



## GATEWAY AGREEMENT

for the provision of a Payment Terminal and other Services made between the Parties shown below and on the terms and conditions set out overleaf (the "Agreement").

Agreement Reference

<b>Service Provider:</b> ("we" or "us")	<b>Fidelity Payment Processing</b> of Sutherland House, 70-78 West Hendon Broadway, London, NW9 7BT <b>Fidelity Helpdesk: 0345 481 2178</b> <b>Email: support@fidelitypayment.co.uk</b>		
<b>Customer:</b> ("you" or "your")	Trading Name:		
	Legal Entity Name ( Full Name of Proprietor(s) or Limited Company Name ) :		
	Terminal Delivery & Correspondence Address:		
	Contact Name:	Contact Telephone:	Contact Email:

Terminal and Service Requirements (Please complete 1 line per gateway and tick as required)			
Gateway Provider	Plan	Cost Per Month	Cost Per Additional Transaction

		Monthly Fee	Joining & Setup Fee	VAT	Total
Monthly Fee	Gateway Support, Authorisation & Helpdesk	£	£	£	£

<b>Cancellation Terms</b>	3 month closure period from the date of the first payment once cancellation has been requested. Can be paid montly or as a one off fee.
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<b>Cancellation</b>	Once the Minimum Term has expired, this Agreement may be terminated without charge except any arrears. However, if the Agreement is terminated for any reason, before expiry of the Minimum Term, you will be liable to pay the charges set out in the terms and conditions -
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<b>Payment Dates:</b>	The Regular Charges shown above are payable Monthly The first of the Regular Charges payments is due on the 15th of the month following the date of this Agreement and on the same date every month
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<b>Important Notes:</b>	By signature below, you hereby acknowledge that (i) before entering into this Agreement, you have read it fully and understood the terms and conditions of it; and (ii) you are entering into this Agreement in the course of your business; and (iii) you understand that this Agreement is for the Minimum Term shown above and that if this Agreement is terminated early, you will be liable to pay the termination costs set out overleaf. (iv) You can view the full terms and conditions here –
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<b>Signature of Customer:</b>	Signed for & on behalf of the <b>Customer</b> <b>X</b> <b>Date:</b> Print Name:      Position:
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<b>Signature of the Service Provider:</b>	Signed for and on Behalf of the <b>Service Provider</b> (For office use only)  Date of Agreement: This Agreement may be signed by you and by us by way of electronic signature, as defined in section 7(2) of the Electronic Communications Act 2000
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### USE OF YOUR INFORMATION

We may use and share your information with third parties (credit reference agencies, our associated companies, our funders and any person to whom we may assign our rights under this Agreement) to help us and them assess financial and insurance risks, recover debt, develop customer relationships, services and systems, prevent and detect crime. Your information includes information about your transactions. From time to time we may change the way we use your Information. Where we believe you may not reasonably expect such a change we shall write to you. If you would like a copy of the information we hold about you please write to us. A fee may be payable.

### Credit Reference and fraud prevention agencies

A link between you and anyone with whom you have a joint account or similar financial association will be recorded at credit reference agencies, creating a "financial association". All parties' information will be taken into account in future applications until one of you successfully files a "notice of disassociation" at the credit reference agencies.

We may make periodic searches of and provide information (including how you manage your account and any arrears) to credit reference agencies and fraud prevention agencies to manage and make decisions about your account. Such information may be used by other credit providers to take decisions about you and your financial associates. We and our assignees may send you information about our products or of other organisations which may be of interest to you or pass your information to selected third parties so that they may pass you information about their products or about products of other organisations by post or by telephone. Please tick the following box if you do not wish to receive such information by post or by telephone. ☐

# Fidelity Payment



Please complete this form and upload securely.

GC re Fidelity Payment  
Unit 2, 1 Tapper Walk  
London, N1C 4AQ, GB

## Instruction to your bank or building society to pay by Direct Debit

Name(s) of account holder(s)

Service User Number

1	6	2	3	4	0
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Bank/Building Society account number

Reference

Branch sort code

Name and full postal address of your Bank/Building Society

### Instruction to your Bank or Building Society

Please pay GC re Fidelity Payment Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with GC re Fidelity Payment and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit GC re Fidelity Payment will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request GC re Fidelity Payment to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by GC re Fidelity Payment or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when GC re Fidelity Payment asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.