

H.R. Johnson  
7706 E Michigan Ave  
Kalamazoo, MI 49048

July 17, 2024

Dear Sean,

I am quite eager to apply for the Sales and Support Engineer position with CinemaPlus, as I want nothing more than to fix my local cinema's website. That is actually how I found this role in the first place - I was looking to see if there was someone I could reach out to to get the issues with the checkout fixed! As it turns out, that is exactly the role you're hiring for.

While I lack the working experience with PHP and XML, graduating top of my class from Fullstack Academy bolstered my expertise in full-stack web development, including with languages like JavaScript, Typescript, HTML, CSS and with tech like JSON, Jest, Bootstrap and Tailwind. What I don't know about PHP I am certain I can master in no time, especially if given guidance, as I'm only familiar with PHP v7 and v8.

I would like to bring not only my programming skills to the table, but also my talents with working directly with customers and clients. As a community manager, I was often the front of troubleshooting problems and solutions via calls, emails and sometimes live chats. This service often resulted in data gathering, analysis, and reports for my project manager.

Mostly, I would like to work with you as an employee so that as a customer I can utilize the service seamlessly and without frustration. I know the pain many customers have likely been through and feel given the chance I would be able to make a big difference for my fellow movie-going fans!

Thank you for considering my application. I look forward to discussing how my experience can contribute to the CinemaPlus engineering team!

Best,

A handwritten signature in black ink, appearing to read 'Hannah Johnson', with a large, stylized initial 'H' and a long, sweeping underline.

Hannah Johnson  
[github.com/Find-Serendipity](https://github.com/Find-Serendipity)  
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