

FIMA SICHONE

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Education

The University of Zambia. Bachelors of Computer Science in Network and Information security.	Feb 2021 - Present
Isoka Boys National Technical High School. O-Level High School certificate.	Feb 2016 - Nov 2018

Skills

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- Programing in Java and Python.
 - Technologies: MySQL, Linux, Bash.
 - Networking and IT essentials.
 - Graphic Design: Photoshop

Strengths

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- | | | |
|------------------------------|--|-----------------------------------|
| • Team player | • Ability to break down complex problems | • Enjoys brainstorming |
| • Communicates efficiently | • Manages time efficiently | • Committed to life time learning |
| • Oral/written communication | • Ability to build and lead teams | • Counsels and cooperates |

Work Experience

August 2020 - October 2021

Enumerator, Zambia Statistics Agency (ZamStats)

Responsibilities:

- Contacted local leaders to trace sampled households.
- Conducted GPS mapping of households.
- Administered surveys to individuals and households through face-to-face interviews.
- Organized data in the field and compiled survey information.
- Evaluated and documented data in the field.

July 2019 - January 2020

Cashier, PEP Stores Zambia.

Responsibilities:

- Registered sales on a cash register by scanning items, itemizing, and totaling customers' purchases.
- Resolved customer issues and answered questions.
- Maintained a safe and clean working environment by complying with procedures, rules, and regulations.
- Contributed to team effort by accomplishing related results as needed.

December 2023 - April 2024

Network and IT support Intern, University of Zambia.

Responsibilities:

- Troubleshoot and resolved internet connectivity issues across various departments and offices.
- Conducted thorough diagnostics to identify root causes of network problems, such as loose connections, cable mismanagement, and equipment malfunctions.
- Configured and deployed network infrastructure components, including switches, routers, and WiFi radios.
- Implemented cable management solutions to optimize network performance and ensure reliable connectivity.
- Responded promptly to service requests and effectively communicated with stakeholders to understand and address their technical needs.
- Collaborated with team members to perform installations, replacements, and repairs of networking equipment and peripherals.
- Provided technical support to end-users, including diagnosing and troubleshooting hardware and software issues related to network connectivity.
- Documented and maintained records of network configurations, troubleshooting procedures, and service activities.

Honors and Awards

Junior Engineers Technicians and Scientists

2018

- 1st position in senior math Olympiads and quiz, 2016 Junior Engineers Technicians and Scientists (JETS) Fair in Muchinga Province of Zambia.

Certifications

- CISCO IT Essential certification
- CISCO NDG Linux Unhatched
- Google Cyber security certification-Coursera

Referees

- Mr. Omega Mumba.
zamstats Supervisor officer
0977586103
- Mr. Musonda.
Teacher at Muchinga Secondary school
0976645672
- Mr. Kaumba Musokotwane
Network Engineer University of Zambia
0961933502