**1. SERVICES PROVIDED**

The Provider agrees to provide the following services:

* Boarding of the Client's dog(s) for the agreed period.
  + Dog Name 1 :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
  + Dog Name 2 :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
  + Dog Name 3 :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Feeding as per the Client's instructions.
* Walking and exercise (frequency and duration to be determined by the Provider's policies).
* Administering medications (if required and specified by the Client).
* General care, including ensuring cleanliness, safety, and appropriate socialization (if applicable).

**2. TERMS AND CONDITIONS**

**a. Health and Safety Requirements**

* **Vaccination Records**: The Client must provide current vaccination records (e.g., rabies, distemper, parvovirus, etc.) before the dog(s) can be accepted for boarding.
* **Parasite-Free Certification**: The Client certifies that their dog(s) is/are free from parasites, including fleas, ticks, and worms. If evidence of parasites is found, the Provider reserves the right to administer treatment at the Client's expense.
* **Health Certification**: Dogs showing signs of illness, including but not limited to coughing, vomiting, diarrhoea, or lethargy, will not be admitted.

**b. Behavioural Requirements**

* The Client certifies that their dog(s) has/have no history of aggressive behaviour, biting, or attacks on humans or other animals unless expressly disclosed.
* The Provider reserves the right to refuse any dog displaying aggression, excessive barking, or other disruptive behaviours during the stay.

**3. CLIENT RESPONSIBILITIES**

**a. Disclosures**

* The Client must disclose any medical conditions, allergies, or behavioural issues related to the dog(s).
* The Client must provide written instructions for feeding, medication, and care.

**b. Items Provided by Client**

The Client agrees to supply the following:

* Adequate food for the duration of the stay, labelled with the dog's name and portion sizes.
* Medications (if applicable), clearly labelled with instructions.
* Optional: Familiar items (e.g., bedding, toys) to help the dog(s) feel comfortable.

**4. LIABILITY WAIVER**

* **Assumption of Risk**: The Client acknowledges that there are inherent risks in boarding and caring for animals, including illness, injury, or stress-induced conditions.
* **Limited Liability**: The Provider will take all reasonable precautions to ensure the safety and well-being of the dog(s). However, the Provider shall not be held liable for any illness, injury, loss, or death of the dog(s) unless directly caused by gross negligence or wilful misconduct.
* **Owner's Liability**: The Client is financially responsible for any damages or injuries caused by their dog(s) to other animals, humans, or property during the stay.

**5. EMERGENCY CARE AUTHORIZATION**

* In the event of a medical emergency, the Provider will attempt to contact the Client or the listed emergency contact.
* If the Client cannot be reached, the Provider is authorized to seek veterinary care at **[Designated Veterinary Clinic Name below]** or the nearest available clinic.
* The Client agrees to bear all costs related to veterinary care, including transportation, treatment, and medications.

**6. PAYMENT AND FEES**

* **Rate**: The Client agrees to pay **£30** per dog, per day, for boarding services. Additional services (e.g., grooming, training) may incur separate charges.
* **Payment Terms**: Full payment is required upon drop-off unless otherwise agreed.
* **Cancellation Policy**: Cancellations within **[X hours/days]** of the boarding start date may result in a cancellation fee of **50% of the total amount.**
* **Pick-Up Time Policy**: Pick-up time must match the drop-off time. For each additional hour beyond the agreed time, a fee of £1.50 per hour will be charged.

**7. TERMINATION AND REFUSAL OF SERVICE**

* The Provider reserves the right to terminate the Agreement or refuse service if the Client violates the terms, including failure to disclose health or behavioural issues.
* In such cases, the dog(s) must be picked up immediately, and no refunds will be issued.

**8. INDEMNITY**

The Client agrees to indemnify and hold harmless the Provider, its employees, and agents from any claims, damages, or expenses arising from the care or actions of the dog(s) during the boarding period, except in cases of gross negligence or wilful misconduct.

**9. GOVERNING LAW**

This Agreement shall be governed by and construed in accordance with the laws of **Leicestershire**

**10. ENTIRE AGREEMENT**

This Agreement constitutes the entire understanding between the parties and supersedes all prior agreements or representations. Modifications must be made in writing and signed by both parties.

**11. TOILET TRAINING AND CLEANLINESS**

* **Representation of Toilet Training**: The Client certifies that their dog(s) is/are toilet trained and accustomed to relieving themselves outdoors or in designated areas.
* **Accidents**: The Provider acknowledges that occasional accidents may occur. However, if a dog has frequent accidents that require excessive cleaning or disrupt normal operations, the Provider reserves the right to charge an additional cleaning fee of **£5** per incident or day.
* **Notification of Issues**: The Provider will notify the Client if the dog(s) exhibits consistent toileting issues during their stay.
* **Behavioural Solutions**: The Provider may implement reasonable measures, such as increased outdoor breaks, to address the issue.
* **Termination of Service**: If the issue persists despite efforts to manage it, the Provider reserves the right to request early pick-up of the dog(s), with no refund for unused boarding days.

**11. EMERGENCY CONTACT INFORMATION**

* Primary Contact:
  + **Name:**
  + **Phone:**
  + **Email:**
* Secondary Contact:
  + **Name:**
  + **Phone:**
  + **Email:**
* Veterinarian:
  + **Name:**
  + **Clinic Name:**
  + **Phone:**

**12. SOCIAL MEDIA CONSENT**

* **Photo and Name Usage**:  
  [ ] I consent to the Provider using my dog(s)' photos and names for social media purposes.  
  [ ] I do not consent to the Provider using my dog(s)' photos and names for social media purposes.

**13. SIGNATURES**

**Provider**:  
Name: **Santa Betteridge**

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Client**:

Name:

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_