



## Terms and Conditions

Effective Date: July 16, 2025

Business Name: FiNix Digital Solution

Location: India

Contact: [finix.digital.solution@gmail.com](mailto:finix.digital.solution@gmail.com)

Welcome to FiNix Digital Solution. By accessing or using our services, you agree to be bound by these Terms and Conditions. These terms apply to all clients, visitors, and users of our services. If you do not agree, you may not use our services.

- FiNix Digital Solution provides website development services specifically tailored for coaching centers and educators across India. We offer three service plans:
- Starter Plan: Basic 2–3 page static website with custom domain and map integration
- Standard Plan: 3–4 page website with form integration, email, and SEO(65) setup
- Premium Plan: 5–6 pages, and SEO(85) setup, Optimized code for better experience
- Each plan includes features and timelines as outlined on our website and shared documents.
- Provide all necessary information (logo, text, contact details, map location) within 48 hours of project confirmation.
- Approve or request changes within the given revision window.
- Communicate via WhatsApp/email during working hours (Mon–Sat, 10 AM – 6 PM).
- Delayed inputs may extend delivery timelines.
- Starter Plan: 100% advance payment before domain and project initiation
- Standard & Premium Plans: 50% advance, 50% before final delivery or deployment
- All payments are non-refundable once project development has started.
- We do not offer refunds once domain registration or website development has begun. If the client cancels before any work starts, a partial refund may be issued at FiNix's discretion.
- Starter Plan: Delivered within 5 working days
- Standard Plan: 8 working days
- Premium Plan: 12 working days
- Timeline begins once all required content is submitted by the client.
- Each project includes 1 major and 1 minor revision
- Additional revisions or scope changes may incur extra charges
- Any changes after final delivery are billed separately
- The client retains ownership of the domain name (purchased in their name)
- The website design is owned by the client after full payment is received
- FiNix may display screenshots or a demo version for portfolio purposes unless otherwise requested
- Admissions or business performance after website delivery
- External hosting issues or domain-related delays
- SEO ranking results (SEO setup is basic and not performance-guaranteed)
- Support is provided via WhatsApp and email during Mon–Fri, 10 AM to 6 PM
- Ongoing maintenance is not included in Starter/Standard plans unless agreed separately

By choosing to work with FiNix Digital Solution, the client acknowledges that they have voluntarily opted for our services based on their own interest and requirement. At no point have we enforced or pressured any individual or business to purchase our services. These Terms and Conditions are governed by the laws of **India**, and any disputes arising from or related to our services shall be subject to the jurisdiction of the courts in Telangana, India.