

Feyisayo Adeola Habeeb

Software Engineering Technician Student • Technical Support Agent • Owner, Triple Tee Fashion

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Summary

Motivated Software Engineering Technician student at Centennial College with a strong foundation in web development, databases, and problem-solving. Over six years of experience as a Technical Support Agent at Dependable IT, helping customers troubleshoot technical issues in a clear and patient way. Entrepreneur and owner of Triple Tee Fashion, an African-inspired fashion brand that blends creativity, organization, and customer service. Seeking opportunities to grow as a junior developer while bringing a unique mix of technical, people, and business skills.

Technical Skills

- Languages & Tools: JavaScript, Java, HTML, CSS, React, Node.js, Express, MongoDB, SQL, PL/SQL
- Web: Responsive layouts, REST APIs, JSON, basic authentication and CRUD operations
- Tools: VS Code, Git & GitHub, Postman, Oracle SQL Developer, Windows, basic Linux
- Soft Skills: Communication, customer service, time management, multitasking, teamwork

Education

Software Engineering Technician (Diploma, In Progress)

Centennial College, Toronto, ON | 2024 – 2026

Key courses: Java programming, web application development, databases, cloud, and software design.

Biotechnology

Mohawk College, Hamilton, ON | 2016 – 2018

Studied lab techniques, data recording, and scientific communication.

Biological Sciences

University of Agriculture, Abeokuta, Nigeria | 2009 – 2013

Developed strong analytical, research, and critical-thinking skills.

Professional Experience

Technical Support Agent (Part-Time)

Dependable IT | 2018 – Present

- Provide phone and online technical support to customers, helping them resolve internet, device, and account issues.
- Explain technical concepts in simple language, ensuring customers feel supported and respected.

- Document calls and follow procedures to meet quality, accuracy, and time targets in a fast-paced environment.

Owner & Creative Lead

Triple Tee Fashion | 2018 – Present

- Design and curate African-inspired outfits, manage online listings, and interact with customers on social platforms.
- Coordinate photo shoots, product descriptions, and branding materials using digital tools and AI where appropriate.
- Manage orders, inventory, and schedules while balancing family, school, and part-time work.

Selected Projects

React Personal Portfolio Website

Built a single-page React portfolio with routing, a responsive navigation bar, projects, education, services, and contact form.

Triple Tee Fashion Digital Catalog (Concept)

Designed a simple product gallery layout and branding elements to showcase outfits and support online sales.

Inventory & PL/SQL Database Assignment

Created tables, relationships, and SQL/PLSQL scripts to manage products, stock levels, and basic reports.

Additional Information

- Strong interest in frontend and full-stack web development.
- Comfortable learning new tools and technologies independently.
- Enjoy mentoring and encouraging others, especially fellow students and parents balancing multiple responsibilities.