

Robert “Mitch” Figgers

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[LinkedIn](#) | [Portfolio](#) | [GitHub](#)

Full stack web developer with a diverse background in customer service and commercial real estate. Successfully completed the 24-week web development bootcamp at the University of Richmond. Agile problem-solver with meticulous attention to detail for both front-end and back-end development. Passionate about application development with focus on innovation and responsive design. Collaborative developer with strong desire to expand my knowledge learning additional programming languages.

Technical Skills

JavaScript ES6+, HTML5, CSS3, SQL, NoSQL, Sequelize, MongoDB, Mongoose, React, Express, Nodejs, jQuery, Bulma, Bootstrap, RESTful APIs, GraphQL, Handlebars, MVC

Projects

Eat It | [GitHub](#) | [Deployed Application](#)

- Summary: Application for restaurant managers to add their menu items for users to view
- Role: Front-end designer and back-end support
- Tools: React, MongoDB, CSS, react-router, ApolloClient, JWT, dotenv

Weather Forecaster | [GitHub](#) | [Deployed Application](#)

- Summary: 5-day weather forecaster by city and saving searches in local storage
- Role: Sole developer
- Tools: HTML, CSS, JavaScript, API fetches, local storage, Bootstrap

Roam Ready | [GitHub](#) | [Deployed Application](#)

- Summary: An application for users to create trip itineraries and interact with others' itineraries
- Role: Front-end and back-end developer
- Tools: Handlebars, Express, Express router, SQL, Sequelize, Bulma, CSS, dotenv

Experience

Lunch and Supper

Server

2018-Present
Richmond, VA

Efficiently and courteously served diverse guests in a very fast-paced restaurant, regularly ensuring exceptional dining experiences for up to 150 guests daily

Key Accomplishments:

- Progressed from hosting to serving in late 2020 after demonstrating exceptional customer service skills, ability to create a welcoming atmosphere, and validating my reliability
- Ensured customer satisfaction by assisting them with orders and collaborating with both front and back of house colleagues to create positive guest experiences

- Managed high-volume serving atmosphere with composure and multitasking, handling sales volume in the range of \$1000 to \$2200 hinging on the day of the week and the shift.

Education

Full Stack Web Development Certificate - University of Richmond Richmond, VA

Bachelor of Business, Focus in Real Estate - Virginia Commonwealth Univ. Richmond, VA