Filip Gieraga

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EXPERIENCE

Flexible Human Services — Amstelveen, Netherlands
Work dependent on planning — Mar 2021 – June 2021

- **Short description:** Work in a multi-shift system dependent on job agency, mostly in floristic industry (Flowex B.V, Bunnik Vriesea's B.V & GreenBalanZ) and as a production worker in J.M Levarth & Zn. BV

Bank of New York Mellon (BNY Mellon) — Swobodna 3, 50-088 Wrocław
Representative, Data Management & Quantitative Analysis — Oct 2019 – Apr 2020

- **Scope: Global**
- **Short description:** Pricing of funds by validating a wide range of securities like bonds, equities, options and futures in a high pressure, deadline driven environment. Ensuring scheduled reports are completed by agreed deadlines. Responding to Jira queries regarding prices evaluations.

Cognizant Technology Solutions Poland SP Z O.O — Grabarska 2, 50-079 Wrocław
Senior Process Executive — Jan 2019 – July 2019

- **Scope: EMEA, AMER & APAC**
- **Short description:** Managing customer account ownership disputes. Cleansing and updating customer's data in the database using applications such as Hoovers, Data.com or external sources. Using an internal salesforce system to apply changes.

Fujitsu Technology Solutions Poland SP Z O.O — Wólczańska 180, 90-530 Łódź
Service Desk Agent — Aug 2017- May 2018

- **Scope: UK**
- **Short description:** Phone and email support for customer's IT related queries. Providing solutions for software issues and troubleshooting hardware devices. Setting priority for submissions and escalating to other teams if needed. Daily monitoring of query solution status.

SKILLS

- **Javascript:** Loops, Conditionals, Functions, DOM Manipulation, Data Types, Object-Oriented Programming, Async/Await, Promises
- **ReactJS Basics:** Functional and Reusable Components, useState, useEffect, useRef, useParams, Links, Routes, Dynamic Routes, Fragments
- **Web:** HTML, CSS, SASS, Bootstrap 5, Responsive Web Design
- **Python3:** Pandas, Matplotlib, Dash, Django, Xlsxwriter, Postgres, Regex, Object-Oriented Programming, Requests
- **SQL:** MySQL Workbench
- **Other:** Salesforce CRM, Service Now, MS Office packages, Jira, Git
- **Additional:** Ability to work under time pressure, Team player, Flexible, Multitasking skill, Driving license

LANGUAGES

- **Polish:** Native
- **English:** C1

EDUCATION

University of Lodz — Łódź
Bachelor's degree in Analytical Economics — Sep 2018

- Thesis: "Financial analysis of the Rafako company"