



## Final Internship Report

Internship Program at  
PT Berlian Sistem Informasi  
From the Period of August 2024 – January 2025

Submitted by  
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Informatics  
001202200100

This report is submitted to complete the internship enrollment at President University

# LETTER OF INTERNSHIP COMPLETION



480/HC-BSI/I/25

8 Januari 2025

## SURAT KETERANGAN

Yang bertandatangan di bawah ini,

Nama : Mitha Rizqyana Dewi  
Jabatan : Human Capital Service Sub Unit Head

Dengan ini menerangkan bahwa,

Nama : Zulfikar Ahmad Aliansyah  
Posisi : CX System Development Intern  
Divisi : Development Management Division  
ID Intern : BSI90905  
Lokasi Kerja : Jakarta

Adalah benar peserta magang di PT. Berlian Sistem Informasi sejak tanggal 15 Agustus 2024 sampai 7 Januari 2025.

Demikian surat keterangan kami berikan kepada yang bersangkutan untuk dipergunakan sebagaimana mestinya.

Atas perhatiannya kami ucapkan terima kasih

PT. BERLIAN SISTEM INFORMASI

**Mitha Rizqyana Dewi**  
Human Capital Service Sub Unit Head

## **UNIVERSITY INTERNSHIP MENTOR APPROVAL**

In my capacity as the university internship mentor, I, herewith declare that the internship final report submitted by Zulfikar Ahmad Aliansyah, majoring in Informatics, has completed the requirement for the Internship Final Report submission and the aforementioned student has passed the Internship Final Presentation.

Approved By

A handwritten signature in black ink, appearing to be 'Ronny Juwono', written over a horizontal line.

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Ronny Juwono, S.Pd., M.T.

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## PREFACE

First thing first, I would like to express my deepest gratitude to Allah SWT, whose blessing, guidance, and strength made me successfully complete this internship and prepare this final report. Without Allah SWT grace, this journey would not have been possible.

This report was prepared to fulfil the requirements for an internship course at the Faculty of Computer Science, majoring in Informatics at President University. The purpose of this internship report is to explain everything has to do on work at PT. Berlian Sistem Informasi.

In the preparation of this internship report, of course, it cannot be separated from the direction and guidance of various related parties. So, I express my respect and gratitude to:

1. Mr. Ronny Juwono, S.Pd., M.T., as my internship mentor who helps me with direction and suggestions during my internship journey.
2. Mr. Mustofa Ibrahim, as my internship supervisor who helps me create internship and work documents, gives new insight and gives me a task to develop me to be better in terms of skill and thinking.
3. Mr. Turyanto Abi, as my big family, shared the career opportunities at Mitsubishi Corporation.
4. Ms. Karina and Mr. Khalil, as senior employee with same alma mater who recommend me to HR PT Berlian Sistem Informasi.
5. Ms. Mitha and Ms. Mauli, as Human Capital on PT Berlian Sistem Informasi who helped me take care of the documents during internship.
6. Mr. Wisnu, Mr. Reyhan, Ms. Silvia, Ms. Eka and other senior employee at PT Berlian Sistem Informasi, who kindly creating a comfortable environment and give unvaluable insight.
7. The writer's family who gives support from start until now.
8. All the people that I ever met in 2024, either friends or strangers, who give me insight, lessons, and spirit to be a better person.

All the kindness that has given by all parties, which I have mentioned earlier, so that I can complete this internship session as well as possible. This internship report and myself are still far from perfect, but I have tried my best and will be better in the future. Thank you.

# **CHAPTER I INTRODUCTION**

## **I.1. Background**

Internship are planned, supervised, and career related work experiences that allow students to engage with real-world problems related to their interest. Students can gain an understanding of specific industry practices, improve technical and soft skills, and apply theoretical knowledge in the real world through this opportunity. By participating in an internship program, students can enhance their ability to solve difficult problems, collaborate in a work environment, and prepare themselves for future careers.

By putting the internship as the compulsory subject of the university, President University recognizes the importance of experiential learning opportunities for both the educational advancement of students and the growth of host employers' businesses and organizations. President University places internship as the compulsory subject of the university, which is in the 7<sup>th</sup>, 8<sup>th</sup>, or 9<sup>th</sup> semester.

## **I.2. Criteria for an experience to be defined as an Internship**

Companies gain advantages and benefits from having a successful internship program. For participating in a company, an internship program can:

1. The internship work activities are supervised under certain leadership whose position is well-defined the official organization structure.
2. The internship work activities have definitive goals which are relevant to the hiring institution's strategic and/or operational success.
3. Student internships can engage in routine feedback with the on-site supervisor.
4. Student internships are enrolled for internship subjects, and the experience is conducted within the enrollment duration.
5. The experience is constructed under definite period, with a specific beginning, end, and should comply with the minimum duration set by President University.
6. The internship work activities are the extension of student's learning and can complement the theory/knowledge/skills gained during the study in President University

7. The internship work activities expand the student interns understanding on work skill set, insight about certain industry or professional, and provide sense of contribution for the student interns.
8. The internship program provides opportunities for students to actively participate in meaningful projects or assignments that contribute to the organization's operation or goals
9. The internship experience includes a structured orientation program to familiarize interns with the organization's culture, policies, and expectations.
10. The internship program incorporates an evaluation process, where both the intern and the supervisor assess the experience to ensure mutual benefit and identify areas for improvement.

### **I.3. Internship Objectives**

The overall goal of internship is to provide the means for each student to mature both personally and professionally, as well as to further their appreciation and understanding of the professional experience in their chosen field of study. Because of the commitment to this vision, the internship program was established with the following specific operating goals, which each student can have the opportunity to:

1. Understand, observe, and apply the application of certain knowledge or working theory philosophies learned through previous academic and other experience, in an appropriate work and professional setting.
2. Develop their abilities to achieve performance goals based on the responsibilities and duties.
3. Develop their ability to assess and direct achievement of specified performance goals.
4. Obtain a bird's eye view of how an institution is running and as a medium for the students to have direct interaction with and to learn from industry professionals.
5. Enrich their understanding about how an institution is forming teamwork, making it effective, and united albeit the diversity, variety of social background, and culture.
6. Develop decision-making and problem-solving skills through the formulation, implementation, and evaluation of alternative solutions to problems and approaches to issues.

7. Gain an understanding of the overall institution/organization structure and their management philosophy (or corporate culture) and client base, as well as their relative position to other local, national, and/or global competition in the marketplace.
8. Identify and address personal strengths and weaknesses considering demands and expectations of employment in the various roles and responsibilities assigned in a work setting.
9. Develop a network of industry professionals that can be used when seeking full-time employment.
10. Share their internship experience and special project with other President University interns, faculty, and staff.

In addition, the university recognizes the benefits of an academically sound internship program, which includes the provision and utilization of feedback from the employer and the student in the continuing evaluation of the university curriculum (i.e. the need for new courses and adjustment of existing courses), and the potential of promoting all programs/majors to prospective employers.

#### **I.4. Internship Benefit for Employers**

Companies gain advantages and benefits from having a successful internship program. For the participating company, an internship program can:

1. Allow the company to better serve its customers through the contributions of an intern. Interns can serve as short-term solutions to handle increased workloads and complete needed projects, while at the same time providing the intern with valuable work experience.
2. Stimulate and promote learning experience among professional staff. Company employees can learn much from interns who bring a different set of skills, knowledge base, behavior, and perspectives to the job.
3. Provide company personnel with the opportunity to evaluate the effectiveness of their in-house training programs or other services based on feedback from interns.
4. Afford an opportunity to screen for prospective employees and expand the manpower pipeline/new potential recruit database. Interns become familiar with an organization's culture and work and establish close working relationships with current employees.



5. Allow the company to contribute to the professional development of future professionals through partnership with President University.
6. Enhance the company's brand image and reputation by showcasing its commitment to nurturing young talent and contributing to community development through educational partnerships.
7. Introduce fresh ideas and innovative solutions to the company, as interns often bring new perspectives, technological proficiency, and up-to-date academic knowledge that can help address challenges or improve processes.

## **CHAPTER II COMPANY PROFILE**

### **II.1. History of Company**

PT Berlian Sistem Informasi (BSI) is an IT service and consulting company, focusing on automotive and mobility service business in Indonesia. As one of the group companies of Mitsubishi Corporation, their dream is to create a cross-industry new value and drive transformation of automotive and mobility service.

PT Berlian Sistem Informasi was started as an IT department in one of Mitsubishi Corporation subsidiaries which then spun off and established as a legal entity since 1996. With 20 years of experience and more than 200 consultants, PT Berlian Sistem Informasi provide a wide range of IT services which covers infrastructure as well as application services.

With strength in ERP, Cloud and Security Center, PT Berlian Sistem Informasi aspire to be the most valuable and excellent IT company on automotive industry in Indonesia. PT Berlian Sistem Informasi also exploring the latest developments in technology which give value to resolve the important needs of the clients. Adopt and adapt technology thoroughly and utilize data to improve client's business values.

### **II.2. Vision, Mission, & Values**

#### **II.2.1 Vision**

Leading on Fairness and Integrity to deliver Very Excellent Service to Acquire Customer Trust

#### **II.2.2 Mission**

To be a strategic partner of Mitsubishi Corporation Mobility Group.

#### **II.2.3 Values**

1. **Shoki Hoko / Corporate Responsibility to Society:** Strive to enrich society, both materially and spiritually, while contributing towards the preservation of the global environment.



infrastructure application based, cloud computing, network components, IT security, and end point management.

4. **Enterprise Mobile Service:** offerings all processes, infrastructures, software, and hardware are seamlessly integrated. This includes mobile devices used to access email servers, instant messaging, and video conferencing systems, as well as connections to various databases such as customer relationship management (CRM), enterprise resource planning (ERP), and supply chain management (SCM) systems.
5. **Customer Relationship Management Service:** creates CRM to manage and analyze customer interaction to improve business relationships with customers, specifically focusing on customer retention.
6. **IT Architecture Service:** provides research the new ideas or new technology to support growth of customers' business. BSI's IT Architect supports the customers in several services
7. **Supply Chain Management Service:** supports a management system to maintain the planning, execution, control, and monitoring of supply chain activities. BSI support from production area until distribution area. The objective is to keep goods and services flow running smoothly with digital technology as the enabler.

## **II.5. Product and Services**

### **1. Enterprise Application**

BSI provides robust enterprise applications designed to streamline business operations, enhance collaboration, and support better decision-making through scalable and secure solutions. These applications include:

- **Workflow & HR System**

Optimize business processes with workflow solution, ensuring seamless task management. And enhance employee management with HR system, simplifying recruitment, payroll, and performance tracking for a smarter, more efficient workplace.

- **Accounting System**

Streamline operation with ERP solutions, integrating processes for efficiency and accuracy. Enhance financial planning using our budgeting system, empowering data-driven decisions and precise resource allocation to achieve business goals effectively.

- **Backoffice System**

Enhance user business through back-office system, such as Company Portal, E-Learning, Supplier Portal, and more. These systems will foster collaboration, improve resource management efficiency, and enable seamless communication across all business functions

## **2. Dealership Application**

- **Distributor System**

- **DNET System**

Comprehensive dealership management platform that streamlines inventory, sales, service scheduling, and CRM. Real-time insight to support business growth in automotive dealerships

- **Call Center**

Efficiently handles inbound and outbound calls, track service requests, and collects feedback through post-call surveys to identify areas for improvement.

- **Dealer System Management**

- **Bright DMS System**

Integrated Business Process Management (BPM) system that covers the 3S operation (Sales, Service, and Spare parts) and become essential for all dealer groups.

- **Salesman Application**

- **Dealership Mobile Apps**

Salespersons and service advisors input key data like leads, customer info, sales orders, and service transactions. Ensure real-time updates, and enhance customer satisfaction with faster, more accurate services

## **3. Data Strategy**

- **Data Warehouse**

Integrates diverse data source-databases, APIs, cloud platforms, and third-party apps-by designing robust platforms to build a strong foundation for data warehouses.

- **Business Intelligence**

Transform raw data into actionable insight with intuitive dashboards and advanced analytics, leveraging machine learning to data-driven decision and streamlined solutions.

#### **4. Cutting-Edge Technology**

- **Drone AI**

Equipping drones with AI to prevent bird dropping on vehicles, combining smart technology with innovative protection solutions.

- **Generative AI**

Driving innovation with Generative AI, enabling smarter solutions and empowering creativity for a transformative future.

- **Gamification**

Enhancing engagement through gamification, inspiring productivity motivation, and meaningful experiences in work and play.

#### **5. Infrastructure**

BSI Provides comprehensive infrastructure solutions to support business operations with 24/7 support, regulatory compliance, and expertise consultation.

- **Endpoint Management**

Solution for desktops, notebooks, printer, EDR, disk encryption, and antivirus protection.

- **Network Solutions**

Configuration, VPN, ZTNA, firewall, and access point for secure connectivity.

- **IT Security**

Services like security awareness, PAM, MFA, IT audit, policy management, and VAPT.

- **Cloud Services**

VM, cloud storage, DBaaS, and seamless integration for optimized performance.

- **Microsoft 365**

Email management, office suite, and Microsoft licenses to enhance productivity.

## **II.6. Review on the Organization's growth and trend**

In 1996, PT Berlian Sistem Informasi (BSI) as a separate entity from PT Kramayudha Tiga Berlian's (KTB) IT Department, establishing itself in Indonesia with a mission to provide cutting-edge IT solutions for Mitsubishi Corporation Mobility businesses. This marked the beginning of its journey as a dedicated technology solution provider.

By the turn of the millennium (2000), BSI broadened its horizons, adding ERP solutions to its portfolio. This period also saw the company entering the automotive sector, setting the stage for its dealership focused solutions and paving the way for future growth.

In 2015, BSI embraced the transformative power of cloud technologies and mobile applications. These advancements empowered clients to adapt seamlessly to the evolving landscape of remote work and flexible infrastructure, reinforcing BSI's commitment to innovation.

Currently, BSI stands as a trailblazer, delivering end-to-end technology solutions across diverse industries, including automotive, manufacturing, and finance. With its focus on innovation and adaptability, BSI continues to shape the future of technology.

## **CHAPTER III**

### **INTERNSHIP ACTIVITIES**

This chapter will discuss the internship job description, challenges, and job accomplishment during the internship period. The internship was held in KTB Annex Building Pulomas, East Jakarta. The internship was held for 5 months long.

#### **III.1. Job Description**

The Development Management Division (DMA) of the CX System Unit of PT Berlian Sistem Informasi plays an important role in the development of the system. Which are in responsible for overseeing every aspect of the lifecycle of the organization's development initiatives. It ensures that initiatives are aligned with corporate objectives and delivered on schedule and within budget. DMA manages resources, optimizes development processes, maintains quality standards, and integrates new technology. It also serves as a communication channel between stakeholders and development teams, ensuring clear, transparent, and aligned project progress. The main tasks of DMA division include:

##### **1. Process Standardization and Optimization**

Define and optimize development processes to enhance efficiency and productivity. Implement methodologies such as Agile to ensure a structured and adaptive workflow.

##### **2. Team Resource Management**

Allocate and manage human, technical, and financial resources effectively to meet project requirements.

##### **3. Quality Assurance and Compliance**

Monitor project outputs to ensure they meet quality standards, security standards, and coding standards with company regulations.

##### **4. Stakeholder Engagement and Communication**

Maintain consistent communication with stakeholders to gather requirements, provide updates, and address feedback. Ensure transparency and alignment throughout the project lifecycle.



## **5. Reporting and Documentation**

Create and maintain comprehensive documentation for projects, processes, and performance metrics. Provide detailed reports to management to support decision-making.

## **III.2. Challenges**

There are several challenges that were faced during my first Internship period such as:

1. In the first month of internship period, I faced challenges of adapting to the company behavior, and time management because Jakarta traffic is so weird. And I faced challenges that working in real company is different than working in university, in company I must learn by myself with several briefing instructions. How I can resolve this challenge is I'm adapting slowly time by time and slowly manage my time well, and I'm learning by doing. With the experiment and experience from mistakes that I made and suggestions from my supervisor and senior. I can handle this challenge so well.
2. During the second month of my internship period, I faced challenges when I started to get involved in several projects. There are so many languages terms that I didn't know. And I'm still confused about how to create User Acceptance Test Case scenarios based on company policy and from a business perspective. To resolve this I ask my supervisor, senior employee, and research on the internet or AI to handle these challenges.
3. On the third month of my internship period, I faced challenges on facing new technologies there is Azure DevOps and Docusaurus framework. Because of in university, I didn't touch Microsoft software for development projects. So, it was new technology for me. To resolve this challenge, I'm learning by doing and asking my supervisor and my senior employee who already have experience and knowledge on this technology.
4. Next, on the fourth month of my internship period, I faced challenges on optimizing efficiency to create documents properly and as fast as possible. Because we're on Agile methodologies development system. In this iteration with a short time of iteration I need to optimize efficiency my work. To resolve this, I research and ask

my senior employees about the most efficient method/way to create working documents.

5. During the last month of my internship period, actually I didn't face significant challenges because most of the projects are released, and it was not my responsibility anymore. But I have permission to follow online courses, learn, and create my own project who related to my concentration. So, I created a machine learning model and integrated with website using NextJS framework. And the challenge is the methodologies of deploying my model. So, I learn docker and amazon web service by myself and face several challenges to use this technology. To resolve this problem, I can ask my mentor, my senior employees, and do my own research on the internet and AI to solve these challenges.

### **III.3. Job Accomplishment**

During the internship period, from August 15<sup>th</sup>, 2024, to January 7<sup>th</sup>, 2025, as a CX Development intern, the author successfully in assisting:

1. Succeed support Digitalize Spare Part Catalog Project from preparing data until released version 1 collaboration with PT DGTraffic Indonesia.
2. Succeed following brainstorming on New DNET Project and creating MoM till current iteration.
3. Succeed create a user guideline for internal employees using Docusaurus framework.
4. Succeed support UI / UX to create documentation mockup design document.
5. Succeed create a user business design policy document.

## **CHAPTER IV**

### **PERSONAL RESULT / EVALUATION / POINT LEARNED**

During my internship at PT. Berlian Sistem Informasi, I got invaluable experience and knowledge that have significantly contributed to my skill growth. In the dynamic environment of an IT service and consultant company, I developed a comprehensive understanding of IT world development system methodologies such as Agile, business processes, etc. Participating in system development projects exposed me to agile approaches, while exploring end-to-end business process and new technologies of system development. Additionally, this internship enhanced my ability to collaborate effectively with third parties, communicate with end-users, and work collaboratively with internal teams to ensure efficient project execution.

Agile is a widely used project development methodology in the IT field, focusing on iterative progress, flexibility, and collaboration with many teams. It emphasizes breaking project into smaller, manageable task called sprints process. This method enables teams to develop several features parallel. Agile also facilitates effective communication among stakeholders, ensures alignment with user needs, and promotes continuous improvement throughout the project life cycle.

The challenges I encountered during this period tested my adaptability and problem-solving skills. Navigating complex projects with multiple big stakeholders required prioritization and time management, while addressing unexpected technical challenges pushed me to think critically, consult and communicate with seniors to find the best solutions. Balancing the new concept was rewarding for me. These experiences give me unvaluable lesson, including the importance of clear communication, adaptability, teamwork and eagerness to learn something new which have shaped my personal growth

There are so many experiences and insights on this internship. Joining as an intern at PT. Berlian Sistem Informasi was a great full experience that enhance my understanding of the IT industry and enhanced my soft and technical skills. The knowledge I gained from this internship will serve a strong foundation for my future career. This period not only helped me grow but also shaped my ability to work effectively in a professional environment and prepare me for the challenge ahead.

## **CHAPTER V**

### **RECOMMENDATION**

In Conclusion, my internship experience has been very beneficial to my personal development. Through this experience, I gained many skills, both hard skills and soft skill related to the IT field. I am excited because this internship experience has shaped me into a better person through work that I have never done before. And I have learned many lessons that I did not get while studying on campus.

My recommendation for the Informatics program is to organize training, updated technology used, organize seminars, or courses and partnered with big tech companies such as Amazon, Microsoft, or Google. Because cloud computing such as Amazon Web Services, Google Cloud Service, or Azure services is the most technology used on this industry. A deep understanding of this technology will make Informatics students ready to face the IT industry. Also, I recommend creating a course about project methodologies. A deep understanding of Agile method or other project methodologies will help them understand to build or manage develop software efficiently and practice in the IT industry.

I know it was hard and expensive to be partnered with big tech companies in the world. But I believe that if campus adopt and teach a updated technology. It will be very beneficial for Informatics students to prepare themselves to enter the professional work.

And finally, my recommendation for the company is to expand its internship program, as it provides significant benefits to the organization. Interns can contribute to support, energy, and efficiency in the field to boost productivity and efficiency in completing tasks. Additionally, internships offer companies a cost-effective way to manage workloads while identifying and cultivating potential future talent, reducing recruitment cost and ensuring a pipeline of skilled professionals familiar with the company's operation.

## APPENDICES





Form No	JCC-AMNT-BPR-001
Form Title	Internship Monthly Progress Report

Name	ZULFIKAR AHMAD ALIANSYAH
Company's Name	BeKas System Indonesia
Supervisor's Name and Title	Muhammad Ibrahim
Department	Customer Experience Development System
Working Hours	9 Hour/Day
Report Period	2024-09-15 - 2024-09-30

**A. Describe your principal assignments, responsibilities, for the past One Month**  
As a PMO support responsible to assist M&M for benchmarking for Application Development which is conducted every week.  
As support on specific coding project responsible to help entry data on coding data record to Excel.  
As a employee I must follow the training about Security Awareness.

**B. Describe the important aspects of the work where you learned significant knowledge, skills, or personal development**  
I get knowledge and personal development about business flow and workflow Application System that efficient in customer field.  
I get knowledge about IT company business structure.  
I get some skill on Microsoft software such as Excel and so that efficient tool on business.  
I get some knowledge about security awareness to avoid security risk in computer system integrated with Microsoft software such as Outlook, and etc.

**C. Describe the problems or challenges encountered during the One Month and how you resolved/initiated them**  
I'm not familiar with Microsoft software such as Outlook, Teams, and etc, so I need time to follow company policy properly. --> To solve this I have to doing.  
I'm still not quite enough know knowledge on business term, so the skills in my computer on understanding to make a blank then so be so good --> To learn this I watch many business term on Internet and ask my customer awareness.

Submitted by	Read and acknowledged by
Zulfiqar Ahmad Aliansyah	Muhammad Ibrahim
Date: January 7 <sup>th</sup> , 2025	Date: January 7 <sup>th</sup> , 2025

Internship Monthly Progress Report - JCC President University



Form No	JCC-AMNT-BPR-001
Form Title	Internship Monthly Progress Report

Name	ZULFIKAR AHMAD ALIANSYAH
Company's Name	BeKas System Indonesia
Supervisor's Name and Title	Muhammad Ibrahim
Department	Customer Experience Development System
Working Hours	9 Hour/Day
Report Period	2024-09-03 - 2024-10-31

**A. Describe your principal assignments, responsibilities, for the past One Month**  
As a Support on SP Coding Project I get responsibility to make test on code and testing the development stage website on User Acceptance Test.  
As a Support on SP Coding Project I'm taking part on Regression Testing on Production stage website before it go live and test by user.  
As part of project timeline I've get involve on various meeting with team developer, and reader.

**B. Describe the important aspects of the work where you learned significant knowledge, skills, or personal development**  
I get knowledge and new skill on testing website properly.  
I get knowledge and new skill on writing negative and positive test case scenario.  
I get knowledge on how to communicate business properly.  
I get knowledge to make report on issue and result that occurred and label test scenario.

**C. Describe the problems or challenges encountered during the One Month and how you resolved/initiated them**  
I had experience to make test scenario based on company policy, user behavior, specific test cases according to user field. To handle this problem I have asked my mentor, project manager, and follow employee to solve the challenges. And also I have experienced to make good test case properly on internet.  
I also have been challenged because I need to change my perspective as a User to make a good test case. I had because of User field is not individual on my experience. To solve this challenge I've get help and manage by follow employee, project manager, and also my mentor.

Submitted by	Read and acknowledged by
Zulfiqar Ahmad Aliansyah	Muhammad Ibrahim
Date: January 7 <sup>th</sup> , 2025	Date: January 7 <sup>th</sup> , 2025

Internship Monthly Progress Report - JCC President University



Form No	JCC-AMNT-BPR-001
Form Title	Internship Monthly Progress Report

Name	ZULFIKAR AHMAD ALIANSYAH
Company's Name	BeKas System Indonesia
Supervisor's Name and Title	Muhammad Ibrahim
Department	Customer Experience Development System
Working Hours	9 Hour/Day
Report Period	2024-11-01 - 2024-12-05

**A. Describe your principal assignments, responsibilities, for the past One Month**  
As a UATX support, I get responsibility to make a meeting document from our project UATX from Project for project documentation.  
As a Support on New UATX project, I get support to research third party software for project documentation.  
As a part of project timeline I've get involve on various meeting with team developer, and reader.  
As a PMO support I get support to make documentation project with Document framework site generator.

**B. Describe the important aspects of the work where you learned significant knowledge, skills, or personal development**  
I get knowledge more on a good design for company project because I get access to UATX log project.  
I get knowledge on several software like Microsoft software, design, access and etc.  
I get knowledge on some design requirements.  
I get knowledge and skill to my new framework Document.

**C. Describe the problems or challenges encountered during the One Month and how you resolved/initiated them**  
I had a problem on some design requirements --> to solve this I have by using the some design directly.  
I had to research the design software with a good capability on security because of company policy and business advantages --> to solve this I use some tools like search engine and AI to help me research the good software that company need.  
I had some things I didn't know about developing system with professional team --> to solve this I ask my mentor and some employee about things that I didn't know.

Submitted by	Read and acknowledged by
Zulfiqar Ahmad Aliansyah	Muhammad Ibrahim
Date: January 7 <sup>th</sup> , 2025	January 7 <sup>th</sup> , 2025

Internship Monthly Progress Report - JCC President University



Form No	JCC-AMNT-BPR-001
Form Title	Internship Monthly Progress Report

Name	ZULFIKAR AHMAD ALIANSYAH
Company's Name	BeKas System Indonesia
Supervisor's Name and Title	Muhammad Ibrahim
Department	Customer Experience Development System
Working Hours	9 Hour/Day
Report Period	2024-12-02 - 2025-01-07

**A. Describe your principal assignments, responsibilities, for the past One Month**  
As a project management support and on a support, I get responsibility to create and issue about user business design policy to make our design system to match with our company profile.

**B. Describe the important aspects of the work where you learned significant knowledge, skills, or personal development**  
I get knowledge sequence of design meeting to system.  
I get knowledge design color matching on system development.  
I get knowledge on company business profile.

**C. Describe the problems or challenges encountered during the One Month and how you resolved/initiated them**  
I had to make explanation about color matching, logo matching, etc. To handle this I've done it from now --> to solve this I get helped by my senior UATX employee and my supervisor to create the document.

Submitted by	Read and acknowledged by
Zulfiqar Ahmad Aliansyah	Muhammad Ibrahim
Date: January 7 <sup>th</sup> , 2025	Date: January 7 <sup>th</sup> , 2025

Internship Monthly Progress Report - JCC President University