTORY

President / CTO, Central Coast Information Systems, Inc. / Franklin Technology Management, Inc.

Monterey,
California

May 2007 — Present

- Founded and grew the company from 2 other staff members and \$0 revenue to several million with staff located in multiple office across the US.
- Planned, executed, and supported complex IT Projects for several dozen clients (SMB, Mid-Market, State, Federal, and Law Enforcement).
- Guided organizations through major changes to IT operations and functioned as the contracted managed service provider for several enterprise and federal clients as well as several dozen SMB clients.
- Focused on helping clients transition from traditional to cloud based infrastructure and led the company to become one of the first Microsoft Small and Mid-Market Cloud Solution Providers.

Technical Co-Founder, 1-Up Cloud, LLC

Monterey,
California

Jan 2017 — Feb 2019

- Co-Founded with 3 other partners to provide web design, hosting, and digital marketing services to small and mid-size businesses.
- Designed, implemented, and supported a fully customized hosting platform based on Amazon Web Services (S3, Route 53, EC2), Microsoft Office 365, Docker, and Ubuntu Linux.

Senior Systems Engineer , US Wired, Inc.

San Jose, CA

Feb 2005 — May 2007

- Managed network operations for enterprise and mid-market sized clients in Monterey, San Jose, and San Francisco.
- Performed remote and on-site deployments of traditional and wireless networking infrastructure from Cisco, SonicWall, HP, Juniper Networks, Ubiquiti, and Meraki.
- Performed remote and on-site deployments of Microsoft Server, SCO Unix, Ubuntu Linux, and Redhat Linux-based systems.

EDUCATION

Telecommunications, Multimedia, and Applied Computing, CSU Monterey Bay

Seaside, CA

Jan 1999 — May 2004

Undergraduate coursework focused on Network Administration and Systems Design.

COURSES

Project Management Certificate, Google - Coursera

Jan 2022

Full Stack Development with Next.JS, Udemy

May 2022 — Aug 2022

REFERENCES

References available upon request