

H.R. Johnson

Full-Stack Engineer and Developer Relations Specialist in Kalamazoo, Michigan

360-951-0354

find.serendipity@gmail.com

github.com/Find-Serendipity & linkedin.com/in/findserendipity

Summary

Experienced developer with 20+ years in technical and gaming community management. Proficient in AI/ML technologies, including extensive experience with Midjourney image generation and ChatGPT content creation. Skilled in producing blogs, guides, whitepapers, videos, and webinars. Proven ability to translate complex concepts for diverse audiences and collaborate cross-functionally. Seeking to leverage my expertise to enhance developer engagement at Scale AI.

Skills

Languages || JavaScript, TypeScript, SQL, LaTeX

Tools & Technologies || HTML, CSS, React, Redux, REST, Git, Express.js, Node.js, PostgreSQL, Prisma, Jest, JWT, bcrypt, Jira, HubSpot, FirstData, Apps Scripts, GitHub, VS Code, WSL, Kanban, Agile

Content Creation || Technical writing, blog posts, whitepapers, webinars

Experience

Community.co, Remote || Community Manager

July 2019 – June 2023

- Produced engaging technical content including blogs, guides, and whitepapers.
- Used ChatGPT to draft and refine content, automated responses, and enhance customer experience.
- Planned VIP, CEO, and Influencer publishing opportunities and community events and webinars.
- Increased user engagement from 2% to 7% with strategic development.
- Designed and developed Apps Scripts for engagement and retention projects.

Internet Brands, Remote || Community Manager

July 2013 – July 2019

- Managed cross-functional teams in community forums and customer support.
- Assisted with project management, product development and UX design.
- Improved retention 5% by implementing user-generated content contests.
- Increased moderator productivity and satisfaction ratings from 61% to 96%.
- Handled customer support issues and abuse reports.

Education

Fullstack Academy, Remote || Student

Feb 2024 – June 2024

- Top-ranking graduate of the online full-time full-stack web development bootcamp.
- Developed advanced engineering projects, including e-commerce and gaming applications.
- Led projects and implemented continuous integration testing and code reviews.
- Utilized Midjourney to create visual content for websites, technical content and engagement.

University of Washington, Seattle, WA

2011

Bachelor of Arts in Anthropology & Archaeology, Summa cum laude

FullStack Academy Capstone Projects

Alley Cat: Retro Side-Scroller Game || Project Manager & Developer

June 2024

Led a team of 4 developers in building a retro-feeling side-scroller game using vanilla JavaScript and HTML5 canvas. Implemented project management best practices. Configured continuous integration testing and performed code reviews. Code deployed at github.com/Cherry-Stone-Studios/Alley-Cat-Game.

E-Commerce App: PokeDealers || Developer

May 2024

Worked with 2 other developers on a full-stack e-commerce app to provide a user-friendly shopping experience. Utilized React, Express.js and Prisma for database management. Code located at github.com/Charmelions/PokeDealer.