Fiona Cowie | UX/UI Designer

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Portfolio: fionacowie.github.io

ABOUT

UX/UI designer with a background in art and over 10 years designing customer experiences in retail display. Creative thinker with a strong attention to detail and an analytical approach to usercentred design.

SKILLS

- User-centred Design
- Mobile First Design
- Competitive Analysis
- Generative + Evaluative
 Research
- Personas + User Flows
- Information Architecture
- Wireframing + Prototyping
- Usability Testing
- Emotional + Visual Design
- Basic HTML, CSS & JS

TOOLS

- Adobe XD
- Balsamiq
- Optimal Sort
- Usability Hub
- GitHub
- ProCreate
- Atom
- Adobe Illustrator

EDUCATION

UX Immersion, Design Certificate | CareerFoundry (Remote Course) | Jul 2019 - Aug 2020

- Implemented design thinking to create a high fidelity prototype for a responsive web app
- Prepared, conducted and analysed user interviews and usability tests
- Designed research-based persona and user journeys to ensure prototype would meet real-world needs
- Generated concepts and created a mascot to encourage user interaction with the app
- Employed an iterative process of wire-framing, prototyping and testing to optimise user experience
- Engaged with student community to exchange peer feedback and share expertise

Bachelor of Design (Hons) | *Duncan of Jordanstone College of Art and Design, University of Dundee*

• Specialised in jewellery design, exploring new materials and the relationship between jewellery and wearer

EXPERIENCE

Artist/Maker | Self Employed | Apr 2017 - present

- Creating, marketing and selling own illustration work
- Liaising with customers, event staff and suppliers

Visual Assistant | Debenhams, Edinburgh | Nov 2007 - present

- Working as part of a team to deliver customer journeys that take into account window dressings, in-store displays and the in-store continuation of external marketing campaigns
- Styling displays utilising a sound understanding of current trends, brand identities and customer profiles
- Training new staff and mentoring work experience students