Kieron Harding   khdd@icloud.com   07704572403

About me.

I've been working at Security Watchdog since January 2017, providing triage and support to internal and external clients, deploying updates to our web apps, working on projects and being heavily involved in the change control space.

I have experience with Azure, Office Admin tools, Linux VMs, SQL databases and a plethora of other services that allow me to perform my role here. I am used to working in a fast-paced environment that requires deadlines to be smashed and work to be right first time, every time.

Working with Technical Architects, managing expectation with key stakeholders are all part of this broad role that I have been performing.

My role now consists of managing a Digital Services Platform for multiple businesses within the Capita group, ensuring that the single platform is kept running, secure and stable for the ever-expanding throughput that the businesses drive into it.

Skills and abilities.

- Highly computer literate, having extended knowledge of Office applications, Office365, Dynamics, PowerBI and many other applications, in creative and productive categories.
- Proficient in working with and managing Azure, Kubernetes, EFK, Helm, Grafana, Hashicorp Vault, Terraform, Gitlab.
- Proficient in JS, VB, Pascal, HTML5 and CSS3.
- Working in Azure, Monitoring web apps and their components, and talking to Development teams.
- Working with an Operation as well as Directors to achieve goals set to SLA timeframes.
- Proficient in SQL queries (Basic mathematical and string commands as well as queries and modification commands).
- Completing maintenance tasks requested by clients for maintenance, failures etc.
- Reporting sophisticated issues to project teams and developers, helping to coordinate delivery of bug fixes to mission-critical systems.

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What i do.

DevOps Engineer

Security Watchdog

NOVEMBER 2020 ▶️ PRESENT

With my learning of our new products launching growing in my previous role, an opportunity was given to take a DevOps Engineer role in Capita. My main role is to be responsible for supporting, implementing, and monitoring the infrastructure on our Digital Services Platform. Working with Terraform, Kubernetes, Azure and Gitlab to deliver a 24x7x365 service with an emphasis on security and frictionless delivery to enable our product teams to launch their applications on the platform.

What i did.

Digital Solutions Consultant

Security Watchdog

FEBUARY 2019 ▶️ NOVEMBER 2020

With our department undergoing some change, with a new IT Director, I had shown in a short amount of time that I had extensive knowledge of our Cloud infrastructure, InfoSec policies as well as current and future projects. I had been asked to take this new role that would put me into a more senior position within the IT team. In this time, I have changed our approach to Cloud security with the implementation of tools like Azure Sentinel, Headed up a migration of telephony systems for our operational floors, worked closely with Microsoft to control and resolve business critical issues as well as supporting the Infosec teams with their queries and supporting delivery of change under a controlled process.

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Application Support Officer

Security Watchdog

JUNE 2017 ▶ FEBUARY 2019

I had been chosen to undertake this role due to my interpersonal connection skills, along with my proficiency within our own IT function. I had been chosen from a team of 12 to provide on-site support and to bridge a connection between our Operation and IT team. I have many responsibilities here, including Reviewing internet usage and reporting findings to key stakeholders, Developing and producing support documentation for the company to utilise and to provide application support for prime-time applications, both internally and to clients by collaborating with developers to provide timely resolutions.

Transformation SME

Security Watchdog

JANUARY 2017 ▶ JUNE 2017

This role focuses heavily on a project delivery style in the life cycle of an IT project. Alongside the basic building and testing of various components, there is a large element of problem solving both in the sense of bugs where features are newly created as well as creative ways to amend the process to fit the system (or amend the system to fit the process).

Work Experience

During my final year at secondary school I proactively sought out a work experience position at Motorola. This placement was invaluable in teaching me the importance of working to strict deadlines, as the products we were testing had to be ready before the planned release date. I found this extremely rewarding and continue to reflect and use the skills I developed during this time.