



# Camila

Social Worker in Bucaramanga, Colombia, 27 years old

“ I travel to rural areas a lot for my job, and need my phone to gather and share information. My battery often dies.

MOTIVATION

I love my job and have dedicated my life to help those in need, a job that in Colombia is not recognized, well paid or safe. Many times the same people that I’m trying to help, have taken advantage of me. But, I don’t blame them. It just makes me be more careful.

FRUSTRATIONS

For personal safety, I always keep my phone on while I’m traveling, but this causes my battery to die quickly. Even my back-up phone often runs out of battery.

BUDGET

Monthly Income	\$678
Rent	Home Owner
Transportation	\$80
Groceries	\$230
Cell Phone	\$15
Utilities	\$185

PHONE

- Alcatel 7040 Android 4.2
- 14.41 hours talk time
- 5.55 web browsing
- 6.29 video playback
- 1 GB, 16 GB SD
- 1 GB data per month

FAVORITE APPS



For my job, I often travel to unsafe rural communities affected by violence. Generally there is no wifi and occasionally not even cell service. This causes a big problem for me. Bucaramanga and its surrounding areas are dangerous, especially for a single woman living and traveling to isolated areas alone on a regular basis. I always try to make sure at least two people I trust know where I’m supposed to be at all times, and when I’m supposed to be back home. To be safe when I’m traveling, I always keep my phone on, causing my battery to die quickly. I also keep an extra phone in case of an emergency, but it often runs out of battery too.

Poor connectivity also makes doing my job harder. I usually download documents and videos onto my phone while I’m at the office using Wifi, so when I arrive in remote areas I can easily share the files over bluetooth. I have an app which helps collect information on location, but this app and the need for stored files forced me to buy a 16 GB SD card for extra storage.

I really don’t like technology and don’t trust a lot of internet sites. I use Telegram to communicate because it seems safe and keeps my information private. But, I avoid using my cell phone for anything other than work or occasionally banking through Bancolombia. I don’t use social media sites and I never run out of data.

LIFE OF THE PHONE

