



Terms and Conditions

Effective Date: July 16, 2025

Business Name: FiNix Digital Solution

Location: India

Contact: finix.digital.solution@gmail.com

1. Introduction

Welcome to FiNix Digital Solution. By accessing or using our services, you agree to be bound by these Terms and Conditions. These terms apply to all clients, visitors, and users of our services. If you do not agree, you may not use our services.

2. Services Offered

FiNix Digital Solution provides website development services specifically tailored for coaching centers and educators across India. We offer three service plans:

- **Starter Plan:** Basic 2–3 page static website with custom domain and map integration
- **Standard Plan:** 3–4 page website with form integration, email, and SEO(65) setup
- **Premium Plan:** 5-6 pages, and SEO(85) setup, Optimized code for better experience

Each plan includes features and timelines as outlined on our website and shared documents.

3. Client Responsibilities

Clients are required to:

- Provide all necessary information (logo, text, contact details, map location) within 48 hours of project confirmation.
- Approve or request changes within the given revision window.
- Communicate via WhatsApp/email during working hours (Mon–Sat, 10 AM – 6 PM).

Delayed inputs may extend delivery timelines.

4. Payment Terms

- **Starter Plan:** 100% advance payment before domain and project initiation
- **Standard & Premium Plans:** 50% advance, 50% before final delivery or deployment

All payments are non-refundable once project development has started.

5. Refund Policy

We do **not offer refunds** once domain registration or website development has begun. If the client cancels before any work starts, a partial refund may be issued at FiNix's discretion.

6. Delivery Timeline

- **Starter Plan:** Delivered within 5 working days
- **Standard Plan:** 8 working days
- **Premium Plan:** 12 working days

Timeline begins once all required content is submitted by the client.

7. Revisions and Scope

- Each project includes **1 major and 1 minor revision**
 - Additional revisions or scope changes may incur extra charges
 - Any changes after final delivery are billed separately
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8. Intellectual Property & Ownership

- The client retains ownership of the domain name (purchased in their name)
 - The website design is owned by the client after full payment is received
 - FiNix may display screenshots or a demo version for portfolio purposes unless otherwise requested
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9. Limitation of Liability

FiNix Digital Solution is not liable for:

- Admissions or business performance after website delivery
 - External hosting issues or domain-related delays
 - SEO ranking results (SEO setup is basic and not performance-guaranteed)
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10. Support

- Support is provided via WhatsApp and email during **Mon–Sat, 10 AM to 6 PM**
 - Ongoing maintenance is not included in Starter/Standard plans unless agreed separately
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11. Client Consent and Governing Law

By choosing to work with FiNix Digital Solution, the client acknowledges that they have voluntarily opted for our services based on their own interest and requirement. At no point have we enforced or pressured any individual or business to purchase our services. These Terms and Conditions are governed by the laws of **India**, and any disputes arising from or related to our services shall be subject to the jurisdiction of the courts in Telangana, India.