

### **DES Summary Report**

Total DES Caseload at 31 October 2018: 208,494

The Caseload for 31 October 2018 was 208,494, an increase of 1.9% from 30 September 2018. This included 92,942 (44.6%) in the Disability Management Service program and 115,552 (55.4%) in the Employment Support Service (ESS) program. This caseload was distributed over 131 providers and more than 3600 sites.

| DES CASELOAD |        |        |             |            |
|--------------|--------|--------|-------------|------------|
|              |        |        |             |            |
| Gender       | DMS    | ESS    | Total DES I | Percentage |
| Male         | 47,854 | 63,756 | 111,610     | 53.5%      |
| Female       | 45,088 | 51,796 | 96,884      | 46.5%      |

| DES Age Distribution | DMS    | ESS    | Total DES | Percentage |
|----------------------|--------|--------|-----------|------------|
| Under 21             | 2,454  | 10,504 | 12,958    | 6.2%       |
| 21 - 24              | 5,500  | 11,823 | 17,323    | 8.3%       |
| 25 - 34              | 12,759 | 21,230 | 33,989    | 16.3%      |
| 35 - 44              | 15,895 | 18,488 | 34,383    | 16.5%      |
| 45 - 49              | 11,917 | 11,974 | 23,891    | 11.5%      |
| 50 - 54              | 12,902 | 12,799 | 25,701    | 12.3%      |
| 55 - 64              | 29,784 | 27,197 | 56,981    | 27.3%      |
| 65 and over          | 1,731  | 1,537  | 3,268     | 1.6%       |

| Job Seeker Cohorts | DMS    | ESS    | Total DES | Percentage |
|--------------------|--------|--------|-----------|------------|
| Indigenous         | 5,171  | 7,591  | 12,762    | 6.1%       |
| CALD               | 21,065 | 17,768 | 38,833    | 18.6%      |
| Homeless           | 6,603  | 8,181  | 14,784    | 7.1%       |
| Refugees           | 5,152  | 4,387  | 9,539     | 4.6%       |
| Ex Offender        | 7,025  | 9,146  | 16,171    | 7.8%       |

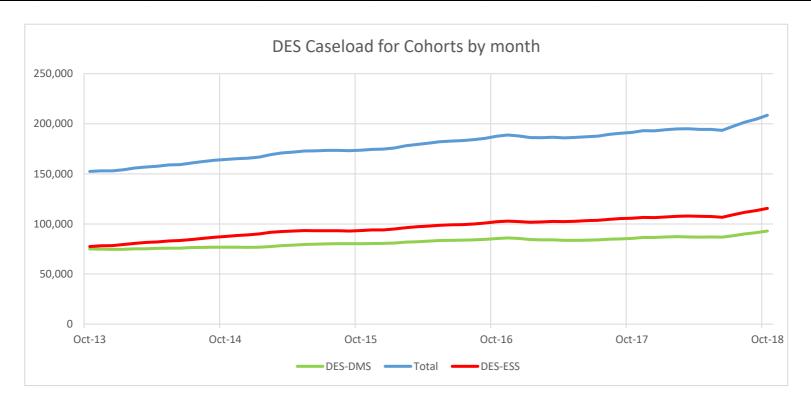
| Status                     | DMS    | ESS    | Total DES | Percentage |
|----------------------------|--------|--------|-----------|------------|
| Referred but not Commenced | 4,435  | 6,615  | 11,050    | 5.3%       |
| Commenced                  | 60,667 | 81,578 | 142,245   | 68.2%      |
| Suspended                  | 27,840 | 27,359 | 55,199    | 26.5%      |

| Phase - Commencements  | DMS    | ESS    | Total DES | Percentage |
|------------------------|--------|--------|-----------|------------|
| Employment Assistance  | 43,543 | 53,088 | 96,631    | 67.9%      |
| Post Placement Support | 15,652 | 17,079 | 32,731    | 23.0%      |
| Ongoing Support        | 1,472  | 11,411 | 12,883    | 9.1%       |

| Primary Disability    | DMS    | ESS    | Total DES | Percentage |
|-----------------------|--------|--------|-----------|------------|
| Physical              | 51,402 | 37,250 | 88,652    | 42.5%      |
| Psychiatric           | 34,946 | 45,822 | 80,768    | 38.7%      |
| Intellectual          | 292    | 8,403  | 8,695     | 4.2%       |
| Autism                | 527    | 7,700  | 8,227     | 3.9%       |
| Neurological          | 2,825  | 4,950  | 7,775     | 3.7%       |
| Specific Learning     | 802    | 5,154  | 5,956     | 2.9%       |
| Hearing               | 800    | 2,005  | 2,805     | 1.3%       |
| Acquired Brain Injury | 412    | 1,940  | 2,352     | 1.1%       |
| Vision                | 700    | 1,598  | 2,298     | 1.1%       |
| Speech                | 76     | 284    | 360       | 0.2%       |
| Deafblind             | 27     | 139    | 166       | 0.1%       |
| Unknown               | 133    | 307    | 440       | 0.2%       |

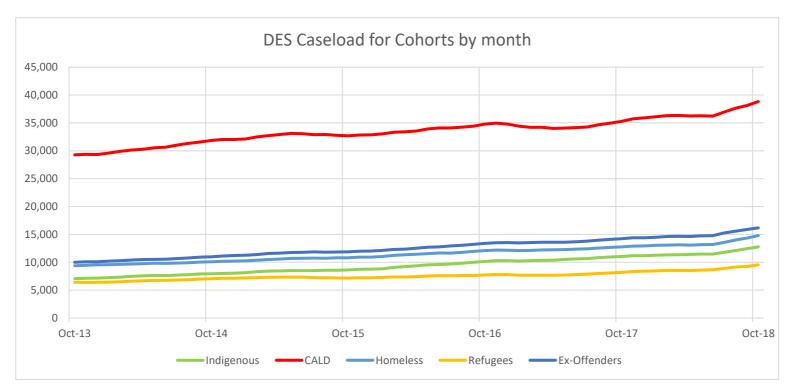
October 2018
Current Caseload for DES

| Summary   | Current Month | Last Month | Variation from | Last Year | Variation from | EOFY        | EOFY        | EOFY      |
|-----------|---------------|------------|----------------|-----------|----------------|-------------|-------------|-----------|
|           |               |            | last month     |           | last year      | - June 2018 | - June 2017 | Variation |
| DES - DMS | 92,942        | 91,238     | 1.9%           | 85,613    | 8.6%           | 86,812      | 83,794      | 3.6%      |
| DES - ESS | 115,552       | 113,440    | 1.9%           | 105,761   | 9.3%           | 106,629     | 103,272     | 3.3%      |
| Total     | 208,494       | 204,678    | 1.8%           | 191,374   | 8.9%           | 193,441     | 187,066     | 3.4%      |



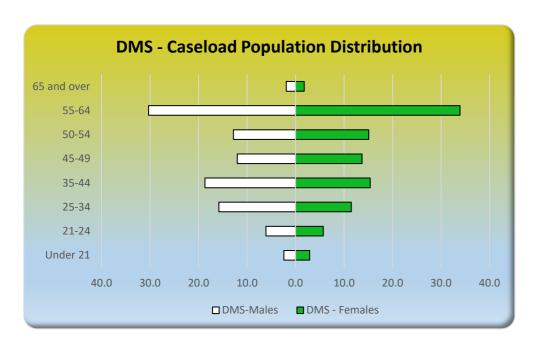
#### **DES Current Caseload for Cohorts**

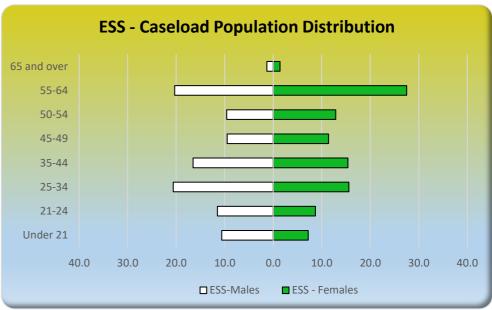
| Summary      | Current Month | Last Month | Variation from | Last Year | Variation from | EOFY        | EOFY        | EOFY      |
|--------------|---------------|------------|----------------|-----------|----------------|-------------|-------------|-----------|
|              |               |            | last month     |           | last year      | - June 2018 | - June 2017 | Variation |
| Indigenous   | 12,762        | 12,443     | 2.6%           | 11,041    | 15.6%          | 11,476      | 10,612      | 8.1%      |
| CALD         | 38,833        | 38,102     | 1.9%           | 35,274    | 10.1%          | 36,216      | 34,143      | 6.1%      |
| Homeless     | 14,784        | 14,345     | 3.1%           | 12,754    | 15.9%          | 13,189      | 12,368      | 6.6%      |
| Refugees     | 9,539         | 9,269      | 2.9%           | 8,212     | 16.2%          | 8,651       | 7,804       | 10.9%     |
| Ex-Offenders | 16,171        | 15,891     | 1.8%           | 14,223    | 13.7%          | 14,783      | 13,676      | 8.1%      |



| Caseload Characteristics           | DMS    | ESS     | Total   | Caseload |
|------------------------------------|--------|---------|---------|----------|
| Allowance Type                     |        |         |         |          |
| NewStart Allowance/Youth           | 82,084 | 78,840  | 160,924 | 77.2%    |
| Disability Support Pension         | 1,879  | 22,403  | 24,282  | 11.6%    |
| Parenting Payment Partnered/Single | 1,082  | 806     | 1,888   | 0.9%     |
| Other Pension or allowance         | 998    | 986     | 1,984   | 1.0%     |
| Non Allowee                        | 6,899  | 12,517  | 19,416  | 9.3%     |
| Referral Method                    | •      |         |         |          |
| DHS/Centrelink                     | 89,183 | 94,092  | 183,275 | 87.9%    |
| Direct Registration                | 3,620  | 17,553  | 21,173  | 10.2%    |
| ESL                                | 139    | 3,907   | 4,046   | 1.9%     |
| Unemployment Duration              |        |         |         |          |
| < 1 year                           | 16,000 | 26,236  | 42,236  | 20.3%    |
| 1 to < 2 years                     | 16,356 | 19,110  | 35,466  | 17.0%    |
| 2 to < 3 years                     | 14,936 | 16,246  | 31,182  | 15.0%    |
| 3 years or more                    | 45,650 | 53,960  | 99,610  | 47.8%    |
| Benchmark                          | •      |         |         |          |
| N/A                                | 271    | 575     | 846     | 0.4%     |
| 0-7 Hours                          | 362    | 1,861   | 2,223   | 1.1%     |
| 8 Hours                            | 2,505  | 27,039  | 29,544  | 14.2%    |
| 15 Hours                           | 54,873 | 70,299  | 125,172 | 60.0%    |
| 23 Hours                           | 25,480 | 13,691  | 39,171  | 18.8%    |
| 30 Hours                           | 9,451  | 2,087   | 11,538  | 5.5%     |
| Activity/Voluntary                 |        |         |         |          |
| Activity Tested                    | 83,182 | 82,008  | 165,190 | 79.2%    |
| Voluntary Participation            | 9,760  | 33,544  | 43,304  | 20.8%    |
| Total                              | 92,942 | 115,552 | 208,494 | 100.0%   |

**DES Program Caseload Age-Sex Distributions** 

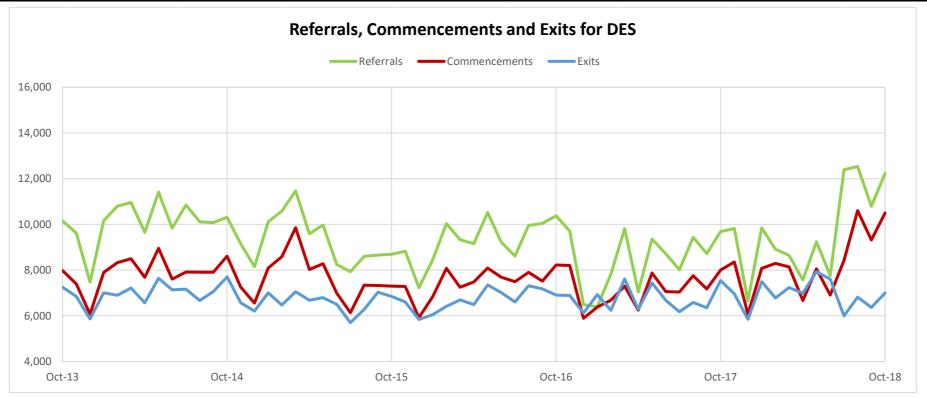




October 2018
Referrals, Commencements and Exits for DES

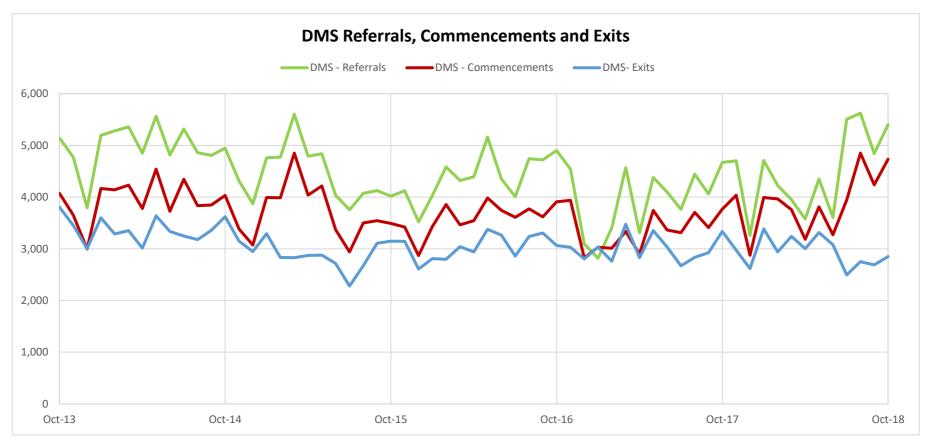
**Disability Employment Services - Full program** 

|        |          |                      |            | Variation from |           | Variation from | EOFY        | EOFY        | EOFY      |
|--------|----------|----------------------|------------|----------------|-----------|----------------|-------------|-------------|-----------|
| Sumr   | mary     | <b>Current Month</b> | Last Month | last month     | Last Year | last year      | - June 2018 | - June 2017 | Variation |
| DES Re | eferrals | 12,233               | 10,796     | 13.3%          | 9,690     | 26.2%          | 7,763       | 8,710       | -10.9%    |
| DES Co | omms*    | 10,497               | 9,316      | 12.7%          | 7,997     | 31.3%          | 6,908       | 7,060       | -2.2%     |
| DES E  | Exits**  | 6,998                | 6,364      | 10.0%          | 7,540     | -7.2%          | 7,609       | 6,672       | 14.0%     |



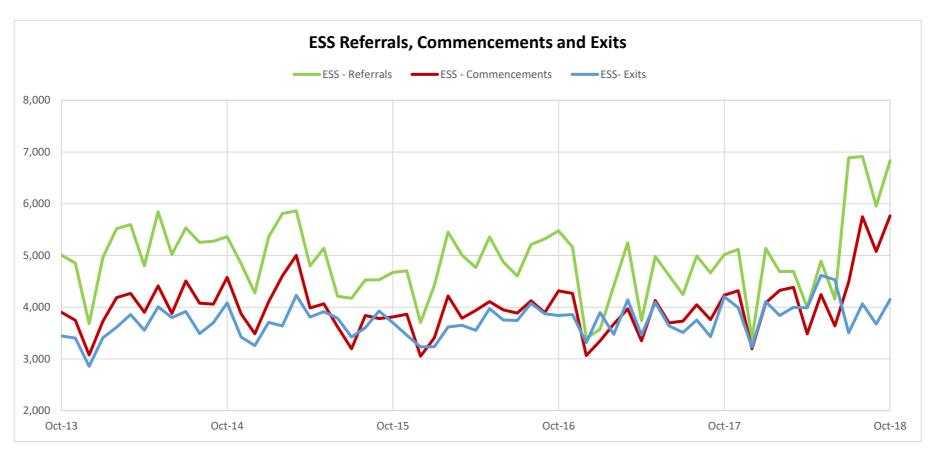
**DES - Disability Management Service** 

|               |               |            | Variation from |           | Variation from | EOFY        | EOFY        | EOFY      |
|---------------|---------------|------------|----------------|-----------|----------------|-------------|-------------|-----------|
| Summary       | Current Month | Last Month | last month     | Last Year | last year      | - June 2018 | - June 2017 | Variation |
| DES Referrals | 5,402         | 4,841      | 11.6%          | 4,671     | 15.6%          | 3,606       | 4,097       | -12.0%    |
| DES Comms*    | 4,732         | 4,238      | 11.7%          | 3,765     | 25.7%          | 3,270       | 3,364       | -2.8%     |
| DES Exits**   | 2,849         | 2,690      | 5.9%           | 3,335     | -14.6%         | 3,080       | 3,035       | 1.5%      |



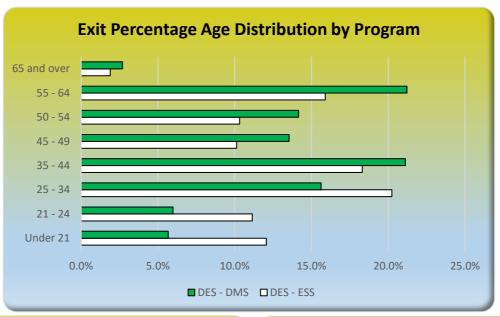
#### **DES - Employment Support Service**

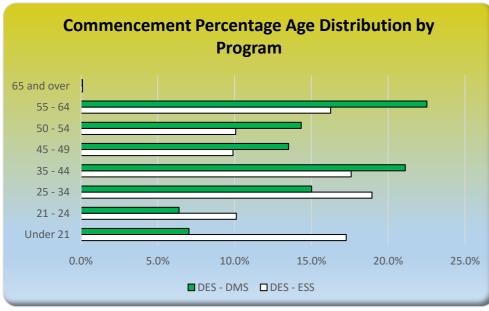
|        |          |               |            | Variation from |           | Variation from | EOFY        | EOFY        | EOFY      |
|--------|----------|---------------|------------|----------------|-----------|----------------|-------------|-------------|-----------|
| Sumr   | mary     | Current Month | Last Month | last month     | Last Year | last year      | - June 2018 | - June 2017 | Variation |
| DES Re | eferrals | 6,831         | 5,955      | 14.7%          | 5,019     | 36.1%          | 4,157       | 4,613       | -9.9%     |
| DES Co | omms*    | 5,765         | 5,078      | 13.5%          | 4,232     | 36.2%          | 3,638       | 3,696       | -1.6%     |
| DES E  | Exits**  | 4,149         | 3,674      | 12.9%          | 4,205     | -1.3%          | 4,529       | 3,637       | 24.5%     |

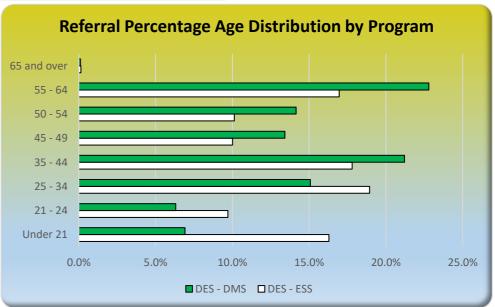


| Job Seeker Characteristics         | DMS -Refs | DMS - Comm | DMS -Exits | ESS -Refs | ESS - Comm | ESS - Exits |
|------------------------------------|-----------|------------|------------|-----------|------------|-------------|
| Primary Disability                 |           |            |            |           |            |             |
| Physical                           | 280,772   | 226,570    | 183,847    | 149,947   | 114,697    | 110,090     |
| Psychiatric                        | 172,176   | 140,612    | 110,159    | 197,735   | 156,137    | 143,781     |
| Specific Learning                  | 9,678     | · ·        | 7,229      | 34,213    |            | 30,056      |
| Intellectual                       | 3,225     | · ·        | 1,521      | 41,895    |            | 33,990      |
| Neurological                       | 17,034    |            | 10,728     | 24,064    |            | 18,514      |
| Autism                             | 3,778     | 2,771      | 2,072      | 30,004    |            | 21,927      |
| Hearing                            | 5,599     | · ·        | 3,855      | 10,282    |            | 8,817       |
| Acquired brain injury              | 4,365     |            | 2,884      | 11,050    |            | 8,837       |
| Vision                             | 4,122     | 3,232      | 2,607      | 8,885     |            | 7,774       |
| Speech                             | 606       | 483        | 436        | 1,327     | 1,165      | 1,136       |
| Deafblind                          | 256       | 203        | 165        | 843       | 702        | 611         |
| Unknown                            | 2,300     | 843        | 866        | 3,192     | 884        | 2,021       |
| Allowance Type                     |           |            |            |           |            |             |
| Newstart Allowance/Youth Allowance | 399,661   | 339,241    | 127,678    | 261,406   | 214,120    | 105,818     |
| Disability Support Pension         | 27,541    | 18,685     | 43,084     | 150,095   | 123,314    | 164,257     |
| Parenting Payment Partnered/Single | 19,216    | 15,281     | 11,223     | 10,243    | 7,364      | 6,381       |
| Other Pension or Allowance         | 3,918     | 2,435      | 25,666     | 4,301     | 2,294      | 17,350      |
| Non-Allowee                        | 53,575    | 30,202     | 118,718    | 87,392    | 59,888     | 93,748      |
| Age                                |           |            |            |           |            |             |
| Under 21                           | 34,833    | 28,529     | 18,492     | 83,664    | 70,271     | 46,754      |
| 21 - 24                            | 31,813    | 25,893     | 19,534     | 49,884    |            | 43,209      |
| 25 - 34                            | 76,019    | · ·        | 51,000     | 97,252    | 76,901     | 78,426      |
| 35 - 44                            | 106,899   | · ·        | 68,903     | 91,424    |            | 70,948      |
| 45 - 49                            | 67,636    | 54,822     | 44,216     | 51,438    |            | 39,246      |
| 50 - 54                            | 71,307    | 58,186     | 46,220     | 52,000    | 40,869     | 40,005      |
| 55 - 64                            | 114,858   | 91,387     | 69,235     | 87,082    | 65,981     | 61,634      |
| 65 and over                        | 546       | 396        | 8,769      | 693       | 395        | 7,332       |
| Gender                             |           |            |            |           |            |             |
| Male                               | 271,094   |            | 179,195    | 297,288   |            | 230,582     |
| Female                             | 232,817   | 185,891    | 147,174    | 216,149   | 169,169    | 156,972     |

| Job Seeker Characteristics                   | DMS -Refs | DMS - Comm | DMS -Exits | ESS -Refs | ESS - Comm | ESS - Exits |
|--|-----------|------------|------------|-----------|------------|-------------|
| Cohorts                                      |           |            |            |           |            |             |
| Indigenous                                   | 23,984    | 19,345     | 15,752     | 32,388    | 25,111     | 22,679      |
| CALD (Culturally and Linguistically Diverse) | 110,129   | 88,993     | 70,936     | 72,945    | 56,179     | 55,350      |
| Homeless                                     | 30,292    | 24,559     | 19,464     | 34,094    | 26,871     | 25,414      |
| Refugees                                     | 22,455    | 18,800     | 14,648     | 14,808    | 11,921     | 12,075      |
| Ex Offender                                  | 31,205    | 25,875     | 20,561     | 33,949    | 28,880     | 27,259      |
| Remote Job Seeker                            | 1,989     | 1,326      | 1,148      | 1,815     | 1,083      | 1,131       |
| Total  | 503,911   | 405,844    | 326,369    | 513,437   | 406,980    | 387,554     |



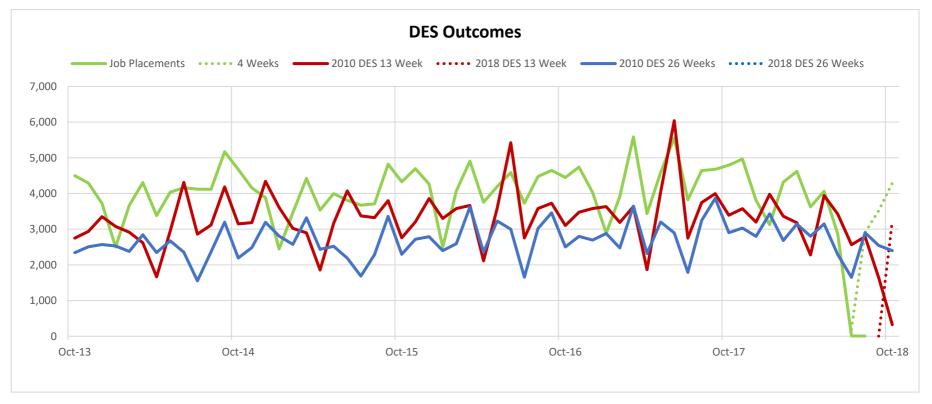




#### October 2018

#### **DES Outcomes**

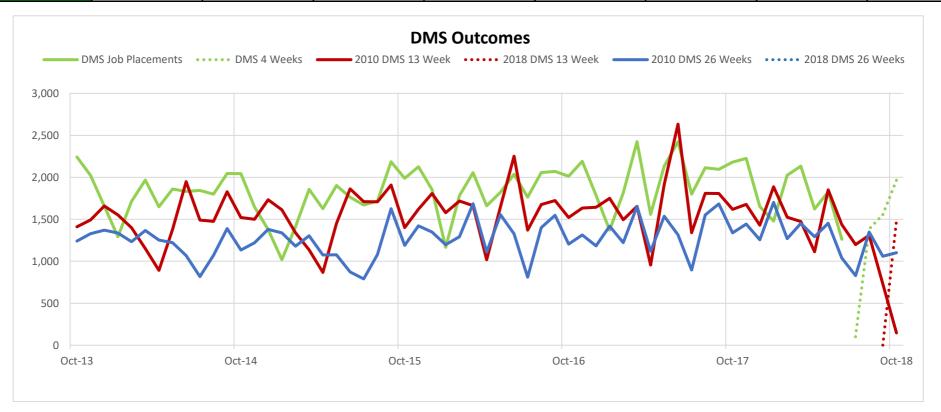
| Summary            |                      |            | Variation from |           | Variation from | EOFY        | EOFY        | EOFY      |
|--------------------|----------------------|------------|----------------|-----------|----------------|-------------|-------------|-----------|
| Total Outcomes     | <b>Current Month</b> | Last Month | last month     | Last Year | last year      | - June 2018 | - June 2017 | Variation |
| Job Placement/4 Wk | 4,295                | 3,517      | 22.1%          | 4,793     | -10.4%         | 2,872       | 5,556       | -48.3%    |
| 13 Week Outcomes   | 3,555                | 1,643      | 116.4%         | 3,386     | 5.0%           | 3,530       | 6,040       | -41.6%    |
| 26 Week Outcomes   | 2,398                | 2,544      | -5.7%          | 2,903     | -17.4%         | 2,442       | 2,896       | -15.7%    |
| 52 Week Outcomes   |                      |            |                |           |                |             |             |           |
| Path Internship    | 21                   | 15         | 40.0%          |           |                |             |             |           |



October 2018

**DES - Disability Management Service** 

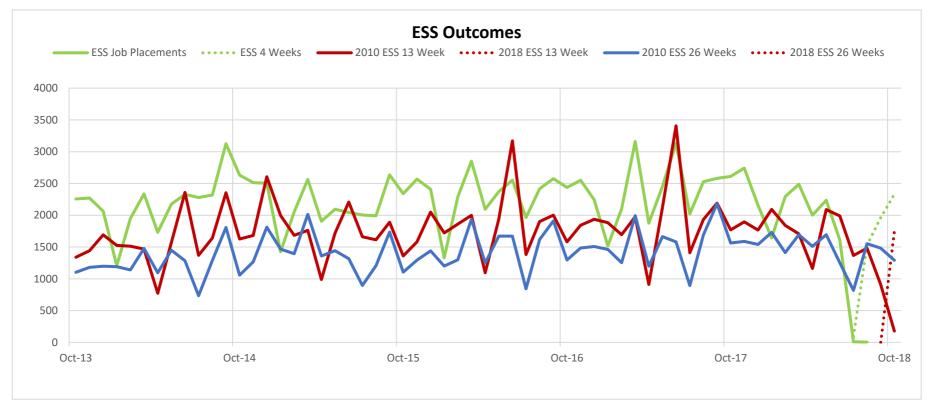
| Summary            |                      |            | Variation from |           | Variation from | EOFY        | EOFY        | EOFY      |
|--------------------|----------------------|------------|----------------|-----------|----------------|-------------|-------------|-----------|
|                    | <b>Current Month</b> | Last Month | last month     | Last Year | last year      | - June 2018 | - June 2017 | Variation |
| Job Placement/4 Wk | 1,965                | 1,556      | 26.3%          | 2,180     | -9.9%          | 1,265       | 2,423       | -47.8%    |
| 13 week Outcomes   | 1,630                | 732        | 122.7%         | 1,616     | 0.9%           | 1,492       | 2,634       | -43.4%    |
| 26 Week Outcomes   | 1,102                | 1,060      | 4.0%           | 1,338     | -17.6%         | 1,124       | 1,316       | -14.6%    |
| 52 Week Outcomes   |                      |            |                |           |                |             |             |           |



October 2018

**DES - Employment Support Service** 

| Summary            |                      |            | Variation from |           | Variation from | EOFY        | EOFY        | EOFY      |
|--------------------|----------------------|------------|----------------|-----------|----------------|-------------|-------------|-----------|
|                    | <b>Current Month</b> | Last Month | last month     | Last Year | last year      | - June 2018 | - June 2017 | Variation |
| Job Placement/4 Wk | 2,330                | 1,961      | 18.8%          | 2,613     | -10.8%         | 1,607       | 3,133       | -48.7%    |
| 13 week Outcomes   | 1,925                | 911        | 111.3%         | 1,770     | 8.8%           | 2,038       | 3,406       | -40.2%    |
| 26 Week Outcomes   | 1,292                | 1,483      | -12.9%         | 1,565     | -17.4%         | 1,316       | 1,580       | -16.7%    |
| 52 Week Outcomes   |                      |            |                |           |                |             |             |           |



|                                    | DMS - Job PI/4 | DMS - 13 | DMS - 26 | DMS - 52 | ESS - Job PI/4 |               |               |               |
|------------------------------------|----------------|----------|----------|----------|----------------|---------------|---------------|---------------|
| Job Seeker Characteristics         | Week           | Week     | Week     | Week     | Week           | ESS - 13 Week | ESS - 26 Week | ESS - 52 Week |
| Primary Disability                 |                |          |          |          |                |               |               |               |
| Physical                           | 977            | 858      | 596      |          | 541            | 500           | 317           |               |
| Psychiatric                        | 838            | 644      | 430      |          | 1,010          | 764           | 472           |               |
| Specific Learning                  | 15             | 19       | 13       |          | 151            | 109           |               |               |
| Intellectual                       | 5              | 8        | 3        |          | 189            | 170           |               |               |
| Neurological                       | 60             | 59       | 31       |          | 88             | 72            | 62            |               |
| Autism                             | 25             | 11       | 7        |          | 215            | 187           | 134           |               |
| Hearing                            | 17             | 17       | 6        |          | 68             | 46            |               |               |
| Acquired brain injury              | 11             | 2        | 5        |          | 37             | 41            | 28            |               |
| Vision                             | 9              | 8        | 7        |          | 25             | 26            | 29            |               |
| Speech                             | 1              | 2        |          |          | 5              | 2             | 5             |               |
| Deafblind                          |                |          | 2        |          | 1              | 7             | 2             |               |
| Unknown                            | 7              | 3        | 2        |          | 2              | 2             | 1             |               |
| Allowance Type                     |                |          |          |          |                |               |               |               |
| Newstart Allowance/Youth Allowance | 1,556          | 1,051    | 580      |          | 1,331          | 880           |               |               |
| Disability Support Pension         | 46             | 42       | 26       |          | 618            | 460           | 337           |               |
| Parenting Payment Partnered/Single | 26             | 29       | 19       |          | 16             | 18            |               |               |
| Other Pension or Allowance         | 18             | 7        | 5        |          | 16             | 12            |               |               |
| Non-Allowee                        | 319            | 502      | 472      |          | 351            | 556           | 468           |               |
| Age                                |                |          |          |          |                |               |               |               |
| Under 21                           | 73             | 43       | 32       |          | 293            | 247           | 207           |               |
| 21 - 24                            | 155            | 127      | 63       |          | 337            | 230           | 171           |               |
| 25 - 34                            | 374            | 278      | 187      |          | 520            | 439           | 295           |               |
| 35 - 44                            | 406            | 292      | 226      |          | 414            | 343           | 188           |               |
| 45 - 49                            | 269            | 259      | 170      |          | 225            | 179           | 120           |               |
| 50 - 54                            | 262            | 247      | 148      |          | 235            | 223           | 137           |               |
| 55 - 64                            | 415            | 378      | 267      |          | 302            | 262           | 166           |               |
| 65 and over                        | 11             | 7        | 9        |          | 6              | 3             | 8             |               |
| Gender                             |                |          |          |          |                |               |               |               |
| Male                               | 1,134          | 825      | 559      |          | 1,419          | 1,081         | 758           |               |
| Female                             | 831            | 806      | 543      |          | 913            | 845           |               |               |
| Total                              | 1,965          | 1,631    | 1,102    |          | 2,332          | 1,926         | 1,292         |               |

| Job Seeker Characteristics                   | DMS - Job PI/4<br>Week | DMS - 13<br>Week | DMS - 26<br>Week | DMS - 52<br>Week | ESS - Job PI/4<br>Week | ESS - 13 Week | ESS - 26 Week | ESS - 52 Week |
|--|------------------------|------------------|------------------|------------------|------------------------|---------------|---------------|---------------|
| Cohorts                                      |                        |                  |                  |                  |                        |               |               |               |
| Indigenous                                   | 102                    | 61               | 51               |                  | 157                    | 106           | 85            |               |
| CALD (Culturally and Linguistically Diverse) | 373                    | 310              | 207              |                  | 250                    | 218           | 133           |               |
| Homeless                                     | 131                    | 102              | 62               |                  | 142                    | 119           | 69            |               |
| Refugees                                     | 81                     | 65               | 48               |                  | 52                     | 49            | 28            |               |
| Ex Offender                                  | 145                    | 121              | 65               |                  | 196                    | 140           | 88            |               |