# Filip Gieraga

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## EXPERIENCE

#### Bank of New York Mellon (BNY Mellon)

Swobodna 3, 50-088 Wrocław

Oct 2019 – Apr 2020

Representative, Data Management & Quantitative Analysis

- Scope: Global
- Pricing of funds by validating a wide range of securities like bonds, equities, options and futures in a high pressure, deadline driven environment
- Validating prices using Bloomberg Terminal, Reuters and Intercontinental Exchange
- Maintaining good relations with the vendors, clients and other internal departments
- Responding to Jira queries regarding evaluations in a professional manner
- Ensuring scheduled work is completed by agreed deadlines and files contain all required information

#### Cognizant Technology Solutions Poland SP Z O.O

Grabarska 2, 50-079 Wrocław

Jan 2019 – Jul 2019

Senior Process Executive

- Scope: EMEA, AMER and APAC
- Solving issues related to customer accounts
- Reviewing and diagnosing submissions, data compliance check
- Researching and analyzing account information using applications such as Hoovers, Data.com or external sources
- Managing customer account ownership disputes
- Cleansing and updating customer's data in the database

### Fujitsu Technology Solutions Poland SP Z O.O

Wólczańska 180, 90-530 Łódź

Aug 2017- May 2018

Service Desk Agent

- Scope: United Kingdom
- Phone and email support for customer's IT related queries
- Network and e-mail accounts administration
- Setting issue's priority, escalating to other teams in charge if needed
- Providing solutions for software issues, investigating hardware devices
- Daily monitoring of query solution status

# SKILLS

## LANGUAGES

Python3: Pandas, Matplotlib, Dash, Django, Xlsxwriter, Postgres, Regex,
Object-Oriented Programming, Requests
Polish: Native
English: C1

• SQL: MySQL Workbench

• Web: HTML & CSS

• Other: Salesforce CRM, Service now, MS Office packages, Jira, Git

• Additional: Ability to work under time pressure, Team player, Flexible, Multitasking skill, Driving license

# **EDUCATION**

#### University of Lodz

Łódź

Bachelor's degree in Analytical Economics

Sep 2018

- Thesis: "Financial analysis of the Rafako company"

Wyrażam zgodę na przetwarzanie moich danych osobowych dla potrzeb niezbędnych do realizacji procesu rekrutacji (zgodnie z ustawą z dnia 10 maja 2018 roku o ochronie danych osobowych (Dz. Ustaw z 2018, poz. 1000) oraz zgodnie z Rozporządzeniem Parlamentu Europejskiego i Rady (UE) 2016/679 z dnia 27 kwietnia 2016 r. w sprawie ochrony osób fizycznych w związku z przetwarzaniem danych osobowych i w sprawie swobodnego przepływu takich danych oraz uchylenia dyrektywy 95/46/WE (RODO).