

FIKREMARIAM KASSA

Security Guard with FDNY C of F Holder

100 Bellamy Loop
Bronx, New York 10475
Phone: (332) 235-2825
Email:fikreddu@gmail.com

PROFESSIONAL SUMMARY

Dependable and attentive Security Guard with extensive knowledge of fire safety protocols, emergency response, and building security. Certified by **FDNY (F-01 & F-02)** and skilled in access control, patrolling, and incident reporting. Committed to ensuring a safe environment and providing outstanding customer service. Experienced across diverse roles including **Taxi Driver, Houseman, Customer Service, Cashier, and Barista**—demonstrating adaptability, reliability, and strong interpersonal skills across different industries.

CERTIFICATIONS

- ❖ NYS Security Guard Registration Card – Active
- ❖ FDNY Certificate of Fitness: F-01 Fire Guard for Impairment – Active
- ❖ FDNY Certificate of Fitness: F-02 Fire Guard for Shelter – Active
- ❖ Valid Driver's License

SKILLS

- ❖ Patrol & surveillance
- ❖ Access control & ID verification
- ❖ Fire watch and alarm reporting
- ❖ Customer service & communication
- ❖ Incident reporting & log documentation
- ❖ Conflict de-escalation
- ❖ Emergency response support
- ❖ CCTV monitoring (basic)
- ❖ Computer skills: MS Office, Excel, email, etc
- ❖ Web and software support (HTML)

RELEVANT TRAINING EXPERIENCE

New Millennium Training Academy 10/15 - 17/2025

NYS 8-Hour & 16-Hour Security Guard Training Courses

- ❖ Trained in patrol techniques, access control, and observation skills
- ❖ Practiced incident reporting and radio communication procedures
- ❖ Learned legal responsibilities and conflict de-escalation skills

Fireguard Pre-Training Security Guard Training Courses for F-01 & F-02

- ❖ Fire safety training: alarms, emergency response, building protection plans.
- ❖ Preparing for FDNY exams: practice tests, review questions, exam strategies.

WORK READINESS

- ❖ Legally eligible to work in the United States
- ❖ Strong physical stamina and situational awareness
- ❖ Communication skills: Able to interact clearly and professionally with staff and the public.
- ❖ Flexible scheduling: Willing to take on night and weekend shifts.
- ❖ Problem-solving mindset: Quick to assess situations and respond effectively under pressure.

EDUCATION

Anthropology Degree | Addis Ababa University | Ethiopia (2016)

LANGUAGES

English | Amharic

