# Filip Gieraga

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## EXPERIENCE

#### Flexible Human Services

Work dependent on planning

Amstelveen, Netherlands Mar 2021 – June 2021

- Short description: Work in a multi-shift system dependent on job agency, mostly in floristic industry (Flowex B.V, Bunnik Vriesea's B.V & GreenBalanZ) and as a production worker in J.M Levarth & Zn. BV

## Bank of New York Mellon (BNY Mellon)

Representative, Data Management & Quantitative Analysis

Swobodna 3, 50-088 Wrocław Oct 2019 – Apr 2020

- Scope: Global
- Short description: Pricing of funds by validating a wide range of securities like bonds, equities, options and futures in a high pressure, deadline driven environment. Ensuring scheduled reports are completed by agreed deadlines. Responding to Jira queries regarding prices evaluations.

# Cognizant Technology Solutions Poland SP Z O.O

Grabarska 2, 50-079 Wrocław Jan 2019 – July 2019

Senior Process Executive

- Scope: EMEA, AMER & APAC
- Short description: Managing customer account ownership disputes. Cleansing and updating customer's data
  in the database using applications such as Hoovers, Data.com or external sources. Using an internal salesforce
  system to apply changes.

## Fujitsu Technology Solutions Poland SP Z O.O

Service Desk Agent

Wólczańska 180, 90-530 Łódź Aug 2017- May 2018

LANGUAGES

• English: C1

• Polish: Native

- Scope: UK
- Short description: Phone and email support for customer's IT related queries. Providing solutions for software issues and troubleshooting hardware devices. Setting priority for submissions and escalating to other teams if needed. Daily monitoring of query solution status.

## SKILLS

- Javascript: Loops, Conditionals, Functions, DOM manipulation, Data Types, Object-Oriented Programming
- Web: HTML, CSS, SASS, Responsive Web Design
- Python3: Pandas, Matplotlib, Dash, Django, Xlsxwriter, Postgres, Regex, Object-Oriented Programming, Requests
- SQL: MySQL Workbench
- Other: Salesforce CRM, Service Now, MS Office packages, Jira, Git
- Additional: Ability to work under time pressure, Team player, Flexible, Multitasking skill, Driving license

### **EDUCATION**

#### University of Lodz

Łódź

Bachelor's degree in Analytical Economics

Sep 2018

- Thesis: "Financial analysis of the Rafako company"

Wyrażam zgodę na przetwarzanie moich danych osobowych dla potrzeb niezbędnych do realizacji procesu rekrutacji (zgodnie z ustawą z dnia 10 maja 2018 roku o ochronie danych osobowych (Dz. Ustaw z 2018, poz. 1000) oraz zgodnie z Rozporządzeniem Parlamentu Europejskiego i Rady (UE) 2016/679 z dnia 27 kwietnia 2016 r. w sprawie ochrony osób fizycznych w związku z przetwarzaniem danych osobowych i w sprawie swobodnego przepływu takich danych oraz uchylenia dyrektywy 95/46/WE (RODO).