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C - Feedback from the 'ISO 14001 Continual Improvement Survey 2013'

This survey made 7 recommendations.

- Strengthen attention to 'prevention of pollution'
- 2. Strengthen attention to 'ecoefficiency'
- 3. Strengthen attention to 'life cycle thinking'
- 4. Clarify concepts within ISO 14001
- 5. Expand content of Annex A
- 6. Expand content of ISO 14001
- 7. Improve awareness of Annex A and use of ISO 14001

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What are the emerging changes?

- Strategic Environmental Management
- Leadership
- Protecting the environment
- Environmental performance
- Lifecycle thinking
- Communication
- Documentation



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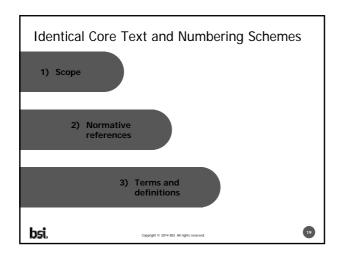
D - High Level Structure

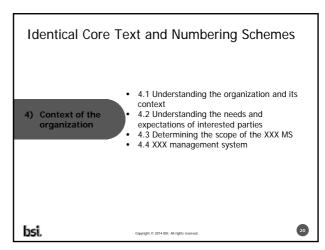
A new common ISO format has been developed for use across all management system standards:

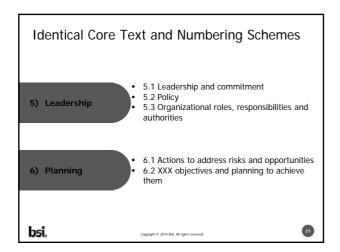
- Common terms and core definitions
- Identical core text and numbering schemes

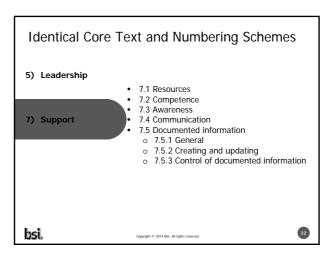
Organizations implementing an integrated system (eg EMS, EMS, OHS, ISMS etc) should achieve optimum benefits.

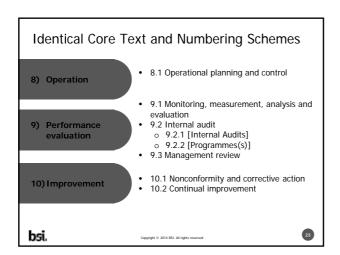
The high level structure and common text is public information and can be found at www.iso.org/directives

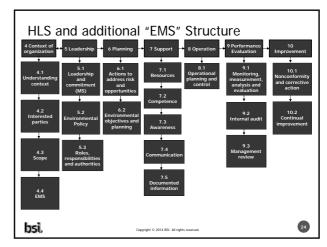


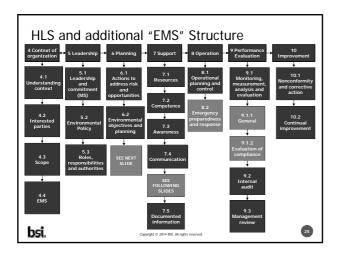


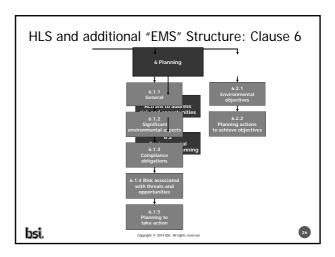


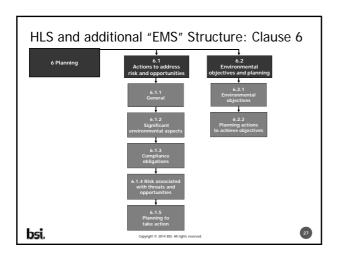


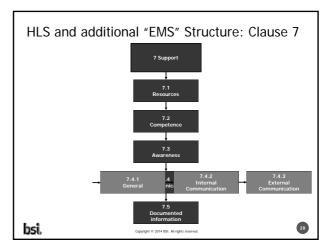


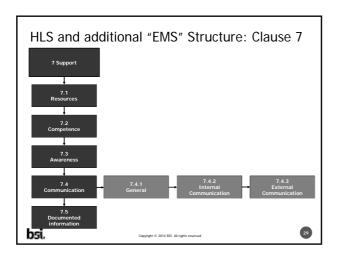












Common Terms and Core Definitions	
Differences to ISO 14001:2004 (some!)	Was not defined in 14001:2004 (some!)
Organization	Documented information
Interested party	Compliance obligation
Environmental management system	Environmental condition
Corrective action	Process
Continual improvement	Top management
	Life cycle
	Risk
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Areas of contention during development

- Terms: Goods and services v products and services?
- Terms: Legal and other v Compliance obligations?
- Terms: Supply chain v Value chain?
- Clause positioning: Emergency preparedness and response



Aim of an Environmental Management System

Protection of the environment, respond to changing environmental conditions in balance with socioeconomic needs are now the primary focus.

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Key Changes

- 1. Context of the organization must be understood
- a. Increasing awareness of its relationship with the environment
- b. Increased emphasis on interested parties
- 2. Greater integration with strategic direction and business processes
- 3. EMS planning enhanced:
- a. Risks associated with threats and opportunities
- 4. Preventive action replaced by risk
- 5. Demonstrable EMS leadership from Top Management
- 6. Processes more explicit
- 7. Life cycle perspective
- 8. Common term: 'Documented information'



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4.1 Context of the Organization (1)

- Consider what the external and internal issues are for your organization.
- · Where does this come from?
- Clause 4.1 states: "The organization shall determine external and internal issues, that are relevant to its purpose and that effect its ability to achieve the intended outcome(s) of its EMS".



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4.2 Context of the Organization (2)

- · Which relevant interested parties have relevant requirements?
- Which of their requirements is the organization to adopt as a compliance obligation?
- · Where does this come from?
- Clause 4.2 states: 'the organization shall determine: the interested parties that are relevant to the environmental management system;





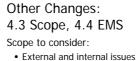
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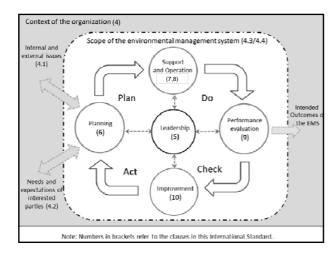


- The compliance obligations
- The organization's unit(s), function(s) and physical boundaries,
- · It's activities products and services; and
- · Its authority and ability to exercise control and influence

Must also be made available to interested parties

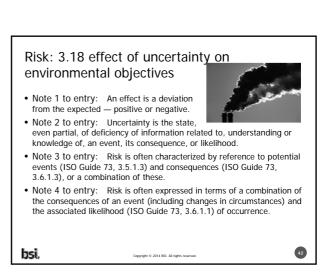
4.4 Use knowledge of context when establishing/maintaining

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Other Changes: 5.1 Leadership Enhanced leadership requirements: • Accountability for its effectiveness (EMS) · Compatibility of policy and objectives with strategic direction and context Integration of the EMS into organization's business processes • Promoting importance on environmental management and conforming to EMS requirements · Ensuring EMS achieves its intended outcomes • Directing and supporting persons to contribute · Promote continual improvement • Supporting management to demonstrate their leadership 40 bsi.

Other Changes: 5.2/5.3 Policy/Roles.... • 5.2 Environmental Policy: • appropriate to context and purpose of organization • explicit commitments to 'protection of the environment' • can include 'other' commitments specific to context • 5.3 Roles, responsibilities and authorities: • no documented information actually required • no requirement for a specific 'management representative'



Other Changes: 6.1. Actions to address risks associated with threats and opportunities

- Plan and implement a process to meet 6.1.1 6.1.5
- Consideration of context (4.1/4.2)
- Documented information 'confidence' in the process



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Other Changes: 6.1.2 Significant environment aspects

- Must now consider a life cycle perspective
- Abnormal and potential emergency situations now explicit
- The output from 6.1.2 are the significant environmental aspects AND any threats and opportunities resulting from them.
- NOTE: Significant environmental aspects can result in risk associated with either adverse environmental impacts (threats) or beneficial environmental impacts (opportunities)

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Other Changes: 6.1.3 Compliance obligations

- Documented information of its compliance obligations
- Focus is now on the organization rather than 'related to its environmental aspects'
- NOTE: Compliance obligations can have the potential to result in risk associated with either adverse impacts (threats) or beneficial impacts (opportunities) to the organization



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Other Changes: 6.1.4 Risks associated with threats and opportunities

Determine the risk associated with threats and opportunities

- o give assurance that the Environmental Management System can achieve its intended outcome(s);
- $\ensuremath{\text{o}}$ prevent, or reduce, undesired effects, including the potential for external environmental conditions to affect the organization;
- o achieve continual improvement.
- Maintain documented information of those that need to be addressed

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Other Changes: 6.1.5 Planning to take action

Plan to take actions to address:

- · Risk associated with threats and opportunities
- Significant environmental aspects
- · Compliance obligations



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Other Changes: 6.2 Environmental Objectives and planning to achieve them

- No 'targets' defined or used
- · Explicit requirements to communicate and update
- Planning how to achieve the objectives is much more prescriptive
- Evaluation through defined indicators
- Actions to achieve objectives shall be integrated into business processes (consideration)



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Other Changes: 7 Support (1)

- 7.1 Resources 'determine' (establish or find out) is now required
- 7.2 Competence evaluation of actions taken to acquire the necessary competence now required $% \left(1\right) =\left(1\right) \left(1\right) \left$
- 7.2 Wording now person(s) doing work under its control that affects its environmental performance
- 7.3 Awareness no procedure required



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Other Changes: 7 Support (2)

- 7.4 Communications now a process
- \circ separate clauses for $\underline{\text{external}}$ and internal
- \circ what, when, whom, how to communicate
- o driven in part by compliance obligations
- o Process to enable contribution to CI
- 7.5.1 No description of main elements.....required
 - · Documented information necessary for 'effectiveness'
- 7.5.2 Creating and updating enhanced: description, format and suitability
- 7.5.3 Control of documented information
- now includes confidentiality and access explicitly

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Other Changes: 8.1 Operational Planning and Control

- · Explicit requirements for
- o establishing criteria for the <u>processes</u>
- o implementing control of processes
- 8.1 Controls can
- o include procedures (documented or otherwise)
- o be implemented following a hierarchy
- · Control planned changes, review unintended changes
- Outsourcing wider remit than 'relating to aspects of goods and services used by the organization'
- Define within EMS the 'type and degree of control or influence to be applied'

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Other Changes: 8.1 Operational Planning and Control

- As in 6.1.2, life cycle perspective specifically mentioned
- Consistent with a life cycle perspective (previously implied):
- Determine environmental requirements in 'supply chain'
- Establish controls for considering environmental requirements in design, development, delivery, use and end-of-life treatment
- Communicate ENV requirements to external providers/contractors
- Consider providing information (about Sig Env Impacts) during delivery, use and end-of-life treatment



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Other Changes: 8.2 Emergency preparedness and response

- Minimal Changes (clarification):
- c) Take action to prevent the occurrence of environmental emergency situations and accidents;
- e) Explicit requirement to now periodically review/revise procedures <u>after tests</u> (as well as after the occurrence of accidents/situations



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Other Changes: 9 Performance evaluation (1)

- 9.1 Monitoring, measurement, analysis and evaluation
- 9.1.1 Determine what needs M and M related to:
- · compliance obligations;
- risk associated with threats and opportunities;
- objective(s) progression using determined indicators (6.2);
- timing for monitoring and measurement;
- explicit requirement to analyse and evaluate;
- timing and criteria of performance evaluation (using indicators)
- New and specific links to Management Review and previously determined communication processes (including those associated with compliance obligations)



Other Changes: 9 Performance evaluation (2)

9.1 Monitoring, measurement, analysis and evaluation

- 9.1.2 Evaluation of conformity with compliance obligations now a process.
- Beyond periodic evaluation, organizations are required to:
- Take action if needed
- Maintain knowledge and understanding of its compliance status



Other Changes: 9 Performance evaluation (3)

- 9.2 Internal audit programme now includes additional consideration of risk and opportunities (minor change)
- 9.3 Management Review

Inputs additionally to include:

- Changes to external/internal issues, significant environmental aspects and risks and opportunities;
- Monitoring and measurement results; (explicit)
- Adequacy of resources required for effective system maintenance

Outputs additionally to include:

- Any implications for the strategic direction of the organization;
- Explicit changes to resource needs and actions when objectives not met

Other Changes: 10 Improvement (1)

- 10. This clause is not specifically about continual improvement, but improvement!
- 10.1 Nonconformity and corrective action
- Due to risk focus throughout the preceding clauses, preventive action not specifically mentioned. (now in 6.)
- Response needs to also consider the <u>occurrence</u> of the nonconformity elsewhere (CA across the organization)



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Other Changes: 10 Improvement (2)

• 10.2 Continual improvement

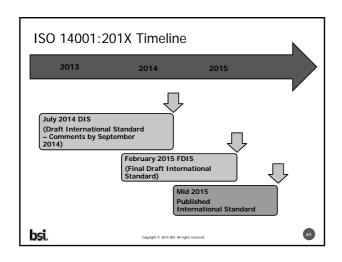
 Requirement was referenced in 4.1/4.6 and in definition (3.2), but aspects of the definition are now included in the requirements, i.e. specifically to enhanced environmental performance

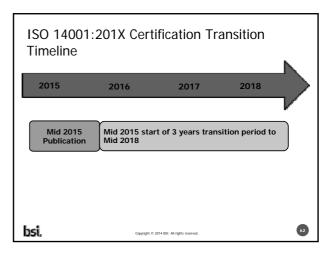


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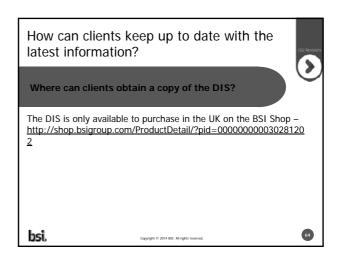
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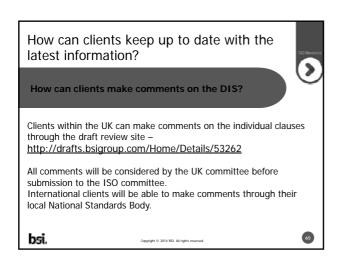
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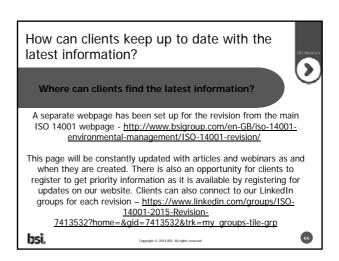




Summary - Key Changes 1. Context of the organization must be understood a. Increasing awareness of its relationship with the environment b. Increased emphasis on interested parties 2. Greater integration with strategic direction and business processes 3. EMS planning enhanced: a. Risks associated with threats and opportunities b. Preventive action replaced by risk 4. Demonstrable EMS leadership from Top Management 5. Processes more explicit 6. Life cycle perspective 7. Common term: 'Documented Information'







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