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DRIVER'S USER STORIES

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so that	I am able to deliver the goods

User Story #02

As a	Driver
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so that	I am able to update my current job status accordingly

User Story #03

As a	Driver
I want	To be able to scan QR codes
so that	I am able to complete my job

User Story #04

As a	Driver
I want	to be able to scan 2D Barcodes
so that	I am able to complete my job

User Story #05

As a	Driver
I want	to be notified if I am late for any shipments
so that	I am aware that I am not on track with schedule

User Story #06

As a	Driver
I want	To be notified when there is a new shipment
so that	I am aware that there is a new shipment to be delivered

User Story #07

As a	Driver
I want	To be able to choose my most preferred language
so that	I can understand the system better

User Story #08

As a	Driver
I want	Swap with other drivers
so that	I can better utilize my time during deliver

User Story #09

As a	Driver
I want	To download my POD receipt
so that	I can review my delivery information

User Story #10

As a	Driver
I want	To view the recommended routes
so that	I am able to proceed with the deliveries

User Story #11

As a	Driver
I want	To filter my jobs
so that	I am able to view the jobs of the day

User Story #12

As a	Driver
I want	To get the e-signature of customer
so that	It could be used as POD

User Story #13

As a	Driver
I want	To be able to take picture
so that	It could be used as POD

User Story #14

As a	Driver
I want	View notifications
so that	I could retrieve all the past notifications

CUSTOMER USER STORIES

User Story #01

As a	Customer
I want	To be able to retrieve my past months of orders
so that	I am able to do my monthly records easily

User Story #02

As a	Customer
I want	To create orders
so that	I am able to send orders to sub-customers

User Story #03

As a	Customer
I want	View the current status of the order
so that	I can give a rough estimation time to sub-customer

User Story #04

As a	Customer
I want	View the order list by date
so that	I am able to view the current, past and future orders

User Story #05

As a	Customer
I want	Update orders details
so that	The details are up to date

User Story #06

As a	Customer
I want	View billing statements
so that	It could be used for audit purposes

User Story #07

As a	Customer
I want	Save repeated orders
so that	I do not need to repeat the same step repeatedly

ADMIN USER STORIES

<mark>Account</mark>

User Story #01

As a	Admin
I want	Add employee as a bulk
so that	In case there is many new employees joining the company

User Story #02

As a	Admin
I want	Add new customer
so that	The customer is able to submit orders

User Story #03

As a	Admin
I want	Assign roles to employees
so that	Users have the correct permissions

User Story #04

As a	Admin
I want	Update user access rights
so that	Only some of the user is able to access some of the function

User Story #05

As a	Admin
I want	Remove user
so that	the user will not be able to access the page when they are no longer working in the company

User Story #06

As a	Admin
I want	Search for a specific user
so that	It will be more convenient to edit their particulars if needed

User Story #07

As a	Admin
I want	Update user details

so that	The details are up to date

Jobs

User Story #08

As a	Admin
I want	To view the job summary
so that	I am able to view the summary of all the monthly deliveries status

User Story #09

As a	Admin
I want	to autofill location during job location when selecting a sub customer
so that	I did not need to manually type in the details

User Story #10

As a	Admin
I want	Update the excel file before uploading & upload the excel file
so that	I can bulk upload orders

User Story #11

As a	Admin
I want	to select which table row/columns to export to excel
so that	I am able to retrieve only the necessary details

User Story #12

As a	Admin
I want	Search for specific jobs by job id
so that	I am able to update the job details accordingly

User Story #13

As a	Admin
I want	To add pricing to every services
so that	That jobs will be calculated automatically

User Story #14

As a	Admin
I want	Track the location of the order

so that	I am able to know the current status of the order

User Story #15

As a	Admin
I want	View the summary of the orders every month
so that	I am able to use it for audit purposes

User Story #16

As a	Admin
I want	To set a repeated delivery date and time
so that	I can arrange the scheduled deliveries

COORDINATOR USER STORIES

User Story #01

As a	Customer
I want	To be able to retrieve my past months of orders
so that	I am able to do my monthly records easily

User Story #02

As a	Coordinator
I want	View customer delivery location
so that	I can arrange for drivers to deliver

User Story #03

As a	Coordinator
I want	Overall map view of where all my drivers are
so that	I can arrange for a more efficient return-back collection

User Story #04

As a	Coordinator
I want	Have a list of drivers on duties
so that	I won't have to call each and every drivers to see if they are on duty today

User Story #05

As a	Coordinator
I want	To search for specific drivers upon requested
so that	I can respond to customers within a short span of time

User Story #06

As a	Coordinator
I want	to be able to smart assign jobs based on location to relevant drivers
so that	It will be convenient to the drivers

User Story #07

As a	Coordinator
I want	to be able to be notified if any of my drivers is late (15-30 mins ahead) for any shipment

so that	The coordinator is able to take necessary action

User Story #08

As a	Coordinator
I want	Auto-Route the most efficient way based on location and requested ETA (by customer)
so that	The drivers are able to deliver efficiently

User Story #09

As a	Coordinator
I want	To be able to send out alerts to drivers
so that	I can notify all drivers at once if there are any updates

User Story #10

As a	Coordinator
I want	Update vehicle list
so that	The vehicle list is up to date